



Customer Snapshot

## PT Restu speeds custom production, reduces costs with Infor LN



### Facts at a glance

**Product:** Infor® LN  
**Industry:** Automotive  
**Country:** Indonesia

“With 4,000 parts in each bus, it is impossible to organize stock manually, but we don’t have any overstocked items anymore.”

—Petrus Tanardi, Director,  
PT Restu Ibu Pusaka

### About the company

Established in 1982, PT Restu Ibu Pusaka specializes in the design and manufacture of bodies for tour and commuter buses. Orders come from a long list of international customers including BP Oil and Gas, Mandala Airlines, Chevron Pacific, and universities and government agencies across Indonesia. Producing 45-50 units per month, the company is known for making quality products that employ the latest technology with innovative interior and exterior design concepts. To learn more, visit [www.restuibu.com](http://www.restuibu.com).

### Challenges

- Runs business processes manually with no way to integrate or manage them efficiently.
- Requires faster production output, balanced stock levels, and reduced costs.
- Maintains a siloed environment that hampers productivity and collaboration.
- Finds it increasingly difficult to meet specialized customer demands.
- Needs integrated operations in marketing, supply chain, warehouse, production, and finance and accounting in order to achieve target goals.

### Benefits

- Accelerated performance in all divisions, minimizing use of paper and automating key bill of materials (BOM), vendor rating, and cost monitoring processes.
- Increased production output by accelerating creation, approval, and release of purchase order and sales orders.
- Gained real-time data visibility across operations, enabling the ability to balance stock levels and meet unique customer demands.
- Documented cost savings by monitoring BOM performance.
- Strengthened collaboration with an easy-to-use solution that helps employees do their jobs better.
- Integrated processes across key operations and built a platform for achieving today’s and tomorrow’s target goals.

“After implementing Infor LN with no modifications, we have quality information, we can control our costs, and we can increase efficiency. With these three items, we can be more profitable.”

—Petrus Tanardi, Director,  
PT Restu Ibu Pusaka

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