Introducing Infor EAM version 11.3

Optimize mobile, transit, and cloud technologies

The latest version of Infor® EAM, version 11.3, delivers a set of new and enhanced capabilities that incorporate developments from the cloud-only v11.2.1, while introducing robust, industry-based functionalities to improve value for all users. In addition to new transit and mobility capabilities, Infor EAM includes significant updates to nonconformity tracking, computer aided design (CAD), equipment ranking, and user interface (UI), to better facilitate asset monitoring and management.

Improve efficiency with more comprehensive asset management capabilities

By moving up to the powerful new capabilities of Infor EAM v11.3, you’ll be able to track and record incidents that fall outside the normal work order process, and streamline the difficult task of uniformly ranking equipment. This new version also gives those in the transit industry new tools for accessing their EAM solution.

Major enhancements include:

- **Expanded transit and mobility management.** One of the key features of Infor EAM is a revitalized approach to transportation management, accomplished by bolstering mobility for field-based users, which enables greater access to EAM on a disconnected mobile device. The application has been developed for the mobile operating system Apple iOS, and is designed for use with the Apple iPad mobile digital device form factor. By expanding offline access to field users, transit agencies are able to rely less on conditional circumstances and connectivity, and increase productivity by users in the field.

- **Contemporary OpenCAD functionality.** This add-on module provides users with the innovative ability to access and mark up drawings within Infor EAM. Using the OpenCAD feature, users are able to quickly and accurately calculate floor space using predefined industry standards. The OpenCAD module simplifies the integration between EAM’s digital asset information and the CAD graphical representations, and then provides users with access to DWG (drawing) and DGN (design) file formats. Long available in on-premise installations, OpenCAD is now available for SaaS customers and is included as part of the Infor CloudSuite™ Facilities Management offering.

- **Intelligent nonconformity tracking.** Infor EAM v11.3 introduces nonconformity tracking as a core feature of the software. This allows users to quickly identify potential issues that can be tracked over time and assigned a level of severity or risk based on a preset nonconformity index. Once case management within the audit log flags an issue, the user is prompted to create workflow tasks or follow-up orders that are related to the existing case. This capability can help make it easier to audit an event, such as an accident, by creating detailed documentation of the incident. Anomalies or issues can be monitored over time by using the Condition Score Matrix Setup screen that is linked to the nonconformity assessment, allowing the user to search by severity, intensity, size, and importance.
- **Dark UI scheme.** The new dark user interface (UI) scheme is designed to aid users in industrial settings by providing a higher contrast display. This makes it easier for field users to access data and make assessments regardless of locational conditions.

- **Expanded equipment ranking.** Infor EAM v11.3's expanded equipment ranking feature helps ease a complex process with person-to-person and day-to-day variables. Assigning a rank allows factors such as changes in environment, regulations, procedures, and methods to be taken into account. The newly developed equipment ranking function features a survey in which a numerical value is assigned, so answers are provided and the system can apply the valuation to a defined algorithm that in turn calculates a ranking score and index. This introduces a level of consistency, flexibility, and logic to the process of determining equipment rankings.