



Infor WFM solutions provide a clear window into the areas of workforce performance that matter most to your organization.



WORKFORCE PERFORMANCE

DO BUSINESS BETTER.

The leanest, most competitive business strategies won't get you very far if your people don't support them. But how do you ensure the daily performance of your workforce is aligned with your goals, especially in the face of complexities like globalization, rapidly evolving technologies, and shifting work patterns? You can't control what you can't measure. You need clear visibility into the effectiveness of your labor deployment no matter how widespread and disparate it might be. The right technology gives you this visibility, ensuring your workforce's performance supports your strategies.

LEVERAGE EXPERIENCE.

At Infor™, our professionals—many with more than 25 years of experience—are helping forward-thinking organizations like yours solve their toughest business challenges. That experience is built in to Infor WFM Workbrain Workforce Performance, a comprehensive solution that helps you optimize your workforce's performance by understanding and acting on the factors that impact it. Workforce Performance can help you:

- ▶ Monitor workforce performance in real time.
- ▶ Analyze actual performance against expected performance.
- ▶ Spot performance problems early.
- ▶ Identify and eliminate unnecessary labor costs.

- ▶ Minimize risks and avoid labor violations and noncompliance charges.

GET BUSINESS SPECIFIC.

Part of Infor's Workbrain suite, Workforce Performance is an industry-leading, 100% web-based solution that provides real-time strategic insight into key workforce performance indicators (KPIs), so you spend less time searching for information and more time getting your job done. It's integrated with Infor WFM Workbrain Workforce Scheduling, Infor WFM Workbrain Workforce Time & Attendance, and Infor WFM Workbrain Workforce Absence, so you get transparency into hours scheduled, worked and absent, overtime, labor costs, and more, for better decision making. Out-of-the-box reports and real-time alerts allow you to take advantage of previously hidden information immediately and proactively, before problems happen.

In addition, the solution includes our Education Performance Accelerator Kit (EPAK), an end-user training and support application to help employees rapidly learn how to use our Workforce Management solutions, so you accelerate the return on your investment. Features include:

- ▶ Management dashboards—At-a-glance, predefined role- and industry-specific home pages display KPIs and deliver to a single location the critical information you need to improve performance, make decisions and complete your daily activities.
- ▶ Proactive alerts—Managers are notified before performance thresholds are breached, allowing you to proactively manage labor issues such as excessive overtime, budget variances, and compliance violations.
- ▶ Powerful reporting—Choose from dozens of existing reports, create customized reports, or perform ad hoc queries to get the information you need when you need it. A state-of-the-art report writer delivers custom production reports in hours instead of days or weeks. The drag-and-drop ad hoc query builder gives qualified business users at all levels access to previously-hidden information
- ▶ Enhanced analytics—View and explore data with the utmost flexibility, so you quickly understand the hidden factors impacting business performance. Concise

performance summaries permit managers to spot performance problems and correct them. With consolidated information from every part of your workforce, you get the holistic view you need to ensure your decisions are timely and informed by real-time data.

SEE RESULTS NOW.

Infor WFM Workbrain Workforce Performance, like all of Infor's products, has expertise built in to reduce the need for customization, speed implementation time, and deliver ROI that you don't have to wait for. From the very first day, you'll see immediate benefits:

- ▶ Greater efficiencies
- ▶ Reduced labor costs
- ▶ Mitigated risk
- ▶ Increased productivity

In an age where labor is an organization's largest controllable expense, Infor WFM Workbrain Workforce Performance provides everything you need to ensure you are getting the most from your people, improving their performance and ensuring everyone does business better to meet your strategic objectives.

Infor Corporate Headquarters
13560 Morris Road
Suite 4100
Alpharetta, Georgia 30004
USA
Phone: +1(800) 260 2640

www.infor.com

The Infor logo consists of the word "INFOR" in a bold, sans-serif font. The letters "I", "N", "F", and "O" are black, while the letters "R" and "A" are red. A small trademark symbol (TM) is located to the upper right of the "R".