Infopoint® Recovery Management

Product Overview

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Do Business Better

Today, the collections function within financial institutions is particularly integral to the viability of the bank. To keep collections rates high, collectors need to be equipped with the tools to efficiently make decisions, access customer contact information, and automate key processes. But changing systems haphazardly can increase costs without generating revenue to match. Banks need a better way to collect on outstanding loans.

Leverage experience

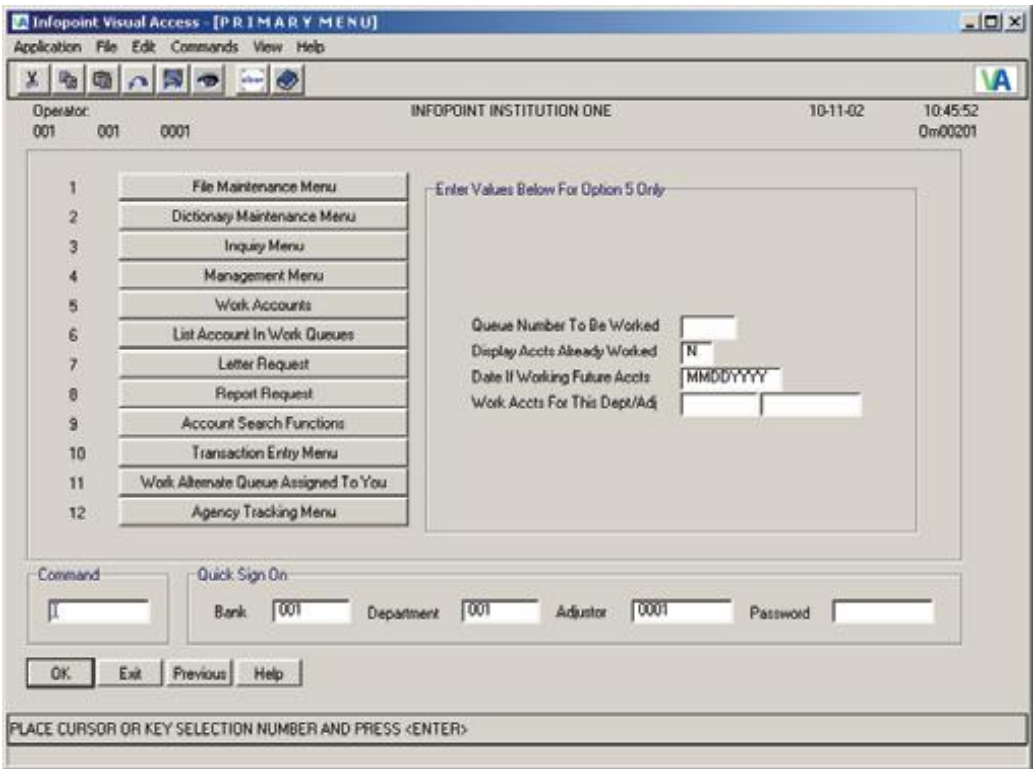
As part of the Infor family of brands, Infor FMS Infopoint has the support of a global network of experts who know banking because they've been there. Our team brings over 30 years of experience in financial management solutions along with an industry-specific understanding of what makes business software work in your environment. Infopoint is designed to give you confidence that you've trusted your critical banking processes to systems that have withstood the test of time.

Get business specific

Infopoint Recovery Management efficiently manages the entire recovery process while turning charged-off dollars into profit. Through total portfolio control, Recovery Management provides the essential accounting tools needed to effectively manage and track accounts in the recovery process. Experience dramatically enhanced productivity and efficiency in your recovery departments.

Recovery Management

Infopoint Recovery Management automates the traditional tasks associated with the recovery process. Flexible management controls combined with comprehensive tracking and accounting, allow you to turn charged-off dollars into profit.



Benefits

- Integrated with other Infopoint products
- Easily interfaced to third-party loan systems
- Provides opportunities for expense reductions
- Improves productivity and controls staff levels
- Increases management control
- Provides opportunity for an increased recovery rate
- Provides comprehensive information
- Provides online control information

Features

- "Sold" account bundling
- Custom reporting
- Adjuster performance summary
- Agency tracking
- Complete accounting
- Collateral and repossession tracking
- Attorney and agency profiles
- Transaction processing
- Multiple repayment capabilities
- Letter generation
- Agency transfer to/from support
- Online statistics
- Exclusive 5 in 1 screen
- Automatic account prioritization
- Flexible data dictionary
- User definable search capabilities
- Due diligence tracking
- Credit bureau reporting
- Automated queuing controls
- Report scheduling
- Multiple report hierarchies
- Bankruptcy/Legal tracking
- Account retention controls
- Online collector notepad
- Shadow accounting
- Collection history

About Infor

Infor acquires and develops functionally rich software backed by thousands of domain experts and then makes it better through continuous innovation, faster implementation options, global enablement, and flexible buying options. In a few short years, Infor has become one of the largest providers of business software in the world. For additional information, visit www.infor.com.

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