



Infor Hansen Asset Management can deliver direct savings to your organization's operating budget.



INFOR HANSEN ASSET MANAGEMENT

DO BUSINESS BETTER.

Asset management begins with an agency's strategic, budgeting, and planning decisions and continues through installation, operation, and eventual disposal of an asset. Installation, preventive maintenance, unscheduled maintenance, and condition evaluation are all a part of the asset lifecycle. Maintenance and replacement costs represent a significant portion of the operating and total cost of your assets. Bottom line savings come from effective asset management, and those savings contribute directly to an organization's operating budget.

LEVERAGE EXPERIENCE.

Government agencies worldwide trust Infor™ Hansen Asset Management to improve efficiency in the wake of shrinking budgets and increasing taxpayer demands. Infor Public Sector solutions help governments optimize asset performance to preserve bond ratings, address citizen concerns, avoid higher interest rates, loss of funding, and loss of confidence. Infor brings you years of embedded industry expertise acquired through our long-term partnerships with municipal, county, state, and other public agencies. Our business-specific, integrated solutions help government organizations like yours operate efficiently.

GET BUSINESS SPECIFIC.

With a comprehensive array of solutions for the public sector, our product suite features enterprise asset management, as well as a full range of products for asset and work management, CIS billing, permitting, planning, case management, and licensing, as well as transit and rail products.

Asset management.

Infor Hansen Asset Management provides asset-specific data fields for each asset type. The system is scalable, allowing it to serve anything from the smallest local government agencies to the largest state and federal departments. Hansen features detailed asset inventories to manage all government assets including:

- ▶ Water—Mains, valves, meters, hydrants, service lines, water nodes, wells
- ▶ Sewer—Mains, manholes, service lines, nodes, lift stations
- ▶ Storm—Channels, inlets, mains, manholes, culverts, storage basins
- ▶ Streets and roadways—Segments, signals, signs, lights, trees, landscape, intersections, bridges with a true, linear definition model for roadway
- ▶ Parks—Buildings, equipment, trees, playground equipment, sports complexes
- ▶ Plant—Facilities, equipment, vehicles
- ▶ Railway—Equipment, tracks, signals, signs, yards
- ▶ Customer service—Service request management

Work management.

Infor Hansen Asset Management provides a comprehensive work order system for managing all types of maintenance work, including service requests, scheduled preventive maintenance, and projects. You can configure each process in a workflow format that incorporates milestones for approvals and reviews.

Work planning tools.

Infor Hansen Asset Management provides simple to use resource scheduling to manage day-to-day availability schedules and compare those schedules to the planned work load. Optional features include resource leveling, equipment availability and project planning.

Warehouse and parts inventory management.

From ordering to issuance, Infor Hansen Asset Management's parts inventory modules support the planning, operation, and tracking of daily warehouse activities. The material management module also allows basic and advanced warehouse transactions.

Map drawer.

The Infor Hansen map drawer enables you to view Geographic Information System (GIS) map data through the system. You can view open work orders and service request locations, and you can also create projects through a map-based graphical user interface (GUI). It works with major GIS solutions including ESRI, Intergraph, and AutoDESK products. The application can draw data from a variety of sources, including GIS maps, system lookups, workload locations, and more.

GeoAdministrator.

The Infor Hansen GeoAdministrator is a robust toolset for editing and maintaining spatial data and the relationship to operational data. GeoAdministrator provides GIS and database administrators the greatest level of data management control and most efficient data editing tools. It's quality control tools allow users to check the quality of the data to ensure that no orphan records exist in either the Infor Hansen database or the GIS database.

Executive reporting.

Infor Hansen Asset Management's unique reporting features provide real-time analysis of enterprise data. You can also embed third party reporting tools such as crystal reports into the Hansen dashboard, which includes graphical reporting tools for easy access to weekly and monthly reports. The product's executive reporting features help you keep a bank of reports up and running through graphical dashboards which reflect real-time data conveniently displayed in your personalized screen.

Industry standard inspection and analysis tools.

The solution's inspection capabilities enable you to configure inspection types. Asset condition ratings help you determine corrective actions for your rehabilitation and capital improvement projects—all of which provide data for better decision making regarding most common inspection types, including:

- ▶ Sewer TV inspections
- ▶ Manhole inspections
- ▶ Field inspections
- ▶ Hydrant flow
- ▶ Backflow tests

GASB 34 compliant.

Infor's Hansen Asset Management is fully GASB 34 compliant using the modified approach (as defined by the Government Accounting Standards Board). It provides full asset valuation capabilities using capital and maintenance costs, depreciation options, replacement cost analysis, and condition assessment as tools for decision-making and reporting.

Water distribution.

Managing water resources and water infrastructure is a challenging and complex task.



Infor Hansen Asset Management will help you effectively manage the full asset and work management cycle at a lower total cost of ownership.

Infor Hansen Asset Management solutions meet this challenge with tools to manage the operation and maintenance of pressurized assets and all related components from construction to rehabilitation or replacement. It can help you identify and inventory mains, valves, hydrants, meters and meter components, services, and backflow devices in a single database used by other applications such as hydraulic modeling, GIS, and other systems.

Wastewater.

Infor's wastewater clients manage over two-million mainline pipe segments worldwide through our solution. Infor Hansen Asset Management provides the foundation to help you meet regulatory requirements regarding capacity, management, operations, and maintenance, and also helps minimize and eliminate sewer overflow events. Manage your complete network of sanitary, combined, and force main sewers, as well as associated components.

Storm water.

Storm Water Management Plans (SWMPs) and National Pollution Discharge Elimination System permits are only the beginning of meeting federal storm water requirements. You can perform complete mapping and inventory of storm water assets using Infor Hansen Asset Management with GIS solutions.

Industrial waste.

The Infor Hansen Industrial Waste component helps you monitor and maintain all industrial and pre-treatment assets.

Infor Hansen Asset Management also provides the support for an effective pre-treatment program safeguarding above ground assets and the community.

Streets.

The Infor Hansen street module is an ideal solution for managing the traditional segment data model in a street network. This system can store and manage data on assets such as bridges, intersections, landscapes, lighting, sidewalks, signs, and traffic signals, and associated structures. An integral part of this module includes solutions for asset management and analysis, inventory control, physical inspections, condition assessment, work order management, preventive maintenance, and asset valuation.

Roadway.

The Infor Hansen roadway module provides the linear definition of a roadway and includes all asset categories in the Street module family. The system also includes the ability to create associated inspection types. The roadway module provides several common categories for recording information including: attributes, elements, lanes, markings and locations of other assets. Location information includes linear distance, right-of-way positioning, points or range, distance markers, and offset data.

Technology architecture.

Infor Hansen Asset Management was developed from the ground up as an n-tier distributed application, not just as a client-server application with an internet wrapper. This allows developers and system integrators to support the exchange of data between different applications using W3C (World Wide Web Consortium) standards. The backend is low cost and ODBC compliant supporting MS SQLServer, Oracle, and other databases.

Plant, buildings, complexes, and equipment.

Plants, buildings, complexes, and equipment may be your most significant assets; they're certainly an integral part of every government department and operation. Now you can manage these important assets within an asset group. Infor Hansen Asset Management manages the complete operation from assets to work management with a workflow structure specific to your operation.

Fleet.

A solid fleet management program is an important component of an organization's overall management of assets. The Infor Hansen fleet module can provide overall operational success by managing performance of your fleet, optimization of repairs, and replacement decisions. The result is a complete, optimized resource availability schedule to support the maintenance of your assets.

SEE RESULTS NOW.

Infor Hansen Asset Management will help you effectively manage the full asset and work management cycle at a lower total cost of ownership. Each module includes integrated preventive maintenance, work order, inspection, condition assessment, and asset valuation capabilities with numerous pre-defined reports to help you deliver top-tier service at sensible cost.

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The Infor logo consists of the word "INFOR" in a bold, sans-serif font. The letters "I", "N", "F", and "O" are black, while the letters "R" and "A" are red. A small trademark symbol (TM) is located to the upper right of the "R".