



Infor EAM Healthcare Edition

Work smarter

Hospitals and healthcare facilities like yours face increasing pressures to grow operating margins and comply with regulatory standards, even as you strive to meet your primary mission—providing high quality patient care. As the healthcare industry focuses on achieving top-line growth, it faces a major challenge in managing medical equipment, which includes tracking and managing mobile assets, complying with ever-changing regulatory standards, guarding against equipment failures, and managing clinical equipment inventory.

Achieve compliance faster

With more than 20 years of experience and one of the market's most comprehensive asset management solutions, Infor® helps hundreds of healthcare organizations like yours get the most out of their medical equipment and facilities. Developed specifically for your industry by a team of experienced hospital engineers, Infor EAM Healthcare Edition contains modules explicitly configured for hospital facilities, and biomedical engineering and maintenance departments.

Infor EAM Healthcare Edition is an advanced asset management system, combining best-in-class asset management modules, unique features for improving operations and performance, and advanced modules to ensure the best possible fit for your asset management needs.

Control equipment costs

Your healthcare organization needs an enterprise asset management (EAM) solution that can help you recognize and effectively monitor and manage all your facilities and equipment costs—one that supports the business side of your services. Infor EAM Healthcare Edition includes asset management, work management, and project management tools to help your organization operate more efficiently and effectively.

Improve compliance

Whether your facility is local or international in scope, a small 40-bed community hospital, or one of the largest 100+ bed hospital systems, Infor EAM Healthcare Edition can help you increase accountability in a highly regulated and volatile industry through:

- **Regulatory compliance**—Compliance tracking and trending reports for The Joint Commission and asset tracking keep your organization audit-ready thanks to advanced reporting capabilities.
- **Risk management**—Key performance indicators (KPIs) and real-time performance monitoring proactively identify potential problems with high-risk equipment. You can determine if an asset is to be included in your Medical Equipment Management or Utility System Management Programs and complies with The Joint Commission.
- **Equipment reliability**—Scheduled maintenance, predictive maintenance, and accurate warranty and repair records ensure the accuracy and reliability of your life-saving equipment.
- **Energy management**—Incorporating the consumption, costs, and environmental impact of natural resources—water, air, gas, electricity, and steam—into your asset management strategy reduces your costs and ensures compliance.

In addition to offering advanced support for traditional facilities management, the solution can help you take on new challenges, like optimizing energy consumption and meeting the Leadership in Energy and Environmental Design (LEED) standards for environmentally sustainable construction.

Increase operating margins

With Infor EAM Healthcare Edition, you get the asset management functions you need to improve performance, increase savings, comply with regulations, and provide quality care—all with low total cost of ownership and a rapid ROI. Infor EAM Healthcare Edition delivers a full array of compliance tools to help you manage numerous, and at times conflicting, regulatory compliance standards. You get prepopulated lists and preinstalled KPIs, as well as reports specifically for the healthcare environment, minimizing the time needed to set up the system.

Infor EAM Healthcare Edition offers extensive multi-organization tools, so you can manage several tasks and departments from one integrated solution. You'll be able to reduce costs through effective systems management, comprehensive work order functions, integrated purchasing, centralized call centers, and easy-to-use scheduling tools. The solution can help you avoid penalties, shutdowns, liability claims, and the damaging public exposure that follows loss of accreditation. Plus, Infor EAM Healthcare Edition facilitates asset sustainability by allowing you to incorporate the consumption, costs, and environmental impact of natural resources—water, air, gas, electricity, and steam—into your asset management strategy.

Infor EAM Healthcare Edition is an advanced asset management system that combines best-in-class asset management modules, unique features for improving operations and performance, and advanced modules to ensure the best possible fit for your asset management needs.

Boost performance

As a web-architected system, Infor EAM Healthcare Edition is accessible through a standard Internet browser, anywhere and anytime. As a hosted solution, it can be deployed in a software as a service (SaaS) model, helping you to significantly reduce your total cost of ownership and better manage your cash flow.

Provide quality care

Infor EAM Healthcare Edition can help you improve performance, increase savings, comply with regulations, and provide quality care, with tools that include:

- **Regulatory compliance**—To meet guidelines set by The Joint Commission, Occupational Safety and Health Administration, and other key regulatory agencies—including TJC, (EC, EM, LS), CMS, NFPA 101 (LSC), NFPA 99, OSHA, and FDA—Infor EAM Healthcare Edition provides your healthcare organization with enhanced compliance tracking features and comprehensive tools for performing maintenance. You'll also find it helpful in documenting the work and history associated with a piece of equipment, and in developing maintenance strategies.
- **Equipment management**—With Infor EAM Healthcare Edition, you can manage risk, warranties and change notices. Plus, you can monitor asset performance, initiate preventive maintenance measures, and easily collect data on your assets.
- **Call center management**—Manage service requests through a single call center. From nurses to cafeteria workers to maintenance technicians, each service employee can view their open requests. With Infor EAM Requestor, users can enter, update, and retrieve work orders via an easy-to-use consumer-oriented interface.
- **Change notice management**—From replacing faulty or out-of-date medical instruments to implementing the most modern technology, the healthcare industry faces a constant flow of equipment.

Infor EAM Healthcare Edition helps you manage change notices that affect your equipment and operations, so you can prevent potential hazards.

- **Multi-organization capabilities**—Infor EAM Healthcare Edition can help your organization incorporate assets into a management solution while maintaining autonomy between different maintenance groups. For example, medical personnel can use the solution to issue work orders for cardiac monitors and defibrillators, while facilities managers can use it to service HVAC systems and automatic doors. Each department has access only to the tasks it needs. All teams can control their unique purchase orders, evaluate vendors, and manage purchasing contracts, resulting in a more efficient and cost-effective operation.
- **Mobility**—Infor EAM Mobile extends Infor EAM Healthcare Edition to field service workers as well as managers, clerks, and schedulers who connect directly to the solution. EAM Mobile expedites service throughout your facility on mobile devices, like iPads and smartphones. Personnel can move from room to room or site to site, while still accessing and recording maintenance information, conducting inspections, and tracking inventory. Infor EAM Mobile applications can be used in a disconnected mode, syncing up any data changes later.
- **Energy efficiency**—Continually monitor energy consumption at the asset level and proactively alert your workforce of performance anomalies, so you can take quick action. By combining the consumption of energy and other natural resources with other asset performance parameters, Infor EAM gives you a more complete picture of each asset's performance and business impact.

Get powerful features

With Infor EAM Healthcare Edition, you get the asset management functions you need to improve performance, increase savings, comply with regulations, and ensure quality care—with a very low TCO and a rapid ROI.

Leverage advanced capabilities

You get a full array of compliance tools developed specifically for the healthcare industry, so you can better manage numerous, and at times conflicting, regulatory compliance standards. Features include:

- **Prepopulated lists**—Get started quickly with prepopulated lists specific to your healthcare facility or biomedical engineering operation. The lists include closing codes, user groups, and users and ownership type, and can be modified at any time.
- **Incident tracking**—Track and trend incidents involving patients, visitors, property, and include other criteria to maintain compliance with TJC.
- **Inspection management**—Document asset inspection procedures. Initiate inspections based on time, performance, or previous work. Perform group inspections through the Campaign feature for dealing with recalls, safety alerts, zone maintenance, and building maintenance programs (BMP).
- **TJC compliance**—Plan for improvement referencing and tracking on construction projects. Track TJC work orders relating to Statement of Conditions (SOC), Plan for Improvement (PFI), ILSM, PCRA, Infection Control Risk Assessment, and building maintenance programs.
- **Failure mode and effects analysis (FMEA)**—Perform FMEA for work orders using closing codes with preloaded list codes for facilities and biomedical engineering.
- **Preconfigured pre-set filters tailored to healthcare environment**—In one click you can view the maintenance state for certain types of equipment, without compiling a special report.
- **Recall management**—Manage device recalls received from agencies like the FDA and ECRI.
- **Asset tracking**—Keep asset information in one database for easy retrieval and input on activities, movements, and maintenance. Ensure information on highly mobile equipment is current.
- **Barcoding and data collection**—Record and track equipment with barcoding technology for more accurate, efficient, and effective deployment. Use barcodes to accurately locate mobile equipment.
- **Equipment calibration**—Keep sensitive equipment, like dialysis and MRI machines, in the safest condition. If life-saving medical equipment loses calibration, technicians can trace back to the point of failure, preventing critical problems.
- **KPIs**—Monitor equipment with real-time, dashboard-like gauges for a precise snapshot of maintenance team and equipment performance. Quickly identify problems and improve utilization. Set KPIs to monitor critical regulatory compliance-related issues.
- **Outsourced maintenance services**—Record maintenance activities, compile histories, and create invoices for engineering and maintenance department services performed for other organizations. Define internal employees with predefined types and trades.
- **Warranty management**—Cut costs with warranty management for both meter- and date-based warranties, and automatic notifications on work orders with potential warranty claims.
- **Emissions compliance**—Capture and document your carbon footprint. Enforce stringent work management processes for handling hazardous materials and fugitive emissions.

Minimize risk

To avoid liability claims, Infor EAM Healthcare Edition lets you design risk assessment and ranking formulas based on equipment age, frequency of use, and sensitivity of functions performed with tools for:

- **Electronic record protection**—Implement various levels of password protection, create authority checks to set user-specific accounts, control document distribution rights, and limit access for changing documentation.
- **Joint Commission compliance**—Determine if an asset is to be included into your Medical Equipment Management or Utility System Management Programs.
- **Audit trails**—When a record is changed, you can track the user ID, altered fields, value changes, date and time of the change, and whether the change is a data insertion, update, or deletion.

Infor EAM Healthcare Edition helps you improve performance by:

- Compiling equipment histories.
- Scheduling and performing preventive maintenance tasks.
- Managing materials and inventory.
- Performing calibrations.
- Calculating risk on each asset.

[Learn more about Infor EAM >](#)



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