

Infor10 WFM Labor Scheduler (Workbrain)

Labor Scheduling is critical to success.

With constantly changing customer demand, the need to comply with government regulations, union requirements, and internal business policies like overtime scheduling, time off and vacation bidding, scheduling and labor deployment is a complex challenge.

Turn scheduling challenges into a competitive advantage with Infor10™ WFM Labor Scheduler (Workbrain). You gain business benefits that:

- Align employee schedules with customer demand and production to deliver customer service excellence and quality products.
- Adhere to government rules and regulations to ensure schedules are created in compliance with wage and hour standards.
- Automate union requirements, such as scheduling by seniority, time between shifts, number of weekends in a month, or any other combinations of rules the collective bargaining agreement outlines.

Transform labor scheduling processes into a strategic asset with Infor10 WFM Labor Scheduler (Workbrain).

Make labor scheduling strategic.

For organizations in industries such as manufacturing, hospitality, and government, services Infor10 WFM Labor Scheduler is a strategic source of efficiency that can be fully integrated with software for human capital management, financial management, production planning, and service delivery. Whether you're tackling a unique rotation schedule or a series of complex labor rules, Labor Scheduler will automate routines and decrease the amount of time your managers and schedulers spend to create compliant schedules. You pick the rules and the order to fill the schedule, so hard-to-fill shifts are filled first and the optimal employee skill set available is on duty at a given time.

Rules-based labor scheduling made simple, flexible.

With Infor10 WFM Labor Scheduler, you get a web-based, easy-to-configure and -implement solution that helps organizations like yours because it's created specifically to address complex labor challenges that stem from government regulations, union requirements, business rules, and customer demands. You can:

- Configure capabilities to create schedules based on pre-determined rules, such as maximum hours per day, maximum consecutive days, full-time before part-time, and many others.
- Manage labor by department, by division, or across the enterprise.
- Process different types of industry specific schedules, such as manufacturing shop floor with demand variables, warehouse staffing on a straight rotational basis, and hotel staff or casino floor employees.
- Integrate time and attendance, CRM, warehouse management, payroll, and other solutions.

Leading organizations like yours choose Infor10 WFM Labor Scheduler for:

- Demand-based scheduling—Either stand-alone or interface with existing human resources, production planning, customer relationship management, enterprise resource planning, supply chain management, and other current systems to ensure products and services are delivered on-time and on-budget. From widgets to services, food processing to hospitality, this solution utilizes labor standards to schedule the right number of staff based on forecasted demand. Every time demand variables change, you automatically get the best staff profile.

With Infor10 WFM Labor Scheduler you can:

- Align employee schedules with customer demand.
- Eliminate scheduling errors to save time and money.
- Cut the time spent creating compliant schedules.
- Automatically create an accurate labor schedule.

- Overtime management—Eliminate scheduling errors, greatly reduce union grievances, and consequently save time and money with overtime rule automation, and be confident your organization is in compliance.
- Vacation bidding—Like overtime distribution, vacation bidding can be a complex process with a significant emotional component. Employees can use self-service tools to select or bid on their preferred weeks and the configurable rules engine will automatically assign employees, complying fully with vacation balances, vacation quotas, and other requirements. This saves you time while keeping employees engaged and happy due to having an equitable system in place.
- Shift bidding—Rules-based shift bidding assigns the best employees suited for a specific shift to have priority.
- Employee self-service—Reduce scheduling time by giving employees the ability to manage their own schedules through flexible and easy-to-use employee self-service tools that empower and motivate your employees.
- Reporting and analytics—Maximize productivity with an analytics engine that delivers templates for three dozen standard reports and the ability to easily create new reports.

Improve labor scheduling to improve business results.

With Infor10 WFM Labor Scheduler, your organization sees improvements to its bottom line, quick returns on the investment, and better business execution.

- Minimize or eradicate over- or understaffing to more effectively manage labor costs, production, and customer service.
- Reduce the time your managers or dedicated schedulers take to create schedules that adhere to all rules and customer-demand variables.
- Automatically create an accurate labor schedule.
- Make sure you comply with all government regulations and union requirements so you avoid time-consuming employee grievances and potential fines.
- Demonstrate that labor scheduling rules are being administered fairly for employee motivation and morale.
- Improve reporting and analytics capabilities so you gain better business insights.

About Infor.

Infor is a leading provider of business software and services, helping more than 70,000 customers in 164 countries improve operations and drive growth. To learn more about Infor, please visit www.infor.com.

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