With more than 130 distinct integration points between the Infor Hansen GIS solution and the overall Infor Hansen product, you can leverage the value of your existing GIS information throughout your entire organization.

INFOR HANSEN GIS

DO BUSINESS BETTER.

For elected officials, government agency department heads, and senior managers, the business case has already been made for using Geographic Information system (GIS) applications to streamline operations. Within state and local government, the use of GIS has become ubiquitous over the past 20 years for many good reasons. GIS helps the organization improve the efficiency of field and office workers alike, lowers costs, helps avoid costly mistakes, and improves customer service.

But not all GIS applications are created equal and, as a result, the business value they deliver can vary widely. At Infor™, we believe the most value can be derived from a GIS that is tightly integrated into an agency's core software solution. This commitment to making GIS an integral part of an agency's core business processes has been the guiding principle behind the development of Infor Hansen GIS.

LEVERAGE EXPERIENCE.

The Infor Hansen GIS solution delivers comprehensive capabilities that integrate map and other spatial information into a local agency's core business processes. With more than 130 distinct integration points between the Infor Hansen GIS solution and the overall Infor Hansen product, you can leverage the value of your existing GIS information throughout your entire organization—from Asset Management, Customer Service, Work Orders, and Permits to Code Enforcement and Licensing. Designed by experts in the public sector and spatial technology, Infor Hansen GIS is a proven solution being used by local agencies worldwide.

GET BUSINESS SPECIFIC.

Infor Hansen GIS is an easy-to-configure, user-friendly solution that integrates your agency's spatial and tabular information to enhance the efficiency of virtually all your internal processes. The major components are Infor Hansen Map Drawer, Infor Hansen GIS Data Miner, and Infor Hansen GeoAdministrator.

Infor Hansen Map Drawer.
Infor Hansen Map Drawer is an interactive map display and query tool that provides employees with fast and easy access to an agency's maps and spatial data while using the Infor Hansen solution to perform everyday operational tasks. Because the solution is context-sensitive, users see the GIS layers and special "action-from-the-map" commands they need for the work they're doing in each part of the Infor Hansen application. For example in the Infor Hansen Building Permit module, the map drawer module can display planning, zoning, and land use data and allow users to start permit applications directly from the map.

In the Infor Hansen Call Center module, the map displays nearby service requests to help the customer-service representative detect patterns of problems in the neighborhood. In the Infor Hansen Roadway module, the map drawer can display a street centerline view of pavement, signs, signals, and related assets. Layers displayed and "action-from-the-map" commands available at each location may be customized by your staff to make best use of your own GIS data.

Infor Hansen Map Drawer works with leading web mapping engines such as ESRI ArcGIS Server and ArcIMS®, Intergraph Web Map®, Autodesk MapGuide®, and Open Geospatial Consortium® (OGC) compatible applications. Because Infor Hansen Map Drawer connects to a map service published by your existing web mapping engine, GIS data available in the Infor Hansen application is always up to date.

Infor Hansen GIS Data Miner.
During the application entry process, Infor Hansen GIS Data Miner can perform real-time spatial queries against multiple GIS layers, checking for problems. Information retrieved by the Infor GIS Data Miner can then be used to automatically change workflow to add reviews and holds, impose special conditions, and notify key individuals – all without any extra effort on the part of the user. It makes it possible for GIS to automatically warn users when a permit application is in a sensitive area that requires special reviews and conditions, such as floodplains, historic districts, groundwater contamination areas, and airport noise zones.

Infor Hansen GeoAdministrator.
Infor Hansen GeoAdministrator is a powerful spatial-centric data management tool designed for use by an agency's GIS editors and analysts who create and manage addresses, assets, and parcels on a map. As an extension to ESRI ArcGIS Desktop (ArcView, ArcEditor, or ArcInfo), Infor Hansen GeoAdministrator enables a jurisdiction to add and edit geometry and attributes of GIS features, and synchronize GIS data with Infor Hansen. For example, when a developer builds a new subdivision, Infor Hansen GeoAdministrator simplifies the process for integrating the new parcels, addresses, sewer lines, roads, and other linear assets into the agency's overall parcel, address, and asset database.

SEE RESULTS NOW.

By integrating the use of spatial data with everyday tasks your users perform across your entire enterprise, Infor Hansen GIS can help employees make better, more informed decisions that improve efficiency and enhance your agency's customer-service levels. Jurisdictions using Infor Hansen GIS report numerous tangible business benefits, including:

- Reductions in asset management costs
- More complete and accurate master address databases
- Avoidance of costly mistakes when people misinterpret or forget to check paper maps
- Improved efficiency of call center operations
- Enhanced customer satisfaction
- Improved regulatory compliance
- Enhanced information visibility and record keeping for improved responses to grievances and legal challenges

THERE IS A BETTER WAY.

At Infor, we work with a core belief. We believe in the customer. We believe that the customer is seeking a better, more collaborative relationship with its business software provider. And a new breed of business software: created for evolution, not revolution. Software that's simple to buy, easy to deploy and convenient to manage. Our 70,000 customers in more than 100 countries stand with us. We look forward to your sharing in the results of our belief. There is a better way. For additional information, visit www.infor.com.

Infor Hansen GIS can help employees make better, more informed decisions that improve efficiency and enhance your agency's customer-service levels.

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INF9485-16850-geen-0710-1