Infor EnRoute Mobile

Respond quickly and safely

Emergency response personnel need real-time access to critical, situational information to effectively respond to incidents as quickly and safely as possible. To ensure that your law, fire/EMS, and ambulance responders are properly equipped with the right information at the right time to make informed decisions and deliver faster and safer incident outcomes, you need an easy-to-use, high-performance, mobile computer-aided dispatch (CAD) solution.

Win the race against time

For over 20 years, Infor™ has provided emergency response agencies with fast, comprehensive, and reliable CAD systems to give you the tools you need to respond quicker and be better prepared. With Infor EnRoute Mobile, you can take advantage of unmatched reliability, the latest automatic vehicle location (AVL) and geographic information system (GIS) technologies, the newest CAD features, and scalable technology (using Microsoft® .NET and SQL Server®) to meet your evolving needs. You get the lowest total cost of ownership in the industry, with no compromises. Win the race against time® with Infor EnRoute Mobile.

Improve call response times

With Infor EnRoute Mobile, your law, fire/EMS, and ambulance responders can respond to incidents faster and have quick and easy access to critical information to help better protect your citizens and themselves. You'll maximize response performance and safety, and ensure your responders are better able to:

With Infor EnRoute Mobile, you'll have an easy-to-use and scalable solution that helps your emergency agencies respond faster and keeps them better informed to help better protect your citizens and responders.

Respond quickly

- Improve response times by receiving adjusted routing recommendations from dispatch with turn-by-turn text directions based on factors such as street closures and construction.
- View routing information and nearby units on map screens.
- Initiate incidents from the field.
- Assign additional units as backups on calls.

Quickly get critical information

- Easily view caution-flag buttons that provide information such as caution notes, emergency contact information, approach instructions, and special equipment requirements.
- Quickly access diagrams of major facilities that show ingress, egress, and navigation information, as well as hazmat material locations.
- Send and receive messages with the communications center and other field units.
- Scan driver's licenses and photographs.

Stay informed of ongoing incidents in real time

- Easily update and access incident information, unit states, and situation notes in real time.
- Speed up information access with input options such as a keyboard with single-hand support, programmable function keys, touchscreen support, and big-button keypad screens.
- Receive incident information, update statuses, download images, and view maps via silent dispatch.

Stay better informed

With Infor EnRoute Mobile, you'll have an easy-to-use and scalable solution that helps your emergency agencies respond faster and keeps them better informed to help better protect your citizens and responders.

With Infor EnRoute Mobile, you can:

- Simplify and accelerate response to emergencies and time-critical situations.
- Facilitate responder real-time access to critical information.
- Reduce responder dependency on dispatch by allowing field personnel to perform status changes and obtain incident information.
- Decrease radio traffic from the dispatch center by using silent dispatch.
- Use visual representation of all units to enhance the strategic awareness and placement of resources.
- Improve communication by reducing potential verbal dispatch errors.

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About Infor.

Infor is the world's third-largest supplier of enterprise applications and services, helping more than 70,000 large and mid-size companies improve operations and drive growth across numerous industry sectors. To learn more about Infor, please visit www.infor.com.

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