

Infor CloudSuite[®]

Public Sector



infor

Overview



What if...

You could improve service to your community—in spite of having to do more with less?

You could implement flexible solutions specifically built for the complexities of managing government and addressing citizen concerns?

You could deploy your ERP system with a low total cost of ownership and minimal upfront investment, freeing capital for other projects?

Build better communities with Infor CloudSuite Public Sector

As a professional in a public sector agency, you face challenges that aren't like those of any other industry. Your team knows first-hand the struggle of doing more with less, as the demands of citizens must be met despite lower revenue and smaller budgets. And those demands are evolving rapidly. The services you provide are expected to reflect trends that are fast becoming the norm—from mobility and social media to 24x7x365 accessibility.

It's more important than ever to have an IT infrastructure with the flexibility and functionality to meet these challenges. But finding a way to modernize your agency quickly, easily, and cost-effectively has historically been difficult.

Now you can turn to Infor CloudSuite™ Public Sector, a ready-to-run solution set built specifically to meet the needs of public entities like yours. Along with social collaboration tools and powerful middleware that connects various systems, you'll receive deep, industry-specific capabilities in key areas such as:

- Financial and revenue management
- Human resources and payroll
- Procurement
- Asset management
- Permitting, planning, business licensing, and code enforcement
- Public safety and emergency management
- Governance, risk, and compliance
- Government lodging
- Libraries and information centers

Even better, Infor CloudSuite Public Sector is delivered in the cloud, which gives you greater agency-wide agility, faster deployment and response, and hassle-free ownership that eliminates the need to maintain hardware, upgrades, or fixes. Infor's industry-specific solutions are compliant with the regulations and guidelines that concern your agency. Plus, you can reduce your total cost of ownership and maximize your limited IT resources.



Maximize results and efficiency in an increasingly complex sector

From state, local, and federal government to education, transportation, and utilities, all public agencies must evolve their service models, increase innovation, and boost efficiency.

Hear it from the experts:



According to Gartner, “The future of digital government depends on its ability to use data analytics and mobile services to engage citizens, employees and the crowd with compelling and coordinated retail-grade user experiences.”¹



A recent Forbes article says that "cloud computing is more than just the latest in a series of attempts to pare down government spending—it's a gateway to unprecedented innovation in a sector known more for bureaucratic inertia."²



The National Association of State CIOs named cloud computing the top technology priority for 2014, citing cost savings through shared services, improved security, more robust infrastructure, and operational efficiencies.³

"[Customers] want to shift their resources to focus on what they do best, rather than on the undifferentiated heavy lifting of managing IT and complex software. Infor CloudSuite on Amazon Web Services delivers a simplified and enhanced user experience, across a multitude of industries, and provides all the agility, elasticity, and cost benefits of the Amazon Web Services Cloud to enterprise customers around the world."

Andy Jassy
SVP, Amazon Web Services, Inc.

¹ Gartner 2014 CIO Agenda: A Government Perspective, Rick Howard and Poh-Ling Lee, March 20, 2014

² Government as a Platform: How Cloud Computing Is Progressing Inside The Beltway, Forbes, February 23, 2014

³ Four Tech Trends That Will Impact State and Local Government CIOs, Data Center Knowledge, May 27, 2014

Infor CloudSuite Public Sector:

Three ways cloud will revitalize your agency

Infor CloudSuite Public Sector is the only cloud-based solution with complete end-to-end functionality built specifically for the financial, operational, and regulatory needs of public agencies. With Infor CloudSuite Public Sector you get:



Industry-specific software

Infor CloudSuite includes the same proven functionality that has helped over 3,600 public organizations operate more efficiently and cost-effectively, including federal, state, local, transit, utilities, and public safety agencies.



Secure infrastructure

The solution's infrastructure is fully managed by Infor, with Amazon Web Services (AWS), the leaders in cloud and big data management, providing secure, reliable data centers that are fit for the Federal Government and compliant with relevant industry regulations.⁴



Faster time to value

Infor CloudSuite Public Sector offers a faster time to value with minimal upfront investment, reductions in labor costs, and hassle-free adoption for users like the City of Greensboro—which is projected to enjoy six-figure savings in its first few years.⁵

⁴ AWS GovCloud (US) Region – Government Cloud Computing, product page, <http://aws.amazon.com/govcloud-us/>

⁵ Minutes of the City Council of the City of Greensboro, N.C., March 4, 2014, Page 25

Modernize, simplify, and save

Infor CloudSuite Public Sector offers flexible, industry-specific functionality and user productivity in the cloud to help you:



Simplify the day-to-day and overall business of managing government.



Rapidly respond to ever-growing citizen service delivery expectations.



Integrate systems across departments for better coordination and collaboration.



Lower your organization total cost of ownership.



Maximize and extend your agency's limited IT resources.

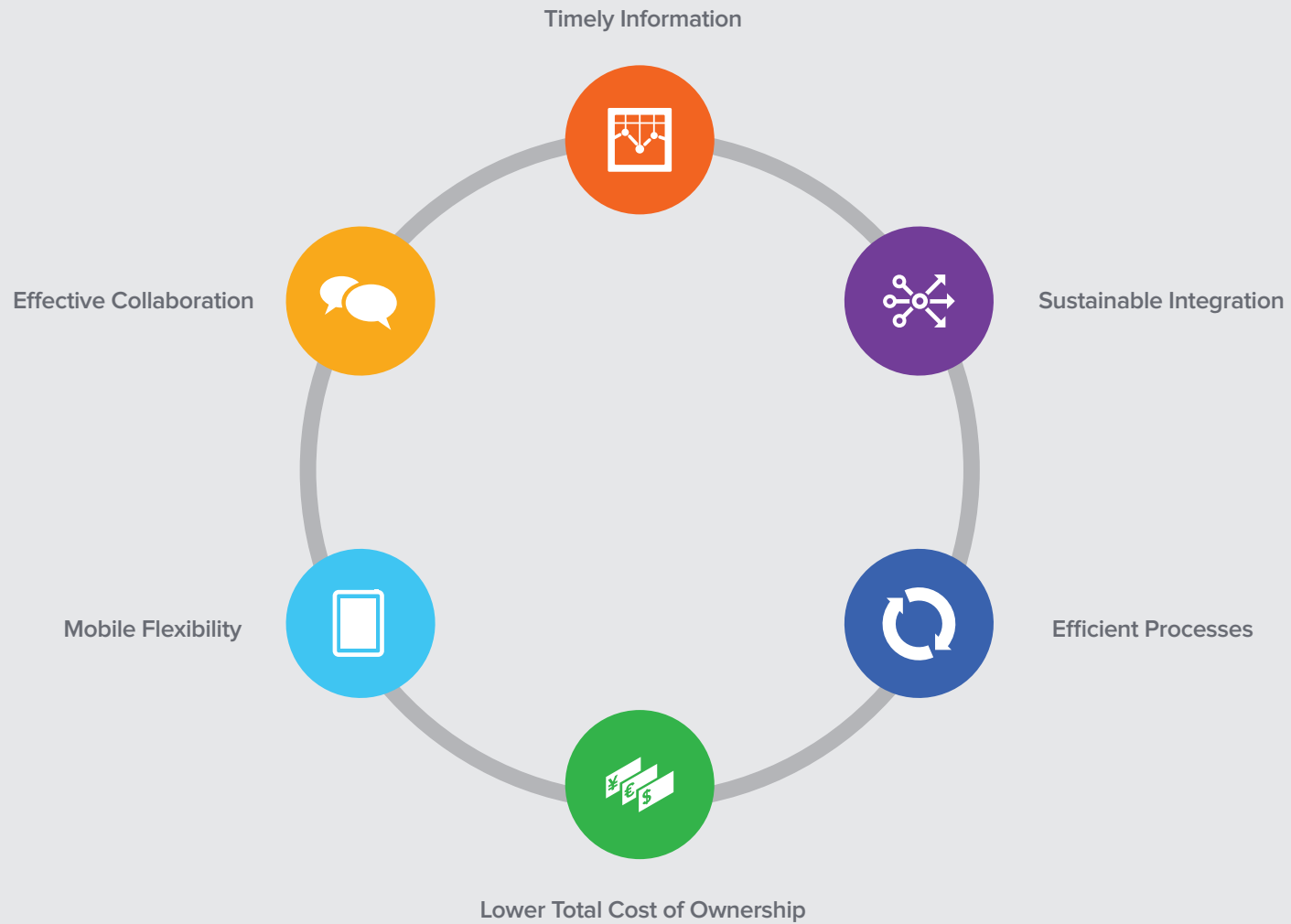


Use pervasive analytics to improve process flows and make better decisions.



Improve productivity and employee satisfaction with a simple, elegant user interface.

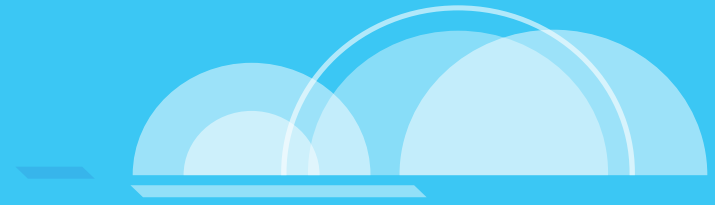
A 360° view of your citizens



Infor customers have gained organizational agility, cost control, and greater efficiency with our public sector solutions. Here's a small selection:



Why Infor CloudSuite?



Infor CloudSuite is an agile, secure set of solutions on a highly flexible hosting platform that is currently serving more than 25 million users worldwide. With an Infor CloudSuite deployment, you can:



Increase agility

When you have Infor CloudSuite Public Sector, you get automatic upgrades and can incorporate new technologies easily. You'll be able to launch services in new locations and grant controlled access to contractors, citizens, and other municipal entities. The solution set can also support agencies with multiple divisions and provide visibility across various call centers, offices, libraries, and warehouses.



Reduce your total cost of ownership

Because data is no longer stored on-site, you can say goodbye to expensive servers and hardware. You'll have to devote fewer resources to hardware and software upgrades and fixes, and can instead allow support personnel to focus their efforts on activities that have a more direct positive impact on the community. You can also dramatically simplify the process of keeping your technology current, benefiting from the latest innovations and leaving aging IT infrastructure behind.



Ensure greater security and reliability

With data managed and protected by AWS, a global leader in cloud computing, you receive best-practice protocols in application, network, physical, and operational security, as well as monitoring services to make sure your data is safe. Through 24/7/365 uptime, you'll be able to ensure compliance with pertinent regulations and public sector guidelines.

Take a closer look at the components

Keep every function of your agency running with maximum efficiency, while enjoying powerful collaboration tools and the freedom of mobility. With Infor CloudSuite Public Sector, you can finally devote more resources to strategic projects.



Financial management streamlines the management of all your financial systems and combines with reporting and analytics to give you greater visibility, control, and results.



Procurement solutions give you deeper visibility into your agency's entire service chain, from source to citizen delivery.



Human capital management gives you a full, actionable view into your workforce to enhance employee recruiting, retention, payroll, training, and succession planning for smooth knowledge transfer. Agency-wide reporting and analytics will help your team make better retirement investments.



Permitting, licensing, and enforcement functions cover your full range of municipal services for better licensing, enforcement, planning, and permitting, which can increase citizen satisfaction.



Enterprise asset management helps you maximize the life cycle and efficiency of your agency's equipment, facilities, and vehicles to begin the practice of smarter, proactive cost management.



Customer information system (CIS) software provides advanced municipal billing capabilities to help increase your revenue from water, sewer, solid waste, and other services—which can increase your cash flow for important community-facing projects.



Citizen relationship management (CRM) helps consolidate your communication channels so you can serve the citizenry via email, self-service kiosks, and interactive voice response. You'll be able to seamlessly manage all 311, utilities, and assets.



Emergency management systems facilitate fast, accurate sharing of information to help your law enforcement, fire, and emergency personnel respond sooner to public safety incidents.



Libraries and information center capabilities help you easily manage your circulation, cataloging, acquisitions, serials, and reporting functions, all of which benefit from metrics reporting.



Governance, risk, and compliance (GRC) solutions provide accurate, actionable, and auditable intelligence in real time across all systems, processes, and transactions. Your agency will be able to more effectively manage compliance to avoid penalties and public relations disasters.



Government lodging solutions help your agency maximize its space utilization, cut costs, and effectively manage all front- and back-office processes.

With Infor CloudSuite Public Sector, you get innovative technology specifically designed for the public sector that helps you upgrade your services to the community—cost-effectively and sustainably.

[Learn more >](#)



About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 70,000 customers in more than 200 countries and territories improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.

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