

Infor Education

CloudSuite Business, CloudSuite Industrial, and SyteLine Subscription Catalog



Education

Same product, new name

SyteLine versus CloudSuite Business and CloudSuite Industrial

With the 9.00.20 release, SyteLine was given a new name and became CloudSuite Industrial for manufacturing companies and CloudSuite Business for general business companies. It's the same great product, just with a different name. And the only difference between CloudSuite Industrial and CloudSuite Business is that in CloudSuite Industrial the manufacturing modules have higher visibility in the main menu whereas in CloudSuite Business the general business modules are the focus. This means that regardless of the product you own, our courses are built to teach you how to use the product.

What version are the instructor-led courses taught in?

While our instructor-led courses are taught in the latest version of the product, our instructors accommodate people on ALL versions. So students on any version of the product are welcome to join and will be able to learn how to use the product in any of our of classes.

To browse and learn more about courses offered, visit:

learn.infor.com/cloudsuiteindustrial

learn.infor.com/cloudsuitebusiness

learn.infor.com/syteline

For more information about courses and how to register, please contact:

For Americas: EducationAmericas@infor.com

For Europe, the Middle East and Africa: EducationEMEA@infor.com

For Asia Pacific: EducationAPAC@infor.com

At-a-Glance

Consistent, Convenient, Cost Effective

With budgets tightly constrained, your organization may be like many others that are looking for cost effective ways to train employees without sacrificing learning quality. You can minimize training costs and maximize learning results with Infor Education Subscriptions—training in a self-paced learning environment. Best of all, this training service is delivered online from the convenience of your desktop, reducing the need to travel and spend time away from the office. For a low annual fee, your team receives access to all the SyteLine training resources published in the subscription, including:

- Recorded self-paced courses
- Live instructor-led courses

Benefits

Infor's self-paced eLearning courses supplement the classroom experience. We provide online courses you can access from your desktop anytime, anywhere reducing your cost of travel.



Offer training anytime, anywhere – allowing employees to participate whenever it fits into their personal and work schedules



Eliminate travel expenses, instructor fees, and other costs related to conventional classroom training



Develop functionally sound, proficient users via courses focused on specific business needs



Consistently deliver the same experience to all users – nothing is lost or altered in knowledge transfer

Subscription Content

Subscription pricing

Tiered pricing makes our online subscription libraries affordable for any size organization, whether you have just a few users or thousands who could benefit from on-demand performance support. Subscription courses are licensed on a named user basis. A 'named user' is an individual authorized to access the course content at any given time and is not transferable.

Training a la carte

- Customers not having a subscription can pay per day to attend public training classes
- Training can also be delivered as a private class to your employees virtually or in person

For more information about courses and how to register, please contact:

For Americas: EducationAmericas@infor.com

For Europe, the Middle East and Africa: EducationEMEA@infor.com

For Asia Pacific: EducationAPAC@infor.com



Infor Campus Card

Buying training has never been easier than with our Infor Campus Card!

The card offers training dollars in bulk at tiered volume discounts, which saves you money and reduces the time and cost of separate budget approvals, purchase orders, and expense reimbursements.

The card offers several ways to train including – public classes, Education subscriptions and onsite training. Infor tracks the usage and will report the dollars utilized and remaining balance.

The Infor Campus Card the best option for a convenient, flexible and cost-effective way to decide how and when to spend your training dollars.

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Instructor-led Classes

Engineering

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.01.00)	This instructor-led course covers creating resources, resource groups, work centers, operations, materials, and alternative materials; outside operations; creating and processing engineering change notices; basic configuration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Estimates (v9.01.00)	This instructor-led course covers estimate orders, estimate job orders, calculating profit margins, creating quotes, converting to customer orders and job orders, basic configuration.	4	Global USA

Financial Management

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Payable (v9.01.00)	This instructor-led course covers setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Receivable (v9.01.00)	This instructor-led course covers creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank reconciliations. Setting up various system parameters that support accounts receivable workflows.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Costing Foundation	This course introduces the components, requirements, and procedures to manage Costing in the application. Topics include how different costing methods – Standard and Actual, Average, Last in first out (LIFO), First in first out (FIFO), and Specific are used when the system creates inventory transactions. This course also covers maintenance requirements of a standard costing system, how to research costing information, all the various costing transactions that the system processes create, and cost flows from inventory setup. Costing reports and how these reports can be used in day-to-day business processes is also included.	16	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Credit Card Interface	This course introduces the Credit Card Interface and describes how to pay a customer order with a credit card, pay an invoice with a credit card, pay a service order with a credit card, and process customer credits and returns.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Excel Financial Reporting Toolset (v9.01.00)	This instructor-led course covers setting up the Excel Financial Toolset and using it to build financial statements.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Managing Fixed Assets (v9.01.00)	This instructor led course covers fixed asset codes & tables; creating fixed assets; adding costs; depreciation schedules; posting depreciation; transfer assets; dispose assets; basic configuration.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Managing the General Ledger (v9.01.00)	This instructor-led course covers chart of accounts, journals, journal transactions, posting to the general ledger, journal and GL reporting, unit codes, multiple sets of books, basic configuration.	8	Global USA

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Multi-Currency	This course covers setting up files needed for multiple currencies, setting up and managing customer orders, and creating customer payments. In addition, the course explains how A/P and A/R are affected by multiple currencies and how reevaluations are performed in A/R.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Navigating the Tax Interface	This course covers an introduction to the application's tax interface, including configuring the system to communicate with an external tax system, setting up the proper external tax code, and setting up tax codes for customers, ship-to's, and orders when applicable. The course is based on the Avatax tax solution, which is the hosted tax provider and does not require installation of additional third-party products. This training is for version: 9.00.30.	4	Global USA

Foundation

Course Name	Description	Hours	Course Links
CloudSuite Business: v9 Foundation 101 (v9.01.00)	This instructor-led course covers purchase to pay, order to cash, & financial reporting processes. Key records that support the processes.	8	Global USA
CloudSuite Industrial: v9 Foundation 101 (v9.01.00)	This instructor-led course covers manufacturing, planning, purchase to pay, order to cash, & financial reporting processes. Key records that support the processes.	16	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface (v9.01.00)	This instructor-led course covers finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.	4	Global USA

Human Capital Management

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Human Resources (v9.01.00)	This instructor-led course covers managing organization, applicant, employee, position, payroll, and benefit information. Basic configuration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Human Resources	This course covers human resources functionality , including how to manage organization, applicant, employee, position, payroll, and benefit information.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Payroll	This course introduces the payroll functionality in the system, including how to set up and manage payroll, employee, pay rates, tax codes, and direct deposit information.	4	Global USA

Multi-site

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Using Multi-site	This course covers using SyteLine multi-site functionality. Topics include an overview of multi-site features, managing materials, and using multi-site features for sales and accounts receivable. This course also covers using multi-site features for purchasing, accounts receivable, general ledger, and material planning. This training is for versions: 9.00 and all previous versions.	16	Global USA

Performance Management

Course Name	Description	Hours	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Using the Workbench Suite (v9.01.00)	This instructor-led course covers setting up DataViews, Data Search, DataView Actions, and critical numbers. Options for implementing workbenches.	8	Global	USA

Production Management

Course Name	Description	Hours	Course Links	
CloudSuite Industrial: v9 Using Advanced Planning & Scheduling (APS) (v9.01.00)	This instructor-led course covers how to plan and schedule your site, including modeling the site; planning customer orders, forecasts, and MPS; looking for trouble, resolving on-time delivery issues; creating new supplies; reviewing and printing the shop floor schedule; plus other planning and scheduling parameters.	24	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Shop Floor	This course covers CloudSuite Industrial / SyteLine Factory Track - Shop Floor functionality including performing labor and material transactions, creating and managing a Kanban system, and viewing and interpreting information and status.	8	Global	USA
CloudSuite Industrial / SyteLine: v9 Using Factory Track - Time Track	This course covers CloudSuite Industrial / SyteLine Factory Track - Time Track functionality including basic configuration, collecting time and attendance data, managing labor records, processing payroll, and viewing data. This training is for version 9.00.	16	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Warehouse Mobility (v9.01.00)	This instructor-led course covers setting up and using Warehouse Mobility.	8	Global	USA
CloudSuite Industrial: v9 Using Job Orders (v9.01.00)	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work.	8	Global	USA
CloudSuite Industrial: v9 Using Material Requirements Planning	This course covers Material Requirements Planning (MRP) processes, including setting up items for MRP, setting up a BOM, forecasting, running the MRP activity, creating a master production schedule (MPS), setting MRP parameters, and firming planned orders.	8	Global	USA
CloudSuite Industrial: v9 Using Production Schedules and JIT/Kanban	This course provides an overview of the repetitive production control system and lists the factors to consider for its implementation. It also covers the setup for repetitive manufacturing, the use of operation control points and backflushing, creation of standard and production schedule BOMs, development and implementation of a production schedule, and the repetitive manufacturing processing.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Managing Projects (v9.01.00)	This instructor-led course covers setting up parameters, creating estimate projects, creating projects for which actual cost will accumulate, analyzing percent of completion to view costs, planning for and issuing project resources, applying labor, linking purchase orders or requisitions, cross-referencing to a job order, capturing costs, and performing cost analysis at various levels of detail. The course concludes with how to create revenue milestones and recognize revenue for a project.	8	Global	USA
CloudSuite Industrial: v9 Using the Scheduler	This course covers topics such as setting up job priorities and scheduling jobs, identifying on-time completion issues, and setting up, assigning, and manually creating batches. This training is for version 9.00.30.	16	Global	USA

Quality Management

Course Name	Description	Hours	Course Links	
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Customer (v9.01.00)	This instruction led course covers setting up and using QCS - Customer. Basic configuration.	8	Global	USA
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Enterprise (v9.01.00)	This instructor-led course covers setting up and using QCS - Enterprise. Basic configuration.	8	Global	USA
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - In Process (v9.01.00)	This instructor-led course covers setting up and using QCS - In process. Basic configuration.	8	Global	USA
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Supplier (v9.01.00)	This instructor-led course covers reviewing and reporting on material quality purchased items and items returned to the vendors. Purchase Order (PO) Receiving, Vendor Return Material Authorizations (VRMA), inspection, test results, disposition, Material Review Requests (MRR), Corrective Action Requests (CAR), and Vendor Vouchers and Adjustments. Basic configuration.	8	Global	USA

Sales & Order Management

Course Name	Description	Hours	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry (v9.01.00)	This instructor-led course covers inventory planning, customer order item reservations, advanced shipping transactions, credit memos, commission structures, and promotional pricing and rebate programs. Basic configuration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry	This course covers advanced order entry processes, including managing inventory, reserving inventory, pricing items, using sales tax systems, processing orders and credits, adjusting prices, creating progressive bills, setting up and processing commissions, promotional pricing, and rebates, and using surcharge functionality.	16	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Relationship Management (v9.01.00)	This instructor led course covers setting up supporting files, creating and maintaining contacts, prospects and customers, creating leads and opportunities, and creating marketing campaigns. Integrate and sync Outlook to SyteLine's Customer Relationship Management. Basic configuration.	4	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Relationship Management	This course introduces SyteLine's Customer Relationship Management. Topics include how to set up supporting files, creating and maintaining contacts, prospects and customers, creating leads and opportunities, creating marketing campaigns, and using the Salesperson Home form. The course will conclude with how to integrate and sync Outlook to Customer Relationship Management.	4	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry (v9.01.00)	This instructor-led course covers creating customer records, setting up customer order parameters, and creating, shipping, and invoicing customer orders. Basic customer service activities and using the Customer Service Home. Pick, pack, and ship functionality. Basic configuration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry	This course covers creating customer records, setting up customer order parameters, and creating, shipping, and invoicing customer orders. Basic customer service activities and using the Customer Service Home form are also covered.	8	Global	USA

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Return Material Authorizations	This course covers learning the basic return material authorizations (RMAs) functionality in the system to perform authorization of customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and defining RMA-related codes are also taught. Additionally, the new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or cross-referencing to service repair orders (SROs) for repair are also covered.	8	Global USA

Service Management

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Plant Maintenance	This course covers APM functionality, including creating service items and units, creating partners, creating and escalating incidents, creating service order templates, and creating service request orders (SROs).	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Service (v9.01.00)	This instructor-led course covers setting up and using incidents, service orders and scheduling, and contracts. Basic configuration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Service	Setting up and using incidents, service orders and scheduling, and contracts. Basic configuration.	8	Global USA

Supply Chain Management

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Managing Inventory (v9.01.00)	This instructor-led course covers creating warehouses, items, & stocking locations; Lot and serial number tracking and prefixes; cycle counting and physical inventory; inventory transactions; transfer orders; surcharges; pieces; item dimensions; mfg. part numbers; basic configuration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Configuring Portals - Vendor	Setting up the vendor portal.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Purchase Orders and Requisitions (v9.01.00)	This instructor-led course covers vendors, purchase orders, blanket purchase orders, purchase order requisitions, basic configuration.	8	Global USA

Technology

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Administering the System (v9.01.00)	This instructor-led course covers the Infor framework architecture, creating databases, editing configurations, setting up the Infor TaskMan service, managing background tasks, managing users and groups, creating audit trails, and working with various other system administration forms and utilities. Basic configuration.	8	Global USA

Course Name	Description	Hours	Course Links	
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Using the Application Event System	This course covers the infrastructure and functionality of the Application Event System. It includes hands-on practice designing and setting up typical system events such as email notifications, approval requests, and voting. This training is for versions: 9 and all previous versions.	16	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Extending the Application with Mongoose	This course covers the Mongoose framework capabilities used to enhance and extend the system including building tables, Intelligent Data Objects (IDOs), and forms. This training is for versions: 9.00.20 and all previous versions.	16	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Creating Form Personalizations (v9.01.00)	This instructor-led course covers basic formatting options used to personalize forms in the system; assigning formatting permissions; editing forms; creating components, strings, and event handlers.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Creating Reports with Mongoose Reporting (v9.01.00)	This instructor-led course covers using IDO methods with dataviews, creating reports using the report type form, using flex layouts components and secondary collections, and creating the report criteria form.	8	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Creating Reports with SQL Server Reporting Services (SSRS) v9.00.10	This course covers the capabilities of the SQL Server Reporting Services (SSRS) as the reporting mechanism in SyteLine. It covers the settings and functions in SyteLine necessary to use SSRS, how to create reports using SSRS report authoring tools, how to integrate those reports into SyteLine, and basic instructions for administering reporting services. This training is for versions 9.00 and 8.03.	16	Global	USA

Self-paced eLearning

Engineering

Course Name	Description	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.00.xx)	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions.	Global	USA
SyteLine: v8 Bill of Material and Engineering Change Notices (v8.03)	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions.	Global	USA
SyteLine: v8 Bill of Material and Engineering Change Notices (v8.02)	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions.	Global	USA
SyteLine: v8 Bill of Material and Engineering Change Notices (v8.00 - 8.01)	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions.	Global	USA
SyteLine: v7 BOM/ECN	A video version of the standard course. For more information, see the training guide.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Estimates (v9.00.xx)	Estimate orders, estimate job orders, calculating profit margins, creating quotes, converting to customer orders and job orders, basic configuration.	Global	USA
SyteLine: v8 Estimates (v8.00 - 8.03)	Estimate orders, estimate job orders, calculating profit margins, creating quotes, converting to customer orders and job orders, basic configuration.	Global	USA

Financial Management

Course Name	Description	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Payable (v9.00.xx)	Setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks.	Global	USA
SyteLine: v8 Accounts Payable (v8.03)	Setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks.	Global	USA
SyteLine: v8 Accounts Payable (v8.00 - 8.02)	Setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Receivable (v9.00.xx)	This course covers learning the basic accounts receivable tools to perform the tasks of creating customer records, creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank reconciliations. Also covered are setting up various system parameters that support accounts receivable workflows.	Global	USA
SyteLine: v8 Accounts Receivable (v8.03)	This course covers learning the basic accounts receivable tools to perform the tasks of creating customer records, creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank	Global	USA

Course Name	Description	Course Links	
	reconciliations. Also covered are setting up various system parameters that support accounts receivable workflows.		
SyteLine: v8 Accounts Receivable (v8.00 - 8.02)	This course covers learning the basic accounts receivable tools to perform the tasks of creating customer records, creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank reconciliations. Also covered are setting up various system parameters that support accounts receivable workflows.	Global	USA
SyteLine: v7 AR	A video version of the standard course. For more information, see the training guide.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Costing Foundation (v9.00.xx)	This course introduces the components, requirements, and procedures to manage Costing in the application. Topics include how different costing methods – Standard and Actual, Average, Last in first out (LIFO), First in first out (FIFO), and Specific are used when the system creates inventory transactions. This course also covers maintenance requirements of a standard costing system, how to research costing information, all the various costing transactions that the system processes create, and cost flows from inventory setup. Costing reports and how these reports can be used in day-to-day business processes is also included.	Global	USA
SyteLine: v8 Costing (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	Global	USA
SyteLine: v7 Costing	A video version of the standard course. For more information, see the training guide.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Excel Financial Reporting Toolset (v9.00.xx)	This course covers setting up the Excel Financial Toolset and using the SyteLine Toolset to build financial statements.	Global	USA
SyteLine: v8 Excel Financial Reporting Toolset (v8.02 - 8.03)	Using toolset functions to create financial statements.	Global	USA
SyteLine: v8 Intro to Financial Reports Workshop (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Managing Fixed Assets (v9.00.xx)	This course covers fixed assets features including how to set up for fixed assets, add new fixed assets, track costs, calculate and post depreciation, transfer assets, dispose of assets, and generate fixed asset reports.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Managing the General Ledger (v9.00.xx)	This course covers the charts of accounts, creating accounting periods, budgets, and user journals. Entering normal, reversing, and recurring journal entries, year-end processing procedures and printing financial statements are also covered. This course will also cover setting up multiple financial sets of books.	Global	USA
SyteLine: v8 General Ledger (v8.03)	This course covers the charts of accounts, creating accounting periods, budgets, and user journals. Entering normal, reversing, and recurring journal entries, year-end processing procedures and printing financial statements are also covered. This course will also cover setting up multiple financial sets of books.	Global	USA
SyteLine: v8 General Ledger (v8.00 - 8.02)	This course covers the charts of accounts, creating accounting periods, budgets, and user journals. Entering normal, reversing, and recurring journal entries, year-end processing procedures and printing financial statements are also covered. This course will also cover setting up multiple financial sets of books.	Global	USA
SyteLine: v7 Enterprise Financials Integration	A video version of the standard course. For more information, see the training guide.	Global	USA

Course Name	Description	Course Links	
SyteLine: v7 GL	A video version of the standard course. For more information, see the training guide.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Multi-Currency (v9.00.xx)	This course covers setting up files needed for multiple currencies, setting up and managing customer orders, and creating customer payments. In addition, the course explains how A/P and A/R are affected by multiple currencies and how reevaluations are performed in A/R.	Global	USA

Foundation

Course Name	Description	Course Links	
CloudSuite Business: v9 Foundation 101 (v9.00.xx)	This course covers CloudSuite Business fundamentals, including setting up a Chart of Accounts, setting up customers, items, and vendors, creating customer orders, creating purchase order requisitions and purchase orders, receiving purchase orders, shipping and invoicing customer orders, recording invoices in accounts receivable, paying invoices, recording vouchers in accounts payable, paying vouchers, and using the general ledger.	Global	USA
CloudSuite Industrial: v9 Foundation 101 (v9.00.xx)	The course introduces fundamentals, including how to set up customers, items, vendors, work centers, employees, and a bill of materials (BOM), create customer orders, jobs, and purchase orders, manage inventory, record invoices in accounts receivable (AR), pay vouchers from accounts payable (AP), and use the general ledger (GL).	Global	USA
SyteLine: v8 Foundation 101 (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	Global	USA
SyteLine: v7 101	A video version of the standard course. For more information, see the training guide.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface (v9.00.xx)	This course introduces SyteLine's Customer Relationship Management. Topics include how to set up supporting files, creating and maintaining contacts, prospects and customers, creating leads and opportunities, creating marketing campaigns, and using the Salesperson Home form. The course will conclude with how to integrate and sync Outlook to Customer Relationship Management.	Global	USA
SyteLine: v9 User Interface	This course covers finding forms; adding, editing, and deleting records; and importing and exporting data to and from Excel.	Global	USA
SyteLine: v8 User Interface (v8.03)	Finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.	Global	USA
SyteLine: v8 User Interface (v8.02)	Finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.	Global	USA
SyteLine: v8 User Interface (v8.00 - 8.01)	Finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.	Global	USA
SyteLine: v7 User Interface	A video version of the standard course. For more information, see the training guide.	Global	USA
CloudSuite Business: v9 Solution Overview	This short course provides end users, administrators, and project team members an overview of the CloudSuite Business solution including what it is, who uses it, and how embedded processes enable you to do your work more efficiently. Additional short videos within this course describe each of the major business processes enabled by the solution.	Global	USA
CloudSuite Industrial: v9 Solution Overview	This short course provides end users, administrators, and project team members an overview of the CloudSuite Industrial solution including what it is, who uses it, and how embedded processes enable you to do your work more efficiently. Additional short videos within this course describe each of the major business processes enabled by the solution.	Global	USA

Human Capital Management

Course Name	Description	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Using Human Resources (v9.00.xx)	This course covers human resources functionality, including how to manage organization, applicant, employee, position, payroll, and benefit information.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Payroll (v9.00.xx)	This course introduces the payroll functionality in the system, including how to set up and manage payroll, employee, pay rates, tax codes, and direct deposit information.	Global	USA

Performance Management

Course Name	Description	Course Links	
SyteLine: v7 Business Intelligence	A video version of the standard course. For more information, see the training guide.	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Workbench Suite (v9.00.xx)	This course covers the tools and capabilities of the system Workbench Suite by providing hands-on practice with key features of the application. Students will gain experience with DataViews, Data Search, DataView Actions, and critical numbers and will explore options for implementing workbenches in their organizations. This training is for versions: 9.00.20 and all previous versions.	Global	USA

Production Management

Course Name	Description	Course Links	
SyteLine: v8 APS (v8.03)	A video version of the standard course. For more information, see the training guide.	Global	USA
SyteLine: v8 APS and Scheduling (v8.00 - 8.02)	A video version of the standard course. For more information, see the training guide.	Global	USA
SyteLine: v7 APS and Scheduling	A video version of the standard course. For more information, see the training guide.	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Shop Floor (v9.00.xx)	This course covers CloudSuite Industrial / SyteLine Factory Track - Shop Floor functionality including performing labor and material transactions, creating and managing a Kanban system, and viewing and interpreting information and status.	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Warehouse Mobility (v9.00.xx)	This course covers basic set up and functionality of Factory Track-Warehouse Mobility. Using simulated mobile scanners, participants will perform common warehouse transactions and then view transactional data within SyteLine.	Global	USA
CloudSuite Industrial: v9 Using Job Orders (v9.00.xx)	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work.	Global	USA
SyteLine: v8 Job Shop Mfg (v8.03)	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work.	Global	USA
SyteLine: v8 Job Shop Mfg (v8.00 - 8.02)	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work.	Global	USA

Course Name	Description	Course Links
SyteLine: v7 Job Shop Mfg	A video version of the standard course. For more information, see the training guide.	Global USA
CloudSuite Industrial: v9 Using Material Requirements Planning (9.00.xx)	This course covers Material Requirements Planning (MRP) processes, including setting up items for MRP, setting up a BOM, forecasting, running the MRP activity, creating a master production schedule (MPS), setting MRP parameters, and firming planned orders.	Global USA
SyteLine: v8 Material Requirements Planning (v8.00 - 8.03)	Planning demands using MRP, including forecasts and MPS.	Global USA
SyteLine: v7 MRP	A video version of the standard course. For more information, see the training guide.	Global USA
CloudSuite Industrial: v9 Using Production Schedules and JIT/Kanban (v9.00.xx)	This course provides an overview of the repetitive production control system and lists the factors to consider for its implementation. It also covers the setup for repetitive manufacturing, the use of operation control points and backflushing, creation of standard and production schedule BOMs, development and implementation of a production schedule, and the repetitive manufacturing processing.	Global USA
SyteLine: v8 Repetitive Mfg (v8.00 - 8.03)	Creating and processing production schedules plus entering work center and JIT transactions.	Global USA
SyteLine: v7 Repetitive Mfg	A video version of the standard course. For more information, see the training guide.	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Managing Projects (v9.00.xx)	Setting up parameters, creating estimate projects, creating projects for which actual cost will accumulate, analyzing percent of completion to view costs, planning for and issuing project resources, applying labor, linking purchase orders or requisitions, cross-referencing to a job order, capturing costs, and performing cost analysis at various levels of detail. The course concludes with how to create revenue milestones and recognize revenue for a project.	Global USA
SyteLine: v8 Projects (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	Global USA
SyteLine: v8 Scheduler (v8.03)	A video version of the standard course. For more information, see the training guide.	Global USA

Release Updates

Course Name	Description	Course Links
CloudSuite Business / CloudSuite Industrial: v9 New Features Overview (v9.00.30)	An overview of the new v9.00.30 enhancements for APS, Costing, Pricing, Finance, Multi-site, and other miscellaneous features.	Global USA
SyteLine: v9 Process Manufacturing	Overview of the CloudSuite Industry Pack - Process. This will provide information on setup and execution of the module.	Global USA
SyteLine: v8 What's New (v8.03.10)	An overview of the new features in the release.	Global USA
SyteLine: v8 New Features - Spanish (v8.03)	A video version of the standard course. For more information, see the training guide.	Global USA
SyteLine: v8 What's New (v8.03)	An overview of the new features in the release.	Global USA
SyteLine: v7 Enhancements v7.05	A video version of the standard course. For more information, see the training guide.	Global USA

Course Name	Description	Course Links
SyteLine: v7 What's New v7.05	A video overview the new features for the release.	Global USA
SyteLine: v7 What's New v7.03	A video overview the new features for the release.	Global USA

Sales & Order Management

Course Name	Description	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry (v9.00.xx)	This course covers advanced order entry processes, including managing inventory, reserving inventory, pricing items, using sales tax systems, processing orders and credits, adjusting prices, creating progressive bills, setting up and processing commissions, promotional pricing, and rebates, and using surcharge functionality.	Global USA
SyteLine: v8 Advanced Order Entry (v8.02 - 8.03)	This course covers pricing, invoice adjustments, commissions, progressive billing, credit returns, order processing, and taxes.	Global USA
SyteLine: v8 Adv Order Entry (v8.00 - 8.01)	A video version of the standard course. For more information, see the training guide.	Global USA
SyteLine: v7 Adv Order Entry	A video version of the standard course. For more information, see the training guide.	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Relationship Management (v9.00.xx)	This course introduces SyteLine's Customer Relationship Management. Topics include how to set up supporting files, creating and maintaining contacts, prospects and customers, creating leads and opportunities, creating marketing campaigns, and using the Salesperson Home form. The course will conclude with how to integrate and sync Outlook to Customer Relationship Management.	Global USA
SyteLine: v8 Customer Relationship Management (v8.03)	A video version of the standard course. For more information, see the training guide.	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry (v9.00.xx)	This course covers creating customer records, setting up customer order parameters, and creating, shipping, and invoicing customer orders. Basic customer service activities and using the Customer Service Home form are also covered.	Global USA
SyteLine: v8 Customer Service and Order Entry (v8.03)	This course covers creating and processing regular and blanket customer orders.	Global USA
SyteLine: v8 Customer Service and Order Entry (v8.00 - 8.02)	This course covers creating and processing regular and blanket customer orders.	Global USA
SyteLine: v7 Cust Serv/Order Entry	A video version of the standard course. For more information, see the training guide.	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Return Material Authorizations (v9.00.xx)	This course covers learning the basic return material authorizations (RMAs) functionality in the system to perform authorization of customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and defining RMA-related codes are also taught. Additionally, the new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or cross-referencing to service repair orders (SROs) for repair are also covered.	Global USA
SyteLine: v8 Return Material Authorization (v8.03)	This course covers learning the basic return material authorizations (RMAs) functionality in the system to perform authorization of customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and	Global USA

Course Name	Description	Course Links
	defining RMA-related codes are also taught. Additionally, the new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or cross-referencing to service repair orders (SROs) for repair are also covered.	

Service Management

Course Name	Description	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Service (v9.00.xx)	Setting up and using incidents, service orders and scheduling, and contracts. Basic configuration.	Global USA

Supply Chain Management

Course Name	Description	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Managing Inventory (v9.00.xx)	This course covers basic inventory management functions, including setting inventory control parameters, creating inventory items, using lot and serial number tracking, using inventory forms and reports to monitor inventory status, performing inventory cycle counts and physical inventory counts, completing miscellaneous inventory transactions, and creating, shipping, and receiving transfer order items.	Global USA
SyteLine: v8 Inventory Control (v8.03)	This course covers basic inventory management functions, including setting inventory control parameters, creating inventory items, using lot and serial number tracking, using inventory forms and reports to monitor inventory status, performing inventory cycle counts and physical inventory counts, completing miscellaneous inventory transactions, and creating, shipping, and receiving transfer order items.	Global USA
SyteLine: v8 Inventory Control (v8.00 - 8.02)	This course covers basic inventory management functions, including setting inventory control parameters, creating inventory items, using lot and serial number tracking, using inventory forms and reports to monitor inventory status, performing inventory cycle counts and physical inventory counts, completing miscellaneous inventory transactions, and creating, shipping, and receiving transfer order items.	Global USA
SyteLine: v7 Inventory Ctrl	A video version of the standard course. For more information, see the training guide.	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Purchase Orders and Requisitions (v9.00.xx)	This course covers fundamental SyteLine purchasing functionality, including planning for purchase orders, setting up vendors, generating purchase order requisitions, generating regular and blanket purchase orders, processing change orders and drop shipments, receiving purchase orders, and generating vouchers.	Global USA
SyteLine: v8 Purchasing (v8.03)	Vendors, purchase orders, blanket purchase orders, purchase order requisitions, basic configuration.	Global USA
SyteLine: v8 Purchasing (v8.00 - 8.02)	Vendors, purchase orders, blanket purchase orders, purchase order requisitions, basic configuration.	Global USA
SyteLine: v7 Purchasing	A video version of the standard course. For more information, see the training guide.	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Request for Quote (v9.00.xx)	This course covers the fundamentals of the Request for Quote (RFQ) module, including creating an RFQ, distributing an RFQ, selecting a vendor and closing an RFQ.	Global USA

Technology

Course Name	Description	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Infor Portal Foundation	This course contains recorded presentations covering: • Using Datasource and Collection Definitions (10 min) • Using Layout Alert and AlterFilter Events (8 min) • Using Layout Definitions with Scripting (8 min) • Using Page Sets (5 min) • Using the Editable Originator and Feature Activation (8 min) • Using the Field Display Format (7 min) • Using the Grid (6 min) • Using the Layout Editor (8 min) • Using the Portal Manager (20 min) • Using the Portal Manager Diagnostics (9 min) • Using User Defined Styles & Style Families (6 min) • Using Web Parts and Site Pages (4 min)	Global	USA
SyteLine: v9 Introducing the SyteLine Portals	The purpose of this course is to familiarize you with the SyteLine portals.	Global	USA
SyteLine: v8 Sys Admin Overview (v8.02 - 8.03)	A video version of the standard course. For more information, see the training guide.	Global	USA
SyteLine: v7 Using Crystal Reports	A video version of the standard course. For more information, see the training guide.	Global	USA
SyteLine: v8 Forms Personalization (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	Global	USA

Infor Technology Platform – Ming.le

Course Name	Description	Hours	Course Links	
Infor Ming.le: v11 Overview and Technical Training	This course includes several activities that provide an Overview of Infor Ming.le v11 and technical training on installing and configuring Infor Ming.le.	6.5	Global	USA
Infor Ming.le: v12 Overview and Mobile Training	This course includes several activities that provide an overview of Infor Ming.le v12 and the included mobile features.	1.5	Global	USA

Infor Technology Platform – ION

Course Name	Description	Hours	Course Links	
ION: v11 User Training Overview	This course includes multiple ION activities that introduce the user to the ION Suite, Workflows, Exit Points, Authorizations, and the Enterprise Connector.	3.25	Global	USA
ION: v12 User, Mobile, and API Training Overview	This course includes activities that introduce users to Infor ION v12, new mobile features, and the uses of the latest ION API architecture.	2.5	Global	USA

Infor Technology Platform – Business Vault

Course Name	Description	Hours	Course Links	
Infor Business Vault: Overview and Installation Training	This course includes several activities that provide an overview of Infor Business Vault features as well as instruction on installing and configuring Infor Business Vault.	4.5	Global	USA
Infor Business Vault: Data Store Management Overview	This course contains several activities that provide an overview of the Data Store Management functions of Infor Business Vault.	3	Global	USA

Course Name	Description	Hours	Course Links
Infor Business Vault: Configuring Analytic Modeling	This course includes several activities that provide an overview and configuration instructions for the Analytic Modeling functions of Infor Business Vault.	9	Global USA

Infor Technology Platform – Document Management

Course Name	Description	Hours	Course Links
Infor Document Management: Overview and Mobile Training	This course contains several activities that provide an overview of Infor Document Management and the mobile features.	0.75	Global USA

Training Guides

Engineering

Course Name	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Bills of Materials and Engineering Change Notices (BOMs/ECNs)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v8.03	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v8.02	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v8	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 - 1	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 - 2	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (Chinese)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (German)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (Italian)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (Japanese)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (Spanish)	Global	USA
SyteLine: Training Guide - Gestion des Données Techniques (BOM) v7 (French)	Global	USA
SyteLine: Training Guide - Configuration Basics v7	Global	USA
SyteLine: Training Guide - Configuration Modeling v7	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Estimates (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Estimates (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Estimates	Global	USA
SyteLine: Training Guide - Estimating v8.03	Global	USA
SyteLine: Training Guide - Estimating v8.02	Global	USA
SyteLine: Training Guide - Estimating v8	Global	USA
SyteLine: Training Guide - Estimating v7	Global	USA
SyteLine: Training Guide - Estimación (Spanish)	Global	USA
SyteLine: Training Guide - Estimating v7 (Chinese)	Global	USA
SyteLine: Training Guide - Estimating v7 (German)	Global	USA
SyteLine: Training Guide - Estimating v7 (Japanese)	Global	USA
SyteLine: Training Guide - Estimating v7 (Spanish)	Global	USA
SyteLine: Training Guide - Gestion des Devis (EST) v7 (French)	Global	USA
SyteLine: Training Guide - Features and Options v9	Global	USA

Course Name	Course Links
SyteLine: Training Guide - Features and Options Product Configurator v8	Global USA

Financial Management

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Payable (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Payable (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Accounts Payable	Global USA
SyteLine: Training Guide - Accounts Payable v8.03	Global USA
SyteLine: Training Guide - Accounts Payable v8.02	Global USA
SyteLine: Training Guide - Accounts Payable v8	Global USA
SyteLine: Training Guide - Accounts Payable v7 - 1	Global USA
SyteLine: Training Guide - Accounts Payable v7 - 2	Global USA
SyteLine: Training Guide - Accounts Payable v7 (Chinese)	Global USA
SyteLine: Training Guide - Accounts Payable v7 (Japanese)	Global USA
SyteLine: Training Guide - Accounts Payable v7 Selected Sections (French)	Global USA
SyteLine: Training Guide - Accounts Payable v7 Selected Sections (German)	Global USA
SyteLine: Training Guide - Contabilità Fornitori v7 (Italian)	Global USA
SyteLine: Training Guide - Cuentas por Pagar (Spanish)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Receivable (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Receivable (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Accounts Receivable	Global USA
SyteLine: Training Guide - Accounts Receivable v8.03	Global USA
SyteLine: Training Guide - Accounts Receivable v8.02	Global USA
SyteLine: Training Guide - Accounts Receivable v8	Global USA
SyteLine: Training Guide - Accounts Receivable v7 - 1	Global USA
SyteLine: Training Guide - Accounts Receivable v7 - 2	Global USA
SyteLine: Training Guide - Accounts Receivable v7 (Chinese)	Global USA
SyteLine: Training Guide - Accounts Receivable v7 (Japanese)	Global USA
SyteLine: Training Guide - Accounts Receivable v7 Selected Sections (French)	Global USA
SyteLine: Training Guide - Accounts Receivable v7 Selected Sections (German)	Global USA
SyteLine: Training Guide - Contabilità Clienti v7 (Italian)	Global USA
SyteLine: Training Guide - Cuentas por Cobrar (Spanish)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Costing Foundation (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Costing Foundation	Global USA

Course Name	Course Links	
SyteLine: Training Guide - Costing v8.03	Global	USA
SyteLine: Training Guide - Costing v8.02	Global	USA
SyteLine: Training Guide - Costing v8	Global	USA
SyteLine: Training Guide - Costing v7	Global	USA
SyteLine: Training Guide - Costeo (Spanish)	Global	USA
SyteLine: Training Guide - Costing v7 (Chinese)	Global	USA
SyteLine: Training Guide - Costing v7 (French)	Global	USA
SyteLine: Training Guide - Costing v7 (German)	Global	USA
SyteLine: Training Guide - Costing v7 (Italian)	Global	USA
SyteLine: Training Guide - Costing v7 (Japanese)	Global	USA
SyteLine: Training Guide - Costing v7 (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Credit Card Interface (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using the Credit Card Interface	Global	USA
SyteLine: Training Guide - Credit Card Interface v8.03	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Excel Financial Reporting Toolset (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Excel Financial Reporting Toolset (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using the Excel Financial Reporting Toolset	Global	USA
SyteLine: Training Guide - Excel Financial Reporting Toolset v8.03	Global	USA
SyteLine: Training Guide - Excel Financial Reporting Toolset v8.02	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v8	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v7	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v7 (Chinese)	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v7 (Japanese)	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v7 (Spanish)	Global	USA
SyteLine: Training Guide - Taller de Informes Financieros (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Fixed Assets (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Fixed Assets (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing Fixed Assets	Global	USA
SyteLine: Training Guide - Fixed Assets v8.03	Global	USA
SyteLine: Training Guide - Fixed Assets v8.02	Global	USA
SyteLine: Training Guide - Fixed Assets v8	Global	USA
SyteLine: Training Guide - Fixed Assets v7	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing the General Ledger (v9.01.00)	Global	USA

Course Name	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing the General Ledger (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing the General Ledger	Global	USA
SyteLine: Training Guide - General Ledger v8.03	Global	USA
SyteLine: Training Guide - General Ledger v8.02	Global	USA
SyteLine: Training Guide - General Ledger v8	Global	USA
SyteLine: Training Guide - General Ledger v7	Global	USA
SyteLine: Training Guide - Contabilità Generale v7 (Italian)	Global	USA
SyteLine: Training Guide - General Ledger v7 (Chinese)	Global	USA
SyteLine: Training Guide - General Ledger v7 (Japanese)	Global	USA
SyteLine: Training Guide - General Ledger v7 (Spanish)	Global	USA
SyteLine: Training Guide - Libro Mayor (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Multi-Currency (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Understanding Multi-Currency	Global	USA
SyteLine: Training Guide - Multi-Currency v8.03	Global	USA
SyteLine: Training Guide - Multi-Currency v7	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Navigating the Tax Interface (v9.00.30)	Global	USA
SyteLine: Training Guide - Tax Interface v9	Global	USA
SyteLine: Training Guide - Tax Interface v8.03	Global	USA

Foundation

Course Name	Course Links	
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Doc-Trak	Global	USA
CloudSuite Business: v9 Training Guide - Foundation 101 (v9.01.00)	Global	USA
CloudSuite Business: v9 Training Guide - Foundation 101 (v9.00.30)	Global	USA
CloudSuite Business: v9 Training Guide - Foundation 101	Global	USA
CloudSuite Industrial: v9 Training Guide - Foundation 101 (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Foundation 101 (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Foundation 101	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v8.03	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics and Mfg v8.03	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting and Finance v8.03	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v8.02	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics and Mfg v8.02	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting and Finance v8.02	Global	USA

Course Name	Course Links	
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v8	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics and Mfg v8	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting and Finance v8	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting & Finance v7	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (Chinese)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (French)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (German)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (Japanese)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (Spanish)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7 (Chinese)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7 (German)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7 (Japanese)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7 (Spanish)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting & Finance v7 (Chinese)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting & Finance v7 (Japanese)	Global	USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting & Finance v7 (Spanish)	Global	USA
SyteLine: Training Guide - SyteLine ABC Atelier 1 : Fichiers Maîtres v7 (French)	Global	USA
SyteLine: Training Guide - Taller N° 1 de SyteLine 101 - Archivos Maestros (Spanish)	Global	USA
SyteLine: Training Guide - Taller N° 2 de SyteLine 101 -Logística y Fabricación (Spanish)	Global	USA
SyteLine: Training Guide - Taller N° 3 de SyteLine 101 - Contabilidad y Finanzas (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Navigating the User Interface (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Navigating the User Interface (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Navigating the User Interface	Global	USA
SyteLine: Training Guide - User Interface v9	Global	USA
SyteLine: Training Guide - User Interface v8.03	Global	USA
SyteLine: Training Guide - User Interface v8.02	Global	USA
SyteLine: Training Guide - User Interface v8	Global	USA
SyteLine: Training Guide - User Interface v7	Global	USA
SyteLine: Training Guide - Interfaccia Utente v7 (Italian)	Global	USA
SyteLine: Training Guide - Interface Utilisateur (French)	Global	USA
SyteLine: Training Guide - Interfaz del Usuario de v7 (Spanish)	Global	USA
SyteLine: Training Guide - User Interface v7 (Chinese)	Global	USA
SyteLine: Training Guide - User Interface v7 (German)	Global	USA

Course Name	Course Links
SyteLine: Training Guide - User Interface v7 (Japanese)	Global USA
SyteLine: Training Guide - User Interface v7 (Spanish)	Global USA

Human Capital Management

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Human Resources (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Human Resources (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Human Resources	Global USA
SyteLine: Training Guide - Human Resources v8.03	Global USA
SyteLine: Training Guide - Human Resources v8.02	Global USA
SyteLine: Training Guide - Human Resources v8	Global USA
SyteLine: Training Guide - Human Resources v7	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Payroll (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Payroll	Global USA
SyteLine: Training Guide - Payroll v9	Global USA
SyteLine: Training Guide - Payroll v8.03	Global USA
SyteLine: Training Guide - Payroll v8.02	Global USA
SyteLine: Training Guide - Payroll v8	Global USA
SyteLine: Training Guide - Payroll v7	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Payroll (v9.01.00)	Global USA

Multi-site

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Configuring Multi-site (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Configuring Multi-site	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Multi-site	Global USA
SyteLine: Training Guide - Multi-site Workshop Overview v8.03	Global USA
SyteLine: Training Guide - Multi-site Workshop Overview v8	Global USA
SyteLine: Training Guide - Multi-Site - Workshop 1: Setting Up Multi-Currency and Multi-Site v7	Global USA
SyteLine: Training Guide - Multi-Site - Workshop 2: Sales, Receivables and Finance v7	Global USA
SyteLine: Training Guide - Multi-Site - Workshop 3: Materials, Purchasing and Payables v7	Global USA

Performance Management

Course Name	Course Links	
SyteLine: Training Guide - Business Intelligence - Administration v8	Global	USA
SyteLine: Training Guide - Business Intelligence - Impromptu Report Writer v8	Global	USA
SyteLine: Training Guide - Business Intelligence - Power Play User v8	Global	USA
SyteLine: Training Guide - Business Intelligence - Transformer v8	Global	USA
SyteLine: Training Guide - Business Intelligence - Administration v7	Global	USA
SyteLine: Training Guide - Business Intelligence - Extra Training Files v7 and v8	Global	USA
SyteLine: Training Guide - Business Intelligence - Impromptu Report Writer v7	Global	USA
SyteLine: Training Guide - Business Intelligence - Power Play User v7	Global	USA
SyteLine: Training Guide - Business Intelligence - Transformer v7	Global	USA
SyteLine: Training Guide - Business Process Management v7	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Workbench Suite (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Workbench Suite (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using the Workbench Suite	Global	USA
SyteLine: Training Guide - Workbench Suite v8.03	Global	USA

Production Management

Course Name	Course Links	
CloudSuite Industrial: v9 Training Guide - Using Advanced Planning and Scheduling (APS) (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Advanced Planning & Scheduling (APS) (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 - Training Guide - Using Advanced Planning & Scheduling (APS)	Global	USA
SyteLine: Training Guide - Adv Planning and Scheduling v9	Global	USA
SyteLine: Training Guide - Adv Planning and Scheduling Workshop v9.00	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) v8.03	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) Workshop v8.03	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) v8.02	Global	USA
SyteLine: Training Guide - APS & Scheduling Workshop v8.02	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) v8.01	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) v8.00	Global	USA
SyteLine: Training Guide - APS & Scheduling Workshop v8	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Reference [used in the APS workshop] v7	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 - 1	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 - 2	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 - 3	Global	USA

Course Name	Course Links	
SyteLine: Training Guide - Planning Adv Planning & Scheduling (APS) - Workshop] v7 - 1	Global	USA
SyteLine: Training Guide - Planning Adv Planning & Scheduling (APS) - Workshop v7 - 2	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (Chinese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (French)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (German)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (Japanese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (Spanish)	Global	USA
SyteLine: Training Guide - Planeación y Programación Avanzadas (APS) (Spanish)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Reference [used in the APS workshop] v7.04 (Chinese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Reference [used in the APS workshop] v7.04 (Japanese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7.04 (Chinese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7.04 (Japanese)	Global	USA
SyteLine: Training Guide - Planning used in Adv Planning & Scheduling (APS) - Workshop v7.04 (Japanese)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v703 (German)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Chinese)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (French)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (German)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Japanese)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Spanish)	Global	USA
SyteLine: Training Guide - Co-Products and By-Products v9	Global	USA
SyteLine: Training Guide - Co-products & By-products v8.03	Global	USA
SyteLine: Training Guide - Co-products & By-products v8	Global	USA
SyteLine: Training Guide - Co-Products & By-Products v7	Global	USA
SyteLine: Training Guide - Co-Prodotti e By-Product v7 (Italian)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Factory Track - Shop Floor (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Factory Track - Shop Floor	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Factory Track - Time Track	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Factory Track - Warehouse Mobility (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Factory Track - Warehouse Mobility (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Factory Track - Warehouse Mobility	Global	USA
SyteLine: Training Guide - Warehouse Mobility v8.03	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Job Orders (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Job Orders (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Job Orders	Global	USA

Course Name	Course Links	
SyteLine: Training Guide - Job Shop Mfg v8.03	Global	USA
SyteLine: Training Guide - Outside Process Management v8.03	Global	USA
SyteLine: Training Guide - Job Shop Mfg v8.02	Global	USA
SyteLine: Training Guide - Job Shop Mfg v8	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7	Global	USA
SyteLine: Training Guide - Fabricación de Trabajo en Taller (Spanish)	Global	USA
SyteLine: Training Guide - Gestion de la Fabrication AR OF (JOBS) v7 (French)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (Chinese)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (German)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (Italian)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (Japanese)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (Spanish)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Material Requirements Planning (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Material Requirements Planning	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v8.03	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v8.02	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v8	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Material Requirements Planning (v9.01.00)	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7 (Chinese)	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7 (French)	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7 (German)	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7 (Japanese)	Global	USA
SyteLine: Training Guide - Pianificazione v7 (Italian)	Global	USA
SyteLine: Training Guide - Planeación de Requerimientos de Materiales (MRP) (Spanish)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Production Schedules and JIT/Kanban (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Production Schedules and JIT/Kanban	Global	USA
SyteLine: Training Guide - Repetitive Mfg v8.03	Global	USA
SyteLine: Training Guide - Repetitive Mfg v8.02	Global	USA
SyteLine: Training Guide - Repetitive Mfg v8	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 - 1	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 - 2	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7.04 (Japanese)	Global	USA
SyteLine: Training Guide - Fabricación Repetitiva (Spanish)	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 (Chinese)	Global	USA

Course Name	Course Links	
SyteLine: Training Guide - Repetitive Mfg v7 (French)	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 (German)	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 (Japanese)	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Projects (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Projects (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing Projects	Global	USA
SyteLine: Training Guide - Projects v8.03	Global	USA
SyteLine: Training Guide - Projects v8.02	Global	USA
SyteLine: Training Guide - Projects v8	Global	USA
SyteLine: Training Guide - Projects v7	Global	USA
SyteLine: Training Guide - Gestion à l'Affaire (PRJ) v7 (French)	Global	USA
SyteLine: Training Guide - Progetti v7 (Italian)	Global	USA
SyteLine: Training Guide - Projects v7 (Chinese)	Global	USA
SyteLine: Training Guide - Projects v7 (German)	Global	USA
SyteLine: Training Guide - Projects v7 (Japanese)	Global	USA
SyteLine: Training Guide - Projects v7 (Spanish)	Global	USA
SyteLine: Training Guide - Proyectos de SyteLine (Spanish) v7x	Global	USA
CloudSuite Industrial: v9 Training Guide - Using the Scheduler (v9.00.30)	Global	USA
SyteLine: Training Guide - Scheduler v9	Global	USA
SyteLine: Training Guide - Scheduler Workshop v9	Global	USA
SyteLine: Training Guide - Scheduler v8.03	Global	USA
SyteLine: Training Guide - Scheduler Workshop v8.03	Global	USA
SyteLine: Training Guide - Scheduling v8.02	Global	USA
SyteLine: Training Guide - Scheduling Workshop v8.02	Global	USA
SyteLine: Training Guide - Scheduling v8	Global	USA
SyteLine: Training Guide - Scheduling v8.00	Global	USA
SyteLine: Training Guide - Scheduling Workshop v8	Global	USA
SyteLine: Training Guide - Scheduling [used in Adv Planning & Scheduling (APS) - Workshop] v7.03 (German)	Global	USA
SyteLine: Training Guide - Scheduling - Adv Planning & Scheduling (APS) - Workshop v7 - 1	Global	USA
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7	Global	USA
SyteLine: Training Guide - Scheduling [used in Adv Planning & Scheduling (APS) - Workshop] v7 (German)	Global	USA
SyteLine: Training Guide - Scheduling [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Japanese)	Global	USA
SyteLine: Training Guide - Scheduling [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Spanish)	Global	USA
SyteLine: Training Guide - Scheduling -Adv Planning & Scheduling (APS) - Workshop v7 - 2	Global	USA

Course Name	Course Links
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7.04 (Chinese)	Global USA
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7.04 (French)	Global USA
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7.04 (Japanese)	Global USA
SyteLine: Training Guide - Schedulazione v7 (Italian)	Global USA
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7 (Chinese)	Global USA

Quality Management

Course Name	Course Links
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Customer (v9.01.00)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Customer (v9.00.30)	Global USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Quality Control Solution (QCS) - Customer	Global USA
SyteLine: Training Guide - Quality Control Solution (QCS) - Customer v8.03	Global USA
SyteLine: Training Guide - QCS: Cliente - Actividades (Spanish)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Enterprise (v9.01.00)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Enterprise (9.00.30)	Global USA
SyteLine: Training Guide - Quality Control Solution (QCS) - Enterprise v8.03	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - In Process (v9.01.00)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - In Process (v9.00.30)	Global USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Quality Control Solution (QCS) - In Process	Global USA
SyteLine: Training Guide - Quality Control Solution (QCS) - Supplier & In Process v8.03	Global USA
SyteLine: Training Guide - En Proceso de QCS - Actividades (Spanish)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Supplier (v9.01.00)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Supplier (v9.00.30)	Global USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Quality Control Solutions (QCS) - Supplier	Global USA
SyteLine: Training Guide - Proveedor de QCS - Actividades (Spanish) v7x	Global USA

Release Updates

Course Name	Course Links
SyteLine: Training Guide - What's New v9 - APS	Global USA
SyteLine: Training Guide - What's New v9 - Costing and Pricing	Global USA
SyteLine: Training Guide - What's New v9 - Financial Enhancements	Global USA
SyteLine: Training Guide - What's New v9 - Miscellaneous Enhancements	Global USA
SyteLine: Training Guide - What's New v9 - Multi-Site Enhancements	Global USA
SyteLine: Training Guide - Printing Industry Pack Release Notes v8.03	Global USA

Course Name	Course Links	
SyteLine: Training Guide - What's New v8.02.00	Global	USA
SyteLine: Training Guide - What's New v8.01.10	Global	USA
SyteLine: Training Guide - Enhancements v7.03	Global	USA
SyteLine: Training Guide - v7 - Country Pack for Bulgaria	Global	USA
SyteLine: Training Guide - v7 - Country Pack for Bulgaria (English)	Global	USA
SyteLine: Training Guide - v7 - Country Pack for China	Global	USA
SyteLine: Training Guide - v7 - Country Pack for China (English)	Global	USA
SyteLine: Training Guide - v7 - Country Pack for Thailand	Global	USA
SyteLine: Training Guide - v7 - Country Pack for Thailand (English)	Global	USA
SyteLine: Training Guide - v7 - Country Pack Localization Documentation	Global	USA
SyteLine: Training Guide - Diferencias de MRP para Syteline v7.04 (Spanish)	Global	USA
SyteLine: Training Guide - Country Pack Ara México: Guía de Implementación de Mejoras (Spanish)	Global	USA
SyteLine: Training Guide - Country Packs de SyteLine (Spanish)	Global	USA

Sales & Order Management

Course Name	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Advanced Order Entry (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Advanced Order Entry (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide – Using Advanced Order Entry	Global	USA
SyteLine: Training Guide - Rebates v9	Global	USA
SyteLine: Training Guide - Adv Order Entry v8.03	Global	USA
SyteLine: Training Guide - Point of Sale v8.03	Global	USA
SyteLine: Training Guide - Adv Order Entry v8.02	Global	USA
SyteLine: Training Guide - Adv Order Entry v8	Global	USA
SyteLine: Training Guide - Adv Order Entry v7	Global	USA
SyteLine: Training Guide - Adv Customer Order Entry v7 (Chinese)	Global	USA
SyteLine: Training Guide - Adv Customer Order Entry v7 (German)	Global	USA
SyteLine: Training Guide - Adv Customer Order Entry v7 (Spanish)	Global	USA
SyteLine: Training Guide - Adv Order Entry v7 (Japanese)	Global	USA
SyteLine: Training Guide - Gestion des Commandes Clients/Utilisation (AOE) v7 (French)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Relationship Management (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Relationship Management (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Customer Relationship Management	Global	USA

Course Name	Course Links	
SyteLine: Training Guide - Customer Relationship Management (CRM) v8.02	Global	USA
SyteLine: Training Guide - Customer Relationship Management (CRM) v8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Service/Order Entry (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Service/Order Entry (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Customer Service/Order Entry	Global	USA
SyteLine: Training Guide - Customer Service/Order Entry v8.03	Global	USA
SyteLine: Training Guide - Pick, Pack, and Ship v8.03	Global	USA
SyteLine: Training Guide - Customer Service/Order Entry v8.02	Global	USA
SyteLine: Training Guide - Customer Service/Order Entry v8	Global	USA
SyteLine: Training Guide - Customer Order Entry - Customer Service	Global	USA
SyteLine: Training Guide - Customer Order Entry v7	Global	USA
SyteLine: Training Guide - Clients/Gestion des Centes (COE) v7 (French)	Global	USA
SyteLine: Training Guide - Customer Order Entry v7 (Chinese)	Global	USA
SyteLine: Training Guide - Customer Order Entry v7 (German)	Global	USA
SyteLine: Training Guide - Customer Order Entry v7 (Japanese)	Global	USA
SyteLine: Training Guide - Customer Order Entry v7 (Spanish)	Global	USA
SyteLine: Training Guide - Entrada de Orden Avanzada (Spanish)	Global	USA
SyteLine: Training Guide - Entrada de Orden de Cliente/Servicio al Cliente (Spanish)	Global	USA
SyteLine: Training Guide - Ordini di Vendita Servizio Clienti v7 (Italian)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Return Material Authorizations (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Return Material Authorizations (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Return Material Authorizations	Global	USA
SyteLine: Training Guide - Return Material Authorization v8.03	Global	USA
SyteLine: Training Guide - Return Material Authorization v8.02	Global	USA
SyteLine: Training Guide - Return Material Authorization v8	Global	USA
SyteLine: Training Guide - RMA Extensions v8	Global	USA
SyteLine: Training Guide - Return Material Authorization v7	Global	USA
SyteLine: Training Guide - Autorización de Devolución de Material (Spanish)	Global	USA
SyteLine: Training Guide - Autorizzazione Reso Materiale ARM v7 (Italian)	Global	USA
SyteLine: Training Guide - Gestion des Autorisations de Retour de Marchandises (RMA) v7 (French)	Global	USA
SyteLine: Training Guide - Return Material Authorization v7 (Chinese)	Global	USA
SyteLine: Training Guide - Return Material Authorization v7 (German)	Global	USA

Course Name	Course Links
SyteLine: Training Guide - Return Material Authorization v7 (Japanese)	Global USA
SyteLine: Training Guide - Return Material Authorization v7 (Spanish)	Global USA

Service Management

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Advanced Plant Maintenance (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Advanced Plant Maintenance	Global USA
SyteLine: Training Guide - Adv Plant Maintenance v8.03	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Service (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Service (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Service	Global USA
SyteLine: Training Guide - Field Service Plus - Contracts v8.03	Global USA
SyteLine: Training Guide - Field Service Plus - Incidents v8.03	Global USA
SyteLine: Training Guide - Field Service Plus - Mobile Solution v8.03	Global USA
SyteLine: Training Guide - Field Service Plus - Service Orders and Scheduling v8.03	Global USA
SyteLine: Training Guide - Manual de Capacitación de FS Plus (Spanish)	Global USA

Supply Chain Management

Course Name	Course Links
SyteLine: Training Guide - Data Collection v8	Global USA
SyteLine: Training Guide - Data Collection v7	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Inventory (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Inventory (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing Inventory	Global USA
SyteLine: Training Guide - Inventory Control v8.03	Global USA
SyteLine: Training Guide - Inventory Control v8.02	Global USA
SyteLine: Training Guide - Inventory v8	Global USA
SyteLine: Training Guide - Inventory v7	Global USA
SyteLine: Training Guide - Inventory v7.04 (Japanese)	Global USA
SyteLine: Training Guide - Gestion des Stocks (IC) v7 (French)	Global USA
SyteLine: Training Guide - Gestione Magazzino v7 (Italian)	Global USA
SyteLine: Training Guide - Inventario (Spanish)	Global USA
SyteLine: Training Guide - Inventory Control v7 (German)	Global USA

Course Name	Course Links
SyteLine: Training Guide - Inventory Control v7 (Japanese)	Global USA
SyteLine: Training Guide - Inventory Control v7 (Spanish)	Global USA
SyteLine: Training Guide - Inventory v7 (Chinese)	Global USA
SyteLine: Training Guide - Lista de Materiales (Spanish)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Configuring Portals - Vendor	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Purchase Orders and Requisitions (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Purchase Orders and Requisitions (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Purchase Orders and Requisitions	Global USA
SyteLine: Training Guide - Purchasing v8.03	Global USA
SyteLine: Training Guide - Purchasing v8	Global USA
SyteLine: Training Guide - Purchasing v7.03	Global USA
SyteLine: Training Guide - Purchasing v7	Global USA
SyteLine: Training Guide - Achats (PO) v7 (French)	Global USA
SyteLine: Training Guide - Acquisti v7 (Italian)	Global USA
SyteLine: Training Guide - Compras (Spanish)	Global USA
SyteLine: Training Guide - Immissione Ordini v7 (Italian)	Global USA
SyteLine: Training Guide - Offerte v7 (Italian)	Global USA
SyteLine: Training Guide - Purchasing and Material Procurement (Japanese) v7x	Global USA
SyteLine: Training Guide - Purchasing v7 (Chinese)	Global USA
SyteLine: Training Guide - Purchasing v7 (German)	Global USA
SyteLine: Training Guide - Purchasing v7 (Japanese)	Global USA
SyteLine: Training Guide - Purchasing v7 (Spanish)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Request for Quote (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Request for Quote (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Request For Quote	Global USA
SyteLine: Training Guide - Request For Quote v8.03	Global USA

Technology

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Administering Portals (9.00.30)	Global USA
SyteLine: Training Guide - Portal Setup and Administration v8.03	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Administering the System (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Administering the System (v9.00.30)	Global USA

Course Name	Course Links	
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Administering the System	Global	USA
SyteLine: Training Guide - System Administration Overview v8.02	Global	USA
SyteLine: Training Guide - System Administration Overview v8	Global	USA
SyteLine: Training Guide - SQL 2000 Admin	Global	USA
SyteLine: Training Guide - System Administration Overview v7 - 1	Global	USA
SyteLine: Training Guide - System Administration Overview v7 - 2	Global	USA
SyteLine: Training Guide - System Administration Overview v7 - 3	Global	USA
SyteLine: Training Guide - Guía de Administración del Sistema (Spanish)	Global	USA
SyteLine: Training Guide - Guía de Instalación (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using the Application Event System	Global	USA
SyteLine: Training Guide - Workflow v7	Global	USA
SyteLine: Training Guide - Crystal Reports v8.02	Global	USA
SyteLine: Training Guide - Crystal Reports v8	Global	USA
SyteLine: Training Guide - Crystal Reports v7	Global	USA
SyteLine: Training Guide - Crystal Reports (Spanish)	Global	USA
SyteLine: Training Guide - Crystal Reports v7 (Chinese)	Global	USA
SyteLine: Training Guide - Crystal Reports v7 (French)	Global	USA
SyteLine: Training Guide - Crystal Reports v7 (German)	Global	USA
SyteLine: Training Guide - Crystal Reports v7 (Japanese)	Global	USA
SyteLine: Training Guide - Crystal Reports v7 (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Extending the Application with Mongoose (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Extending the Application with Mongoose	Global	USA
SyteLine: Training Guide - Developers Workshop v8	Global	USA
SyteLine: Training Guide - Developer's Workshop v7	Global	USA
SyteLine: Training Guide - Programación (Spanish)	Global	USA
SyteLine: Training Guide - Taller de Planeación y Programación (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Creating Form Personalizations (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Creating Form Personalizations (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Creating Form Personalizations	Global	USA
SyteLine: Training Guide - Forms Personalization v8.02	Global	USA
SyteLine: Training Guide - Forms Personalization v8	Global	USA
SyteLine: Training Guide - Form Sync v7 - 1	Global	USA
SyteLine: Training Guide - Form Sync v7 - 2	Global	USA

Course Name	Course Links	
SyteLine: Training Guide - Forms Personalization v7	Global	USA
SyteLine: Training Guide - Forms Personalization v7 (Chinese)	Global	USA
SyteLine: Training Guide - Forms Personalization v7 (German)	Global	USA
SyteLine: Training Guide - Forms Personalization v7 (Japanese)	Global	USA
SyteLine: Training Guide - Forms Personalization v7 (Spanish)	Global	USA
SyteLine: Training Guide - Personalización de Formularios (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Creating Reports with Mongoose Reporting (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Creating Reports with SQL Server Reporting Services (SSRS)	Global	USA



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INFDTPI436362-en-US-1017-9