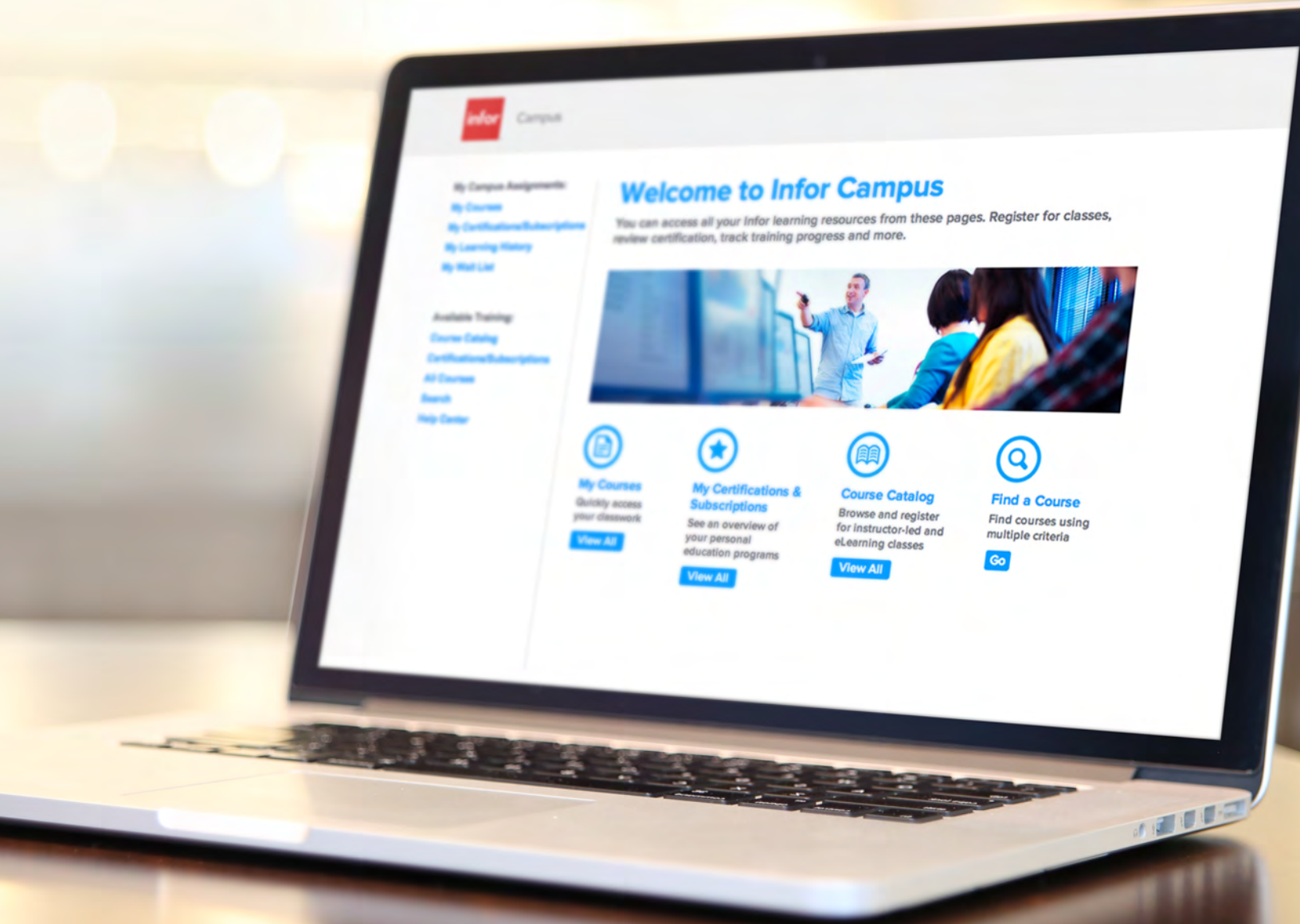


Infor EAM Education



Education

Master Infor products. Maximize your potential.

Only by understanding the wide-ranging potential of your Infor solution can you tap into its full value for your business. Better training leads to a higher return on your technology investment. Infor Education gets you there with targeted training solutions.

Training is structured into role-based paths, across three tiers.

Please note: an icon in front of each course in the list denotes that course's corresponding tier.



Fundamental Classes

These provide a product overview including the purpose, benefits and business value of the system.



Use Classes

These equip students with the skills and knowledge necessary to effectively use the system.



Implementation Classes

These accelerate the implementation of Infor software, from installing and configuring the product to integrating it with other systems.

Training Type	Training Content	Customer User	System Admin	Pre Sales Consultant	Business Consultant	Technical Consultant	Support
Fundamental	Overview	●	●	●	●	●	●
Use	Core Functionality	●	●	●	●	●	●
	Advanced Functionality	●	●	●	●	●	●
Implementation	Administration		●			●	●
	Installation				●	●	●
	Configuration					●	●
	Integration						●

Learn on your terms, on your time.

Users can learn wherever, whenever, through our flexible training options.



Instructor-led Classes

These provide in-depth training in your office or at an Infor education site.



Instructor-led Virtual Classes

These offer the possibility to take both private and public classes from your own desk with the support of an instructor.



Self-paced eLearning

This option allows each user to learn on his or her own schedule












In the catalog the courses are structured into different sections for instructor-led versus self-paced eLearning. All instructor-led courses can be held face-to-face, and in most cases can also be run as a virtual class. We know that budgets and timelines can present obstacles to taking traditional classroom training. That is why we offer high-quality virtual classes, eliminating the need for you to spend part of your training budget on airfare or hotel. Infor's self-paced eLearning courses also supplement the classroom experience. We provide online courses you can access from your desktop anytime, anywhere, further reducing your cost of travel.

Any course can be run as a private class to your employees, but many are also included in our public training schedule. Public classes are scheduled to be delivered either face-to-face or virtually. Each class has a limited number of seats. Prices are set per person, per day. The courses are led by certified instructors, featuring instructionally sound course material and training environments suited to hands-on exercises. For more details please look at the latest schedule on www.infor.com/education.





You can retrieve additional information about each course and register for training by using the hyperlink on each course name. Please note, you must be a Campus customer to use this service.



Infor EAM

Course Name	Description	Hours
Instructor-led		
 EAM: Foundation	This course provides hands-on training in the essential core function of the Infor EAM application suite, including overview training in the most commonly implemented optional functions. This training is for version 10.1 and all previous versions.	40
 EAM: Configuration and System Planning	This course covers base configuration requirements, critical configuration requirements administration, and general functional overview. The training is applicable for the following Infor EAM version(s): 10.1.2 and later.	40
 EAM: Using KPI, Inbox, Flex and Grid Designer	This course is designed to give an administrative user the knowledge to write KPIs and Inboxes to help with benchmarking, organizational trends, real time supply information and other critical factors. Flex SQL will help manipulate the system to work with customers required business processes. Grid Designer will supply the data you need on one screen for querying and reporting functionality.	40
 EAM: Using the Advanced Reporting Tool	This advanced course describes how to use Infor EAM reporting capabilities to their highest level. Participants learn how to create and modify reports using Cognos-based Infor EAM Advanced Reporting.	40
 EAM: Using Mobile	This course introduces participants to the Mobile application as part of EAM, including installing, setting up and operating EAM Mobile. This training is for version 10.1.2 and all previous versions.	32
 EAM: Integration - Basic	The purpose of this course is to introduce participants to the integration process for EAM with particular focus on the use of the upload utility to initiate the integration. This training is applicable for the following Infor EAM version(s): 10.1.2 and all previous versions.	16
 EAM: Integration - Intermediate	The purpose of this course is to train participants on integrating Infor EAM database applications and servers via Databridge and ION. This training is applicable for the following Infor EAM version(s): 10.1.2 and Databridge 3.x and later.	40
 EAM: Standard Installation	The purpose of this course is to outline the procedures for installing Infor EAM. Infor EAM offers several different installation scenarios. If you are using an Oracle database, you have the option to install Infor EAM for Oracle platform. If you are using a Microsoft SQL Server database, you can install Infor EAM for SQL platform.	40
 EAM: After-Class Mentoring	These virtual sessions allow you to work one on one with the instructor who taught your training class. Time can be used for refresher training, training on areas not covered in past training classes, train end users on specific topics, or to discuss any implementation tasks needing assistance with. In addition, time can be spent defining Key Performance Indicators or determining which reports would be most useful for specific customer needs. Where needed, multiple sessions can be planned in advance.	4
Self-paced eLearning		
 EAM: Introduction	The purpose of this course is to provide a general introduction to the core function of the Infor EAM application. This training is applicable for the following Infor EAM version(s): 10.1.2 and all previous versions.	0.5
 EAM: Basic Navigation	The purpose of this course is to provide basic navigation steps for front-end users of EAM. This training is applicable for the following: Infor EAM 10.1.2 and all previous versions.	1



Course Name	Description	Hours
 EAM: System Administration Introduction	The purpose of this course is to introduce the fundamentals of EAM system administration including defining installation parameters, system codes, custom fields, cost codes, documents, and classes. This training is applicable for the following: Infor EAM 10.1.2 and all previous versions.	1
 EAM: Managing Projects with EAM	The purpose of this course is to instruct participants on the process used to manage projects within EAM. This training is applicable for the following Infor EAM version(s): 10.1.2 and all previous versions.	0.75
 EAM: Managing Projects with the Microsoft Project Interface	The purpose of this course is to instruct participants on the process used to manage projects within EAM using the Microsoft Project interface. This training is applicable for the following Infor EAM version(s): 10.1.2 and all previous versions	1
 EAM: Scheduling Work Order/Work Order Daily	This course covers scheduling instructions for EAM Work Order Scheduling and EAM Daily Scheduling. This training is for version(s): Infor EAM 10.1.2 and all previous versions.	1



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About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 70,000 customers in more than 200 countries and territories improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.

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