

Infor10 ERP Business WorkBench Suite (SyteLine)

Use performance data to improve productivity.

Providing employees with real-time performance data empowers them to identify predictive trends, take preemptive actions, and respond quickly to critical issues pertaining to their role, department, or division. The Infor10™ ERP Business WorkBench Suite (SyteLine) gives users a "home base" panel that consolidates several role-related screens, performance gauges, navigation shortcuts, process flow guides and advanced search/report tools—all in one easy-access location.

WorkBenches are tailored around specific company roles—from the C-level officer monitoring company-wide key performance indicators (KPIs) for long-range strategic planning, to the billing manager striving to expedite invoicing and maintain steady cash flow. WorkBenches provide quick, time-saving access to data (and supporting layers of related data). They also increase productivity, provide valuable role-related feedback, and support each employee's problem-solving efforts

Monitor factors to prevent delays.

WorkBench Suite gives users colorful, highly visible gauges so KPIs and influencers can be easily monitored as needed, whether it is by the minute, hour, day, or week. The performance indicators are tied to the live, integrated Infor10 ERP Business (SyteLine) database, rather than a static snapshot, and provide right-click access to multiple layers of influencing specifics behind the numbers. The ability to drill down into data from the WorkBench screen allows the user to get to the root of a potential problem before it escalates and reaches the bottom line with a negative, irreversible impact.

Consolidated screens provide quick access to critical numbers and frequently used screens.

Use multi-level analysis to problem-solve.

Thorough database search capabilities and easy-to-edit analysis reports allow users to delve into the multiple dimensions of cause-and-effect relationships. Reports and ensuing analysis can be as high-level and big-picture as a CEO may want. A manager tasked with uncovering influencing correlations and analyzing unit-by-unit performance based on numerous factors will also be able to extract and dissect the answers from the real-time Infor10 ERP Business database. Nonprogrammers can create reports in a few steps, and the resulting information is reliable, current, and consistent company-wide. All departments and divisions work with the same data, making it easier to collaborate and work toward common goals.

Boost productivity with guides and flow charts.

Time-savers are also cost-savers. WorkBenches include navigation shortcuts to the high-traffic screens for a particular role, reducing drill-down steps and saving user time. The navigation aid also provides process flow charts applying to specific functions, such as creating an invoice or posting a payment. With the preferred business process easily referenced in the flow chart, employee training is simplified, and employee compliance with prescribed procedures increases.

See benefits quickly.

With the Infor10 ERP Business WorkBench Suite (SyteLine), C-level officers, managers and front-line users can monitor KPIs relevant to their role. They get:

- Easy-to-read gauges that allow continuous monitoring of critical numbers, providing the ability to project outcomes and take appropriate preemptive actions.
- The ability to identify influencing factors and avoid potential delays before they escalate and affect the bottom line.
- Access to “role-based” critical numbers that help users measure metrics relevant to their position, empowering self regulation and performance improvements.

- Consolidated screens and navigation shortcuts to save user time and improve productivity, leaving more time for customer attention.
- Process flow charts to speed performance, simplify training, and encourage compliance with best practices related to each function.
- Extended search capabilities that save time by simplifying detailed research and multi-level performance analysis.
- Dynamic DataViews, which allow users to analyze data in detail and write reports with real-time, drill-down capabilities for confident strategic planning.
- Easy-to-use Report Writer, which requires no technical skills to create custom reports, minimizing reliance on IT support.

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