Warehouse Management 2000

A proven, industry-leading solution that provides advanced capabilities for high-volume, complex fulfillment and distribution operations.

Do business better.

Companies with high-volume, complex fulfillment and distribution operations must be flexible enough to adapt to changing business conditions and accommodate future growth. With 25,000 to 35,000 SKUs across hard goods, general merchandise, health and beauty, drugs, dry grocery, frozen, produce, dairy and deli, and other products, they must be precise enough to meet specialized requirements for putaway, allocation, and picking while ensuring speed and accuracy. They must be integrated enough to connect their warehouse operations with the rest of their business. And they must be synchronized enough to coordinate product supply with customer demand across the extended supply chain.

Leverage experience.

With hundreds of satisfied customers around the world, Infor® SCM Warehouse Management 2000 is a proven, industry-leading solution that provides advanced capabilities including slotting and optimization, labor management, task management, yard management, voice-directed distribution, and radio frequency identification (RFID). It is the business-specific solution enterprising companies in the following industries need to manage their complex requirements:

- Retail, grocery, and drug
- Food and beverages
- Distribution
- Consumer packaged goods
- High-tech and electronics
- Automobile aftermarket and spare parts

INFOR™

Get business specific.

Designed for the modern fulfillment center, Warehouse Management 2000 is ideal for handling high volumes of complex transactions quickly and accurately. It helps you optimize your inventory, people, and facilities by enabling you to see and anticipate work, divide it up into manageable tasks, and align it with workers based on their availability, capacity, and skills—all while providing you with the latest in integrated time and attendance, slotting, voice, yard management, RFID, event management, and performance management capabilities.

Inside the warehouse, it delivers the best functionality available for achieving operational excellence. Outside the warehouse, it creates value by extending warehousing capabilities and expanding your ROI. Components include:

Receiving—flexibility and accuracy
Receiving helps you automate and accelerate your receiving processes by clearly identifying inventory and improving tracking capabilities. You can support receiving material with or without inbound orders, advanced shipment notices (ASNs), or pre-assigned tag/container ID labels and utilize manual and/or radio frequency (RF) receiving methods.

Storage (putaway)—configurability
Storage allows you to automatically store material in the best location according to user-defined rules. You can support a variety of storage location types with configurable characteristics (FIFO, LIFO, Bulk, etc.) and model your operations according to open floor, static single and double deep rack, flow rack, cantilever rack, shelving, freezer/cooler, pallet lanes, push-back rack, carousel, automatic storage and retrieval, bulk tank, etc.

Cross-docking—velocity
Benefit from the ability to either pick items or move them directly from the inbound dock to the outbound dock, thereby avoiding storage and replenishment and reducing staffing and equipment needs, space requirements, and inventory carrying costs. Warehouse Management 2000 facilitates multiple cross-docking options: opportunistic, standard cross-docking, and flow-thru.

Work and task management—balance work
This component helps you manage the ebb and flow of demand by balancing workloads and tasks with available resources. You'll maximize individual worker and team productivity, while minimizing travel time and duplicate effort. Capabilities include: automated task generation and dispatch from receiving through shipping, flexible order and wave management, and automated replenishment task generation and dispatch.

Inventory control/cycle counting—accuracy
This component helps you improve order fill rates with total visibility into the location, condition, and quantities of inventory in your supply chain. It allows you to reduce the time and costs associated with annual physical inventories and replace high-cost, labor-intensive manual processes with automated processes based on your business rules. Included are: multiple units of measure (eaches, inner packs, cases, pallets); tracking and nesting of multiple units; loading of IDs within multiple serialized containers; item attribute tracking (lot, shelf-life, date code); inbound and outbound catch-weight capture; and flexible inventory transfer, moves, and adjustments. You also benefit from: cycle counting, wall-to-wall physical counting, real-time inventory status control and inquiry, location and zone configuration, flow-thru, and ASN/EDI/RFID.

Labor management—optimized workforce management
Labor managment helps you improve employee performance and productivity through better planning, staffing, execution, and problem resolution. It enables you to monitor all direct and indirect labor and provide feedback to workers and supervisors as activities are completed,

resulting in increased customer service levels. Included are: real-time performance measurement (analytics, reporting, alerts); rewards and incentive management; time and attendance management, engineered labor standards, and reasonable labor expectancies.

Picking—accuracy and timeliness
Picking makes released picks available to operators who can then pick orders quickly, without errors, following the most efficient work path. Use more space, keep accurate inventory records, utilize your personnel and integrated automation effectively, and get orders to the shipping docks faster. Voice-directed, RF-directed, RF-assisted, label, list, cluster and batch picking are supported.

Shipping—control
The shipping capabilities of Warehouse Management 2000 allow you to monitor shipments from the moment they reach the dock door. You can load contents onto a trailer, issue a final release, and coordinate proper shipping paperwork such as container pack list, master pack list, bill of lading, master bill of lading, and manifests.

Slotting
Improved product placement across pick faces based on a wide range of user-definable criteria is the focus of this component. It will help you increase pick rates and minimize disruptions that result from demand variability and seasonal fluctuations. Capabilities include: user-definable product placement criteria (product pick velocity, product family groups, weight and size considerations); workload balancing among multiple operators; optimal travel distances for selection and putaway; constraints (product weight and size, size of locations, store level productivity, location capacity, product weight, family groupings); and warehouse operational and safety standards. Capital and operating costs are also considered.

Yard management
This component helps coordinate yard movement with receiving and order fulfillment for increased customer service levels and decreased costs. Capabilities include: management and tracking of the arrival, placement, location, and status of trailers, trucks, containers, and content; visibility into what trailers need to be moved, their location in the yard, the location they are going to, and which yard jockeys are available to do the job; replenishment of inventory using FIFO methodology; and system-directed task management.

Accelerate your fulfillment center with work and task management, slotting and optimization, labor management, cross-docking, yard management, voice-directed distribution, RFID, and other advanced capabilities.

Scheduling
To further enhance your fulfillment center operations, vendor and carrier scheduling for both inbound and outbound deliveries via a web browser is enabled.

Event management—real-time alerts and resolution
This component enables real-time, proactive exception management across your entire supply chain. You can monitor transactions and automatically respond to any user-defined exceptions, issues, or opportunities requiring immediate action. You can also send real-time alerts to upstream and downstream stakeholders so they can take the appropriate action to resolve, track, and escalate issues via a centrally accessible website.

RFID
Infor SCM RFID is a standards-based solution that helps you drive business value and meet RFID compliance mandates from retail giants and government agencies. You'll improve process efficiency; gain inventory visibility at the pallet, case, tray, and item level; and eliminate manual receiving and shipping processes. Our solution complies with EPCglobal standards, is Gen2 ready (64/96-bit), provides extensive printer and reader support, and also offers EPC data management and advanced packaging capabilities. Edge device management, edge process management, and rapid RFID deployment and integration are all included.

See results now.

Warehouse Management 2000 is the solution of choice for retailers, grocers, drug companies, high tech, automotive, and other distribution-intensive business of all sizes that seek an advanced warehouse management system that can be installed and working in weeks, not years. Let this powerful solution help you generate a fast return through:

- Optimal resource utilization
- Lower labor costs
- Reduced supply chain costs
- Reduced working capital
- Increased visibility and accuracy of warehouse inventory
- Enhanced customer service
- Higher revenues and profit margins

About Infor.

Infor acquires and develops functionally rich software backed by thousands of domain experts and then makes it better through continuous innovation, faster implementation options, global enablement, and flexible buying options. In a few short years, Infor has become one of the largest providers of business software in the world. For additional information, visit www.infor.com.

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