



Infor EAM Mobile

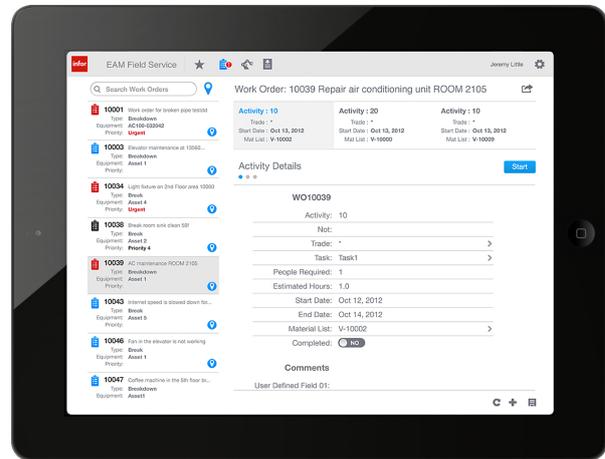
Gain a mobile edge

To get maximum value from your enterprise asset management (EAM) solution, your technicians need full access to your system anyplace, any time. Of course, some tasks can be completed while sitting at a desk, but some of the most important and valuable asset management tasks need to be done in the field, where many critical assets are located. Mobile access to EAM gives your maintenance and asset management professionals the information they need where they need it the most—at the point of performance. Infor® EAM customers can now get easy mobile access on virtually any popular mobile platform to improve the efficiency and effectiveness of asset management personnel who work in the field with Infor EAM Mobile.

Empowering field service

Infor pioneered mobile EAM capabilities, supporting the earliest mobile devices in the mid-1990s and continuing to develop capabilities focused on today's popular tablets and mobile phones. Our experience has taught us how to efficiently extend the power of Infor EAM using role-specific and device specific designs for the benefit of field service workers, managers, clerks, and schedulers who are connected directly to the solution. Technicians working remotely get the functions they need to access, capture, and manage information from the job site.

You'll improve accuracy, deliver better service, and manage assets more efficiently when your field service team can record as they work rather than waiting to document work after the fact. Infor EAM Mobile enriches the communications link between the field and the office, so that you and your field service workers can assign, perform, and record activities and ad hoc work orders from the work site, anytime, anywhere.



Get specific

You can now run Infor EAM Mobile on a wide variety of mobile devices, including the Apple™ iPad®, iPhone, iPod touch devices, Android tablets, and Android phones, as well as on traditional industrial mobile platforms running Windows CE from Microsoft®. If you use multiple device types in your organization, you can license platform-specific versions of Infor EAM Mobile on a device-by-device basis, allowing you to take advantage of the technology you already have and use. We've designed Infor EAM Mobile to make the most of the unique advantages of each platform so that your workforce can stay productive.

A complete platform, Infor EAM Mobile requires no middleware layer that adds cost and complexity. Because it runs on popular consumer devices, workers need little or no training to get up and running.

Infor EAM Mobile gives you rich, real-time connections to the powerful capabilities of Infor EAM, including:

Work order management. Users can download work orders directly from the database and then assign or re-assign those work orders to the appropriate individual. Infor EAM Mobile users can view their assigned activities and access work order history and asset information to facilitate diagnosis and repair. They can also issue and return parts, book labor hours, view

documents, and add images to the work order for future reference. Users can create personalized to-do lists that include the specific details for a task. When workers have completed the task, they can close the order, include comments and closing codes, and even upload pictures. With Infor EAM Mobile, it's simple to book and capture labor information accurately using start, stop, and pause controls, and you can print work order reports just as easily.

21 CFR 11 support. To simplify compliance with government regulations such as 21CFR 11, Infor EAM Mobile delivers record-locking and electronic signature capabilities using a mobile device. You can remotely conduct validations, change work order status, obtain electronic signatures, and run authentications.

Asset tracking. Workers can view all equipment on a map, consult the full history of the equipment, and see all relevant documents. Infor EAM Mobile also supports the Infor EAM asset inventory process.

Inspections. Users get a list of inspection points, which improves the overall efficiency and thoroughness of the inspection process. After completing the inspection, mobile users can enter the results into Infor EAM Mobile's inspection result-entry lines.

Those are just a few examples of the variety of ways Infor EAM for Mobile connects you with your Infor EAM system to help you keep critical maintenance and asset data complete and up-to-date at all times.

To speed and simplify your work, Infor EAM for Mobile offers fully optimized, role-specific feature sets for each platform. That way you don't suffer from reading tiny screens cluttered with excess details, while keeping the most important information easy to read and use on any kind of mobile device.

Build productivity

Infor EAM Mobile delivers a state-of-the-art, cost-effective, mobile computing infrastructure on an easy to use consumer device. With Infor EAM Mobile, you can:

- Allow mobile workers to record as they work, rather than recording work after the fact.
- Automate work order tasks and requests for labor, saving up to 20% on associated labor cost.
- Improve response time and avoid unnecessary travel.

As a result, you get better decision making and productivity in the field, and a quick return on investment.



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About Infor.

Infor is the world's third-largest supplier of enterprise applications and services, helping more than 70,000 large and mid-size companies improve operations and drive growth across numerous industry sectors. To learn more about Infor, please visit www.infor.com.

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