Infor Hansen Mobile Solutions help public sector field workers better access information, perform tasks, and update Infor Hansen back-office systems from remote locations.

MOBILE SOLUTIONS

DO BUSINESS BETTER.

In state and local government agencies, the productivity of inspectors, maintenance and repair crews, and other field workers plays an outsized role in the overall performance of the organization. When you empower field workers with tools that tell them precisely what task to perform and where, and give them access to essential information at the job site, their productivity can increase dramatically. Improve the accuracy and efficiency of your field workers and you can count on improvements in customer service, budget control, regulatory compliance, and even your environmental stewardship.

For many local agencies, successfully implementing an advanced mobile work management solution is the surest way to transform the performance of field workers into a source of organizational efficiency.

LEVERAGE EXPERIENCE.

Infor™ Hansen Mobile Solutions help public sector field workers better access information, perform tasks, and update Infor Hansen back-office systems from remote locations. The solutions have been designed specifically to meet the needs of field workers in asset management, and community development and regulation (CDR) departments. The enabling technology in Infor Hansen Mobile Solutions is being used by thousands of field workers at a broad cross section of local agencies to improve their accuracy and efficiency.

GET BUSINESS SPECIFIC.

Infor Hansen Mobile Solutions have been built from the ground up to improve the productivity of a wide range of public sector field workers, including inspectors; road, sewer, and water repair crews; and maintenance staff for buildings, equipment, and fleet assets. Key capabilities and features include:

- *Highly configurable.* The solutions are highly configurable so they can address the unique requirements and processes in your asset management and CDR departments.
- *Intuitive and optimized for field workers and field environments.* Infor Hansen Mobile Solutions are based on familiar Microsoft® Windows technologies and work easily with a wide range of hardware devices. The solutions feature a high contrast user interface, drop down menus to limit the need for keyboard input, and an intuitive wizard data entry approach to guide workers through the steps of a task.
- *Designed for unconnected and connected use.* The Infor Hansen Mobile Solutions can operate as a standalone device that is synchronized automatically the next time the device is connected to the Infor Hansen back-office system. The solutions can also be connected wirelessly from the field to the Infor Hansen solution.
- *Provides access to custom back-office data.* The solutions enable field workers to access and work with custom Infor Hansen back-office data while working remotely.
- *Leverages many data formats.* Infor Hansen Mobile Solutions can access digital photos, sketches, documents, Geographic Information System (GIS) data, and other user-defined data.
- *Supports modifying work activities and routes in the field.* Field workers and supervisors can add, change, or delete work orders and other activities while in the field. The solutions enable field workers to see planned routes for a series of tasks and make changes when necessary.
- *Enables remote printing.* Field workers can print notices, such as inspection reports, while in the field.
- *Scalability.* Infor Hansen Mobile Solutions are scalable so your capabilities keep pace with growing demands of your organization.

SEE RESULTS NOW.

Empowering field workers with advanced mobile connectivity and productivity tools can deliver tangible benefits to city, country, and other local agencies. Organizations using Infor Hansen Mobile Solutions report a wide range of benefits including:

- Reduced asset management and CDR costs
- Increased consistency and accuracy of data
- Reduced field worker travel time
- Reduced fuel and paper consumption
- Increased citizen satisfaction due to more timely service request processing
- Faster and more efficient inspection processes

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INF9485-52018-geen-1210-1