Minimize disruptions

In a manufacturing environment, production needs to run according to schedule so you can ship finished products to your customers on time. To prevent interruptions and to produce the highest quality parts, you need to regularly maintain your equipment so that it stays in optimal condition and runs smoothly. And when unplanned interruptions do occur, you want to be able to correct problems quickly and efficiently, with as little disruption as possible.

With Infor VISUAL® Plant & Equipment Maintenance, you can manage and schedule maintenance activities more effectively for both your equipment and the equipment you sold to your customers. You’ll be able to easily schedule routine maintenance, stock the parts and supplies you need to maintain the equipment, and respond quickly to unplanned repair requests—both internally and externally. And with access to maintenance histories and previous reports about similar equipment problems, you can make more knowledgeable operating decisions about inventory, schedules, and costs.

Keep production running smoothly

With Infor VISUAL Plant & Equipment Maintenance, you’ll be able to:

- Gain real-time access to detailed information about internal and external maintenance schedules, so you know the status of all your service activities.
- Develop multiple maintenance schedules and downtime for your own equipment, as well as support service agreements with your customers for their purchased products (based on the equipment’s recommended daily, weekly, monthly, and/or annual maintenance requirements).
- Minimize disruptions by scheduling maintenance when it will have least impact on operations.
- Perform maintenance faster and more reliably because detailed instructions can be included with the maintenance activity record.

Regularly scheduled maintenance usually prevents most equipment problems from occurring, but unfortunately, unexpected problems do arise. By tracking maintenance activities within a single system, you can use equipment histories to help you procure and stock the parts typically needed for repairs, which allow you to respond immediately to service requests.

See it visually

Infor VISUAL Plant & Equipment Maintenance is a module of Infor VISUAL—a powerful ERP solution designed specifically for order-driven manufacturers. Infor VISUAL provides an entirely different approach to shop floor scheduling that’s been refined through 20+ years of experience and thousands of successful customer implementations. True to its name, Infor VISUAL provides a compelling visual presentation that shows how each part of the manufacturing process relates to the others—helping to resolve bottlenecks, schedule effectively, and price jobs accurately.
With Infor VISUAL Plant & Equipment Maintenance, servicing customer agreements and your own equipment can be less time consuming and more manageable.

**Generate revenue for service agreements**

You get a single information source from which you can track and access data about multiple and customer-specific maintenance agreements. You’ll be able to improve customer service by efficiently managing inventory to avoid service delays. If you have multiple locations, you’ll be able to provide your customers with the fastest quality service available by assigning test and repair services from regional and branch locations. And since Infor VISUAL Plant & Equipment Maintenance is fully integrated with Infor VISUAL, you can use the same labor and inventory transaction systems for all of your operations.

**Schedule unplanned maintenance activities**

Even with the best planning and preventative actions, products fail. With Infor VISUAL Plant & Equipment Maintenance, you’ll have the tools to you need to be proactive, rather than simply reactive. You’ll be able to track occurrences and pinpoint any common trends. For unplanned maintenance on customer-purchased products, you’ll be able to expedite the repair process by being able to view maintenance agreements and confirm coverage, as well as handle billing for services.

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By being able to efficiently satisfy your customer service agreements and keep your production running smoothly, you’ll build customer loyalty, lower costs, and increase revenue.

**Build customer loyalty**

With Infor VISUAL Plant & Equipment Maintenance, you’ll have the tools you need to help ensure your equipment and your customers’ purchased products are running optimally. You’ll be able to:

- Schedule internal and external maintenance for equipment and product services.
- Optimize your production schedule and minimize disruptions.
- Efficiently satisfy your customer service agreements.
- Keep your production running smoothly.

You’ll be able to increase customer loyalty, lower costs, and grow revenue.

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**About Infor**

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 70,000 customers in more than 200 countries and territories improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.