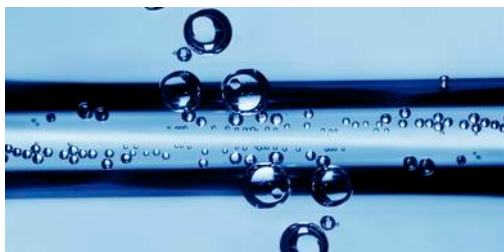




## Customer Profile

# Brookfield Engineering sees future clearly with Infor SyteLine.



## Facts at a glance

Solution: ERP

Products: Infor™ SyteLine

Industry: Industrial Manufacturing/  
Industrial Controls

Country: USA

“Infor SyteLine aligns with our continuous improvement initiative and Lean manufacturing. Our key focus is to meet our customers' needs by saving steps and transactions to avoid wasting time, and Infor SyteLine helps us do that. Last year was our best year ever, and this year looks just as good.”

—Greg Krysko, Manager of Information and  
Communication Technology, Brookfield  
Engineering Laboratories

## About the company

Founded in 1934 and based in Middleboro, Massachusetts, Brookfield Engineering Laboratories, Inc. manufactures and sells viscometers, rheometers, powder flow testers, and texture measuring instruments for laboratory and online process control applications. To learn more, visit [www.brookfieldengineering.com](http://www.brookfieldengineering.com).

## Challenges

- Maximize software to support operations of an integrated company with Lean manufacturing and a continuous improvement initiative and more quickly deliver a better product to customers.
- Leverage all existing Microsoft®-based applications.
- Maintain high product quality requirements.
- Find software vendor providing clear roadmap for innovation.

## Benefits

- Gained capability to easily support Kanban scheduling system, Lean manufacturing, and just-in-time production, ensuring availability of needed parts.
- Reduced number of process transactions and steps, increasing productivity.
- Easily configured application to suit exact business needs.
- Improved supply and demand visibility and forecasting.
- Integrated seamlessly with Microsoft applications.
- Ensured confidence in future upgrades with long-term visibility into solution roadmap and maintenance plans.
- Improved customer satisfaction with complete aftermarket service.
- Maintained highest level of quality to meet ISO 9001 standards.

“Infor offered us a clear path to the future, showing us plans four versions out. So, as our business changes, we'll know how to integrate and grow. And the new tool sets in the latest version make my job to personalize the software for individuals very easy.”

—Greg Krysko,  
Brookfield Engineering Laboratories

641 Avenue of the Americas

New York, NY 10011

800-260-2640

[infor.com](http://infor.com)

Copyright© 2012 Infor. All rights reserved. The word and design marks set forth herein are trademarks and/or registered trademarks of Infor and/or related affiliates and subsidiaries. All other trademarks listed herein are the property of their respective owners. This document is provided for informational purposes only and does not constitute a commitment to you in any way. The information, products and services described herein are subject to change at any time without notice. [www.infor.com](http://www.infor.com).

INF1230003-1245187-EN-US-1012-1