The Infor ION platform

Achieve unparalleled end-to-end efficiency

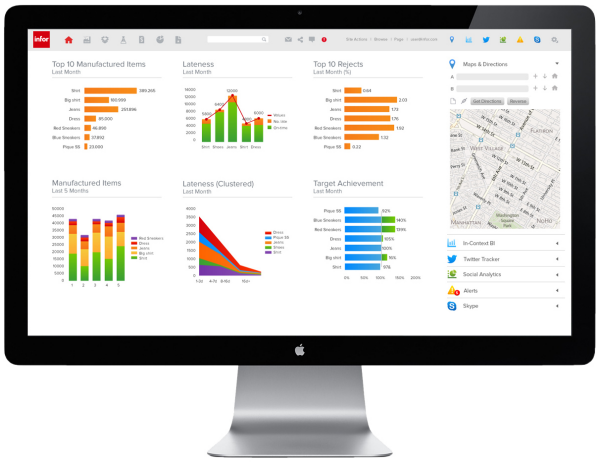
If your business is like most, the organizational systems you use have evolved over time, creating a complicated technology landscape. Disconnected systems and information silos result in inefficiencies, costly maintenance requirements, and ultimately, missed opportunities.

Easily integrate both Infor and third-party software applications with the Infor™ Intelligent Open Network (ION). With this intuitive, purpose-built middleware solution, you get a simple but powerful and scalable framework that allows you to eliminate operational silos, dramatically improve exception management, and achieve unparalleled end-to-end efficiency.

Get software without borders (or limits)

The result is systems without borders—or limits. You can scale up or down to support your business as it changes and meet any level of requirement for transaction volume or system up-time. You can also put business process management back into the hands of functional experts by allowing them to modify processes themselves, making your business more agile and dramatically reducing the burden on IT. You'll be able to:

- Easily integrate both Infor and third-party software applications.
- Create workflows and alerts that dramatically improve exception management.
- Design, standardize, monitor, or change business processes with minimal IT involvement.
- Monitor your entire business and make better decisions faster.
- Scale up or down to meet changing business requirements.
- Deliver 24/7 system uptime for key systems.



Future-proof your technology investments

The Infor ION technology platform is inspired by the Internet—the most scalable and integrated application ever designed. If one application goes down, the Internet doesn't go down with it. Infor ION is built to be every bit as open and resilient, with simplicity and efficiency as the driving forces behind its design.

Developed using open, non-proprietary standards such as XML and OAGIS, Infor ION allows you to future proof your organization by ensuring that investments (time, dollars, resources) made in existing systems aren't lost when new applications or upgrades to existing versions are introduced. You can add new functionality without causing lengthy upgrade cycles, and you can deploy new software solutions—developed by both Infor and non-Infor providers—quickly and easily. Infor ION delivers unparalleled flexibility and agility. With Infor ION, you get:

- **Workflow management** that creates a seamless flow between your software and the activities of your employees, suppliers, and customers. You can easily design new workflows, automate document routing and approvals across departments and office locations worldwide, and ensure consistency by rapidly deploying changes across the business.

- **Event management** that lets you identify and resolve problems with rule-based notifications and alerts that are automatically delivered to the employees who need them. You can detect exceptions based on business rules that you define, prevent oversights, and provide better service by continually monitoring performance.
- **Pulse messaging** that moves information through the Infor ION network between your connected applications and components of the ION system, guaranteeing delivery of critical information and allowing your systems to work together more effectively.
- **Technology connectors** that integrate Infor and non-Infor applications with minimal effort and minimize the disruption and complexity of upgrades by decoupling your integrations.
- **Role-based permissions** that allow for broader access to the Infor ION network and expanded use of its capabilities without compromising security.

Scale up or down to support your business as it changes, put business process management back into the hands of end-users, and dramatically reduce the burden on IT with Infor ION.

Make your systems flexible, agile, and adaptable

The Infor ION platform creates an inverted model for enterprise applications that moves them away from huge, complex middleware stacks. You get enterprise-wide visibility in a single management and modeling environment, plus a unified platform for social, mobile, and cloud. This simplifies integrations and upgrades, reduces the burden on IT, and gives end users greater flexibility to adapt business processes as needed. The result can be summed up in one word—harmony.

641 Avenue of the Americas
New York, NY 10011
800-260-2640
infor.com

About Infor.

Infor is the world's third-largest supplier of enterprise applications and services, helping more than 70,000 large and mid-size companies improve operations and drive growth across numerous industry sectors. To learn more about Infor, please visit www.infor.com.

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INF1230739-1329660-EN-US-0413-1