



Infor Staffing Optimizer for Healthcare

Determining the best workload and staffing levels to create positive patient outcomes for your healthcare organization can be a delicate balancing act. Some patients require more care than others. Nurses, especially, realize that no two patients are the same—even if patients have the same diagnosis. With Infor® Staffing Optimizer for Healthcare, you can offer excellent care and outcomes. You get a patient acuity and workload management solution that provides a link between the patients being cared for and the nurses who care for them.

With Infor Staffing Optimizer for Healthcare, you can:

- Help ensure quality outcomes and patient safety.
- Boost revenue by empowering your staff to decrease hospital-acquired conditions.
- Increase savings by eliminating data entry-related labor costs.
- Improve profits by refining processes and maximizing efficiency.
- Reduce staff turnover.
- Ensure fair and equitable assignments.
- Improve staff satisfaction.

Infor Staffing Optimizer for Healthcare uses clinical intervention benchmarks and empirical data from more than 1,000 hospitals.

Treat each patient as unique

With Infor Staffing Optimizer for Healthcare, you use empirical, evidence-based data gathered from thousands of care interventions to establish detailed knowledge of your exact patient care needs. You get recommendations for the ideal number of staff, with the right skills for the specific patients at any location, each shift, every time. You'll be able to balance patient workload with hours worked for nurses and staff, rather than using levels of care or intensity-based staffing models.



Use a methodology built upon three philosophical concepts

- **Unique care**—No two patients—even those who share the same diagnosis—will require the same care. You can treat each patient as unique and adjust their care needs accordingly. This is especially true when it comes to pediatric patients because of their age and the constant presence of parents. Variations of care must be patient-specific in order to identify the aspects of care required, along with the workload values required by the nurse.
- **Common language**—You need a standard language as it relates to information about the clinical status of the patient and the care environment. With Infor Staffing Optimizer for Healthcare, hours per patient per day (HPPD) is the common language.
- **Improve processes**—You need to be able to identify the resources required and consumed to care for a patient, according to accepted practices and standards of care. Your healthcare facility owns the data collected, so that you can further refine your care delivery planning systems and processes.

Give your staff the information they need

Thanks to Infor Staffing Optimizer for Healthcare's embedded methodology, your healthcare organization can provide better support to staff and management to communicate care requirements for each patient. Managers will have the data they need to build budgets, and leaders will have the data they need to help maintain equitable workloads. Finance can easily align workload instruments to fiscal standards, while IT can interface with applications to meet system requirements.

With Infor Staffing Optimizer for Healthcare, you can better provide for:

- Patients' physical care, including treatments, medications, fluids, vital sign monitoring, and ADLs
- Patients' psychosocial care
- Safety
- Coordinated nursing care
- Administrative help for non-patient activities that support care and unit operation
- Patient assessments, planning, and evaluation by nurses
- Fewer disruptions to nurses' workflow

Staff for optimal patient care

Your organization's leaders can measure and analyze existing gaps between required patient care and the care that is delivered, because Infor Staffing Optimizer for Healthcare offers an instant audit of your staffing environment and clinical documentation. The solution prospectively integrates with electronic health records through an HL7 interface that looks at patient orders and care plans for staffing the next shift, and retrospectively captures care provided with clinical documentation. Infor Staffing Optimizer for Healthcare can also interface with your scheduling, case costing, payroll, and quality systems to deliver even more information to analyze—and improve—your facility's operations.

Staffing according to patient needs allows you to:

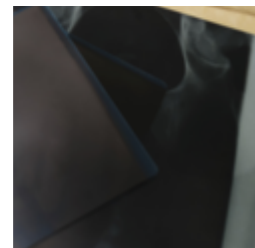
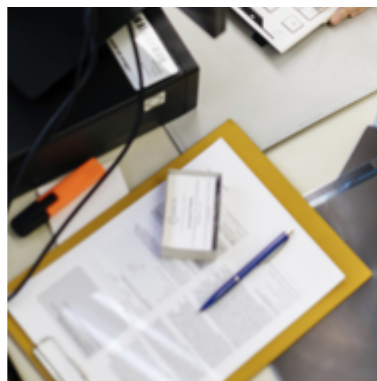
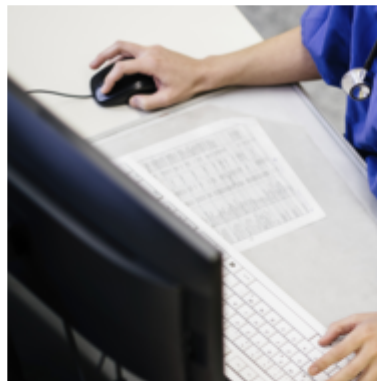
- Increase revenue by decreasing the number of hospital-acquired conditions.
- Improve savings by reducing data-entry labor costs.
- Increase profits by refining processes and maximizing efficiency.
- Decreasing hiring and training costs by reducing staff turnover.
- Better predict patient procedure costs.
- Better follow all perinatal standards established by the Association of Women's Health, Obstetric and Neonatal Nurses.
- Meet legislative requirements for safe staffing measures.
- Help Magnet hospitals maintain national standards for staff assignments.

Improve safety and documentation

Staffing assignments for healthcare facilities are often paper-based or written on a whiteboard. But because Infor Staffing Optimizer for Healthcare integrates with Infor Care Assignments, your managers can easily view patients and staff digitally, allowing them to develop equitable staffing assignments for every unit and shift. Electronic staffing assignments eliminate the error-prone risk of paper- and whiteboard-based systems, and ensure patient confidentiality. Additionally, you can store staffing information, so records are secure and easily retrieved whenever needed.

Benefits

- Deliver quality care, cost containment, and staff satisfaction with consistency, decreased implementation time, and evidence-based workload measurement.
- Meet the needs of your patient types and to clearly express the practice of your facility.
- Determine appropriate interventions by looking at each individual's care plan, physician orders, and standards of care.
- Connect the care your clinical staff provides with patient needs to better predict patient procedure costs.
- Gain cost- and time-savings, more efficient staffing levels, improved patient safety, and better patient outcomes.



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641 Avenue of the Americas, New York, NY 10011

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