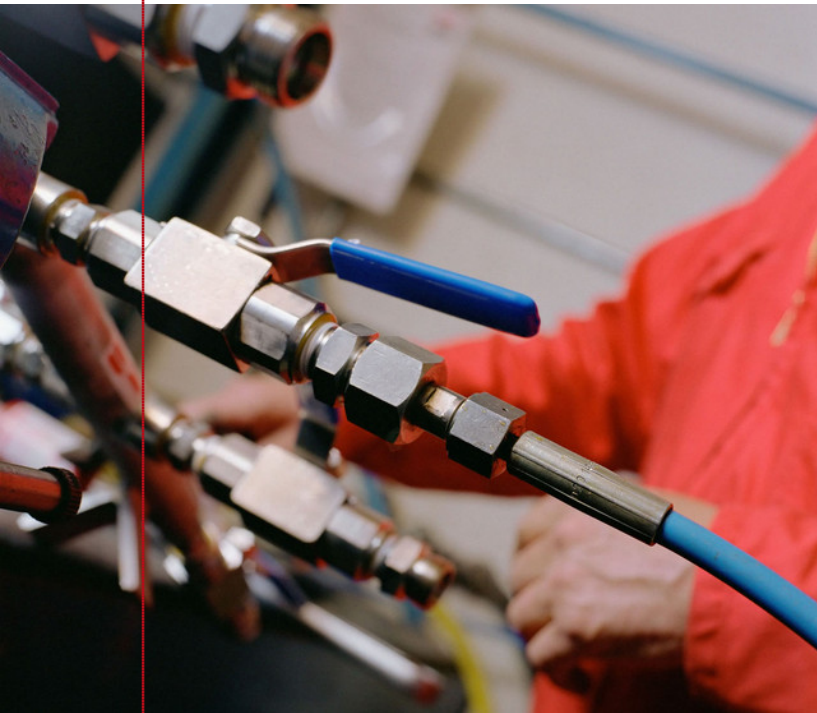


EAM Business Edition Mobile

➔ Companies using Infor EAM Business Edition can add mobile connectivity to make asset management workers out in the field more effective and efficient.



Do business better.

To get the full business benefit from an enterprise asset management (EAM) solution, technicians need access to essential functionality regardless of where they are working. Of course, some tasks can be completed by a worker sitting at a desk. But the vast majority of asset management tasks are performed in the field, where in most situations there is no direct connection to the company's EAM application. Overcoming this limitation with mobile connectivity capabilities will give maintenance and asset management professionals access to your EAM solution where they need it the most—at the point of performance.

For companies using Infor™ EAM Business Edition, there is a mobile connectivity solution to enhance the efficiency and effectiveness of asset management staff members who work in the field.

Leverage experience.

Infor EAM Business Edition Mobile extends the value of Infor EAM Business Edition for field service workers, as well as the managers, clerks, and schedulers who are connected directly to the solution. For technicians working remotely, the solution delivers the functions they need to access, capture, and manage information directly from the job site. Strengthening the communications link between the field and the office makes it possible to assign, perform, and record activities and ad hoc work orders more efficiently. The result is a more empowered field service team and more efficient asset management.

Get business specific.

Infor EAM Business Edition Mobile can deliver mobile capabilities using a specially design Infor handheld device or a broad range of third-party hardware. The solution is standards-based and can be implemented out of the box or easily configured to meet a user's unique requirements. The solution features a familiar interface so users can quickly become proficient with the solution with minimal training.

The rich functionality of Infor EAM Business Edition Mobile includes:

Work Order Management. With Work Order Management, users can download work orders directly from the Infor EAM Business Edition database and then assign or re-assign those work orders to the appropriate individual. Mobile users can access work order history and asset information to facilitate diagnosis and repair, issue and return parts, book labor hours, and add images to the work order for future reference. The module also provides users with personalized to-do lists that include the specific details for a task.

Physical Inventory Update. In addition to issuing and returning parts from a mobile device, storeroom employees using Infor EAM Business Edition Mobile can collect and record inventory data without requiring manual data entry. This helps speed the physical inventory process, and maintains the right inventory levels by

keeping inventory information up-to-date, accurate, and readily available for tracking and management.

Barcoding. Infor EAM Business Edition Barcoding helps streamline the tracking and relocating of assets, warranty activity and updating, work registration, and other functions. Processes for taking inventory and assigning new or replacement inventory can be automated, eliminating the error-prone task of manually entering data from a work station. With Barcoding, individual users can:

- Extract data from a variety of sources—equipment, parts, receipts, employees and more—using web services.
- Select a data source for a barcode label.
- Select barcode label formats from a library or create their own.
- Print multiple labels with the same barcode .

Configuration. The solution features capabilities to create, configure, and consolidate prompts for simplified deployment and reduced support costs. Screens can be configured by hiding and arranging fields, making certain fields mandatory, and setting up default values. The Infor EAM Business Edition Mobile interface can be configured to an individual user's needs. Unique user profiles identify what data to synchronize to a specific handheld device, which equipment to include, what and how much history to store, and numerous other import and security rules.

Synchronization. The solution supports two-way, real-time exchange of data between mobile devices and the central Infor EAM Business Edition database. Each time a user transmits data from a mobile device to the database, the entire system is updated. To ensure that data is always up-to-date, the device-to-database transmission also triggers a return transmission that updates the data on the handheld device.




See results now.

Infor EAM Business Edition Mobile features a state-of-the-art, cost-effective mobile computing infrastructure that supports better decision-making and productivity in the field and delivers a quick return on investment. Key benefits include:

- Automating work order tasks and requests for labor, saving up to 20% on associated labor costs
- Improving response time and avoiding unnecessary travel
- Reducing asset downtime and related costs
- Enriching the Infor EAM Business Edition database by increasing the accuracy and timeliness of data
- Capturing and managing data from the field in a secure environment with speed and simplicity

About Infor.

Infor acquires and develops functionally rich software backed by thousands of domain experts and then makes it better through continuous innovation, faster implementation options, global enablement, and flexible buying options. In a few short years, Infor has become one of the largest providers of business software in the world. For additional information, visit www.infor.com.

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