



Infor Complete Billing System

Improve operational efficiency

As a financial institution, your organization needs an intuitive, easy-to-manage, and comprehensive billing solution that lets you fully meet the demands of your commercial operations.

With Infor® Complete Billing System, you get an efficient pricing engine that supports all complex pricing scenarios and features role-based security, configurable business processes, and robust workflow tracking. The result? Significantly improved efficiency and managerial control.

Meet global needs

Infor Complete Billing System is based on over 25 years of experience in the financial services industry. Ideal for the billing and analysis of all fee-based services provided to non-retail customers, the solution lets you manage pricing and billing at either the relationship or account level.

You'll meet all global processing needs for international billing, while implementing advanced pricing options such as price tiers, service bundling, percentage discounts, and per mil pricing—all of which drive fee generation beyond what's possible within other billing systems.

You'll be able to:

- Better support critical revenue generation objectives.
- Increase billing accuracy.
- Improve customer satisfaction.
- Reduce operational costs.
- Identify revenue leakage and cross-sell opportunities.

Support revenue generation, improve visibility, and significantly increase efficiency with Infor Complete Billing System.

Take control

You'll find Infor Complete Billing System flexible and easy to use, giving you:

A robust billing engine, used by the top global banks and deployed in over 100 countries—

Get the scalability to manage a large portfolio of accounts and products and add value to virtually every function, from customer relations and new product development to pricing and communications. You can address your environment's specific needs with a flexible, standard pricing structure and tailor relationship pricing for even the most demanding customer. You can also manage all rates based on market indexes, simplifying maintenance and easily supporting changing needs—including the ability to tier earnings credit and interest rates based on balances. Plus, you'll benefit from full international capabilities, like multi-currency pricing and billing, multi-language statement generation, and tax processing.

A modern, web-based user interface—

Maximize operational efficiency with a modern, web-based user interface that offers role-based menus and features. You can deploy applications seamlessly; make repetitive, high-value processes fast and easy to learn; and improve workflows and approvals with an integrated solution that adds controls, automation, and accuracy. You can also support electronic statements within a variety of formats to facilitate the processing and review of client-delivered media.

Pre-built, business intelligence (BI)—Access, filter, analyze, and publish information with reporting and analytical tools, such as pre-built dashboards, reports, and analytics, available right out of the box. You can quickly integrate information directly or through common data-access technologies to simultaneously present data from different sources in a single report. You can also deploy reports using standard web browsers, rendering results in Microsoft® SharePoint® and making them accessible via the solution's user interface navigation. All reports are instantly web-enabled.

You can even extend Infor Complete Billing System's BI capabilities beyond reporting and data analysis, using the BI framework to create tools that support direct actions based on the information presented, as with the new Infor Price Manager billing platform. This tool complements your existing pricing and billing application and facilitates the management and automation of complex billing tasks with modules that include:

- **Pricing Event Tool**—Achieve targeted revenue lift with coordinated decisioning of price points for your billing system across global sales and product teams.
- **Operational Pricing Management**—Create, track, and manage pricing requests.

- **Deal Manager**—Allow your billing product management and sales leadership to create customizable pricing templates (maintained uniquely by ID) that are specific by geographic region, sales territory, and industry vertical. You can use these templates to manage sales activities for new and existing customers.
- **Sales Force Integration**—Allow your sales officers to integrate any of their client portfolios with Infor Price Manager's powerful features.

Improve your business

With Infor Complete Billing System, you can improve functions that are vital to the health and profitability of your business. Because this solution is purpose-built for financial institutions and trusted worldwide, you gain comprehensive capabilities, security, and control.



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About Infor

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