



New Customer Snapshot

The city of Springfield, Oregon improves collaboration, compliance with Infor Public Sector



Facts at a glance

Product: Infor® Public Sector

Industry: Public Sector

Country: United States

“Infor’s new software architecture and robust web services provide hard cost savings for the city. The architecture delivers Internet access to the application, reducing effort on average from 45 minutes to 5 minutes per client.”

—Brandt Melick, technical services division manager, Development and Public Works Department, City of Springfield, OR

About the City

The City of Springfield, OR is a family-friendly community where a healthy economy and numerous historical aspects of Oregon’s past have blended into a vibrant place to call home. Springfield is located in Lane County in the Southern Willamette Valley of Oregon, between the Willamette and McKenzie Rivers. The city was incorporated February 25, 1885, and received its charter March 17, 1893. To learn more, visit www.springfield-or.gov.

Challenges

- Reduce information silos and add an integrated data repository.
- Enhance reporting and analysis functionality to more easily demonstrate compliance with government regulations.
- Update existing systems with current technology.
- Expand solution-use across the Development and Public Works Department with a web-based interface.

Benefits

- Established greater value, provided a faster return on investment, and allowed funds to be allocated to other critical areas by completing the upgrade implementation 22% under budget.
- Standardized and automated daily operations using Infor Public Sector’s built-in, flexible workflows.
- Eliminated the need to maintain duplicate data and allowed automated transfers of employee information with a web-based integration to PeopleSoft.
- Increased collaboration and faster decision-making with the ability to exchange information with third-party firms.

Looking ahead

- Integrate the solution with engineering, design, and finance processes to track the true costs of assets.
- Enhance cost-estimate accuracy and improve budget assessments.

“Infor’s solution provides tools to effectively manage our natural resources, track key activities, and help us demonstrate that we’re adhering to guidelines and regulations. Its robust integration capabilities have also allowed us to experience an accurate, consolidated picture of data across the city and the region.”

—Len Goodwin, director, Development and Public Works Department, City of Springfield, OR

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