



# Infopoint® Collections Management

Product Overview

November 2010

## Do Business Better

Today, the collections function within financial institutions is particularly integral to the viability of the bank. To keep collections rates high, collectors need to be equipped with the tools to efficiently make decisions, access customer contact information, and automate key processes. But changing systems haphazardly can increase costs without generating revenue to match. Banks need a better way to collect on outstanding loans.

## Leverage experience

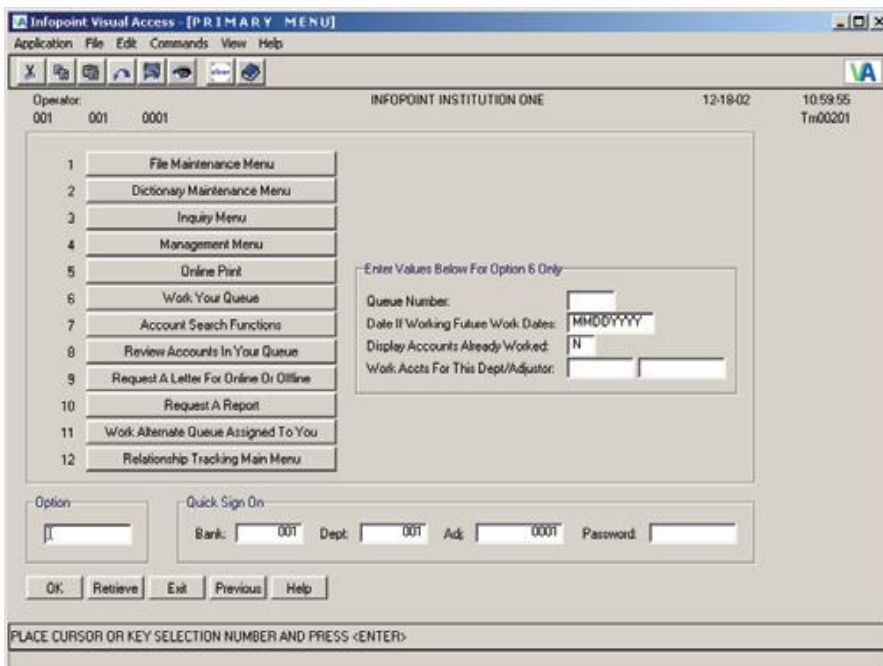
As part of the Infor family of brands, Infor FMS Infopoint has the support of a global network of experts who know banking because they've been there. Our team brings over 30 years of experience in financial management solutions along with an industry-specific understanding of what makes business software work in your environment. Infopoint is designed to give you confidence that you've trusted your critical banking processes to systems that have withstood the test of time.

## Get business specific

Infopoint Collection Management is designed to efficiently manage the entire collection process, increasing the return on collection, while decreasing delinquencies and charged-off loans. Through total portfolio control, Collection Management automatically prioritizes and distributes workloads, and tracks and reports on the activity of collectors, lenders and debt structures. Experience heightened productivity and increased returns.

## Collections Management

Valuable statistics and other performance evaluation tools allow you to better control the workload to ensure maximum coverage without disruption.



## Benefits

- Integrated with other Infopoint products
- Provides online control and information
- Provides opportunities for expense reductions
- Increased management control
- Provides comprehensive information
- Provides tangible performance evaluation data

## Features

- Bank profiles
- Collector profiles
- Action code controls
- Notepad
- Letter generation capabilities
- Performance evaluation tracking
- Operational and management reporting
- Tickler/broadcast functions
- Department profiles
- Priority profiles
- Calendar
- Encapsulated loan data
- Collection history
- Online help
- Flexible account assignment controls
- Statistical tracking
- Multiple reporting hierarchies

## About Infor

Infor acquires and develops functionally rich software backed by thousands of domain experts and then makes it better through continuous innovation, faster implementation options, global enablement, and flexible buying options. In a few short years, Infor has become one of the largest providers of business software in the world. For additional information, visit [www.infor.com](http://www.infor.com).

**Infor**  
**8777 North Stemmons Freeway # 239**  
**Dallas, TX 75247**