



# Infor EDI Managed Service

## EDI made simple

Today's customers demand faster response than ever before, with more detail, and greater accuracy. Cloud-hosted EDI integration gives manufacturers like you a powerful and economical new way to add the speed and efficiency of EDI to your operational software, so you can more quickly and accurately communicate about orders, shipping information, and payment status. You'll also be able to reduce the cost, time, and effort you need to spend keeping up with the changing demands major trading partners like big-box retail chains and major national brands.

## An experienced partner

With over 25 years of manufacturing experience, Infor® knows what it takes to manage your customer relationships effectively—an integrated approach and the right technology. We know the value of making business solutions that create a seamless flow between your software and the activities of your employees, suppliers, and customers. Infor EDI Managed Service does exactly that by streamlining and simplifying the process of building your EDI communications infrastructure and keeping it secure, efficient, and up-to-date.

## Benefits of shared EDI services

The Infor EDI Managed Service offers a convenient, hosted solution that gives your Infor ION® software a fast, secure, easy way to access EDI to streamline your business and satisfy the requirements of your customers. By handling the details of EDI transactions in the cloud, then connecting to your software through Infor ION technology, you get a transparent solution that relieves you of the cost and complexity of managing EDI on your own.

With Infor EDI Managed Service, you get:

- **Prebuilt trading partner links**—Major global customers, such as big-box retailers and global distributors, often have highly detailed EDI interchange requirements, which tie into their equally detailed shipping and delivery requirements. Building and maintaining your own EDI system to meet those requirements can put massive demands on your IT staff, but not meeting those standards can hurt your business. With more than 1,000 pre-built links to some of the biggest companies in retail, automotive, manufacturing, and aerospace & defense, Infor EDI Managed Service helps you gain new efficiency and accuracy for better performance.
- **Simple connections**—Infor EDI Managed Service makes Infor ION seem like a natural part of EDI. You don't need to create new EDI interfaces for your Infor ERP, financial management, or supply chain solution—Infor EDI Managed Service handles that for you.

- **Change management**— Major global customers' EDI demands change frequently. The need to keep your system up to date with those changes can create disruption in your operations, often at inconvenient times. The Infor EDI Managed Service takes care of EDI requirement changes for dozens of the world's largest EDI customers, so that you don't have to deal with those changes yourself.
- **Easy scaling**—If you add new business that leads to higher transaction volume, you don't have to worry about whether your EDI infrastructure can handle the load. Infor EDI Managed Service scales easily to whatever volume you require.

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## Better results

With Infor EDI Managed Service, you'll be able to reduce maintenance costs globally because you'll be supporting one system through a shared service approach; you'll no longer have to support multiple trading partner modules in multiple EDI systems. As a result, you'll look the same to all of your customers—across all of your plants—and enjoy one common business practice across the globe. Best of all, your customers will be more satisfied and you'll be able to focus on your job, rather than dealing with the details of managing your EDI transactions.



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## About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 73,000 customers in more than 200 countries and territories improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit [www.infor.com](http://www.infor.com).

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