Infor CloudSuite

Flexible and proven solutions for your industry

Unlock your potential with Infor CloudSuite

There's no question that technology is an essential part of running your business. You wouldn't be able to function without it, but at times, you likely wish you could. Between hardware and license investments, ongoing administrative and overhead costs, and finally upgrades, it's one of the biggest line items on your balance sheet—not to mention a major drain on your resources.

Say goodbye to the excessive costs and risks of traditional software deployments and dramatically simplify your IT requirements with Infor CloudSuite. From hardware and OS licenses to IT operations and ongoing system upgrades, Infor can help manage all of your key infrastructure components. You'll be able to lower your total cost of ownership, more easily keep your systems up-to-date, redirect IT resources to more productive activities, and make technology what it should be: a strategic asset that helps to achieve your business goals.

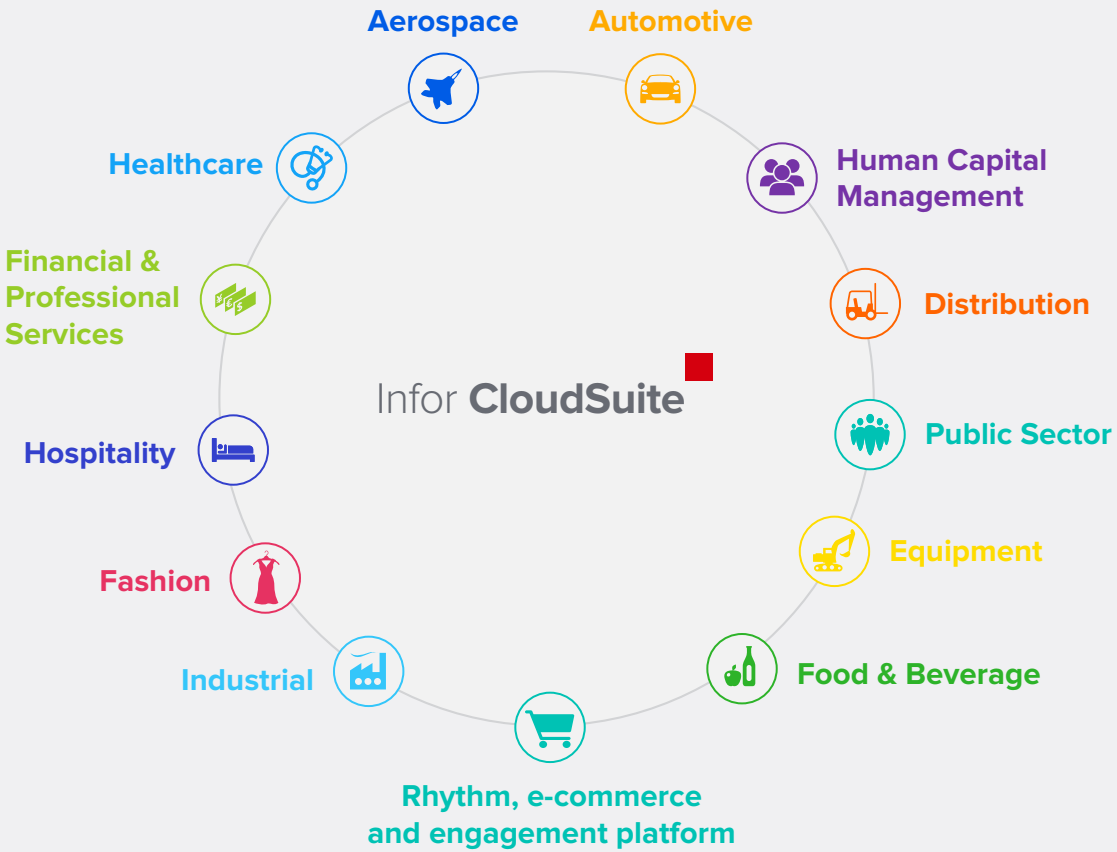
A proven solution trusted by industry leaders

Infor CloudSuite offers a comprehensive portfolio of solutions designed to help support manufacturing, healthcare, the public sector, and more.

2,100
customers globally and growing

12 million+
users

ISO/IEC 27001
compliance



Your data, your choice

Infor CloudSuite lets you choose the best option for deploying your data, providing options that help make your information both portable and secure. Agile, highly flexible, and proven, this solution is currently serving more than 12 million users and 2,100 customers worldwide.

The value of Infor CloudSuite can be summed up in one word: simplicity.

Adapt

Manage seasonal demand fluctuations for storage and computing needs by expanding and contracting capacity as needed, paying only for what you use.

Streamline

Reduce the complexity of your existing deployment landscape and decrease the burden on IT resources.

Innovate

Keep your systems up-to-date and more easily take advantage of innovative new technologies.

Grow

Manage growth and change effectively with a high degree of scalability.

Capitalize

Explore options for structuring technology investments as operating expenses, rather than capital expenses.

How can Infor help give you game-changing flexibility? Watch this video featuring Kendal Phipps, enterprise business applications manager at PRIDE Industries.

Watch video ›

Looking for advice on moving to the cloud? Watch this video featuring Kevin Ellsworth, CFO of Scott County, Minn.

Watch video ›

Security that gives you confidence and peace of mind

When it comes to cloud deployment, security is top of mind for all concerned. The Infor CloudSuite team uses best-practice protocols that help give you both confidence and peace of mind. Learn more about Infor CloudSuite security by **reading our white paper.**

Application security

- Best practices built into development
- Regular code reviews
- Vulnerability and penetration testing

Network security

- Security through separation
- Layered defense architecture
- Third party interception protection

Policies & procedures

- ISO/IEC 27001 Compliance
- Regulatory compliance on as-needed basis (e.g., HIPAA, SOX, PCI, GLBA, regional privacy laws, etc.)

Physical security

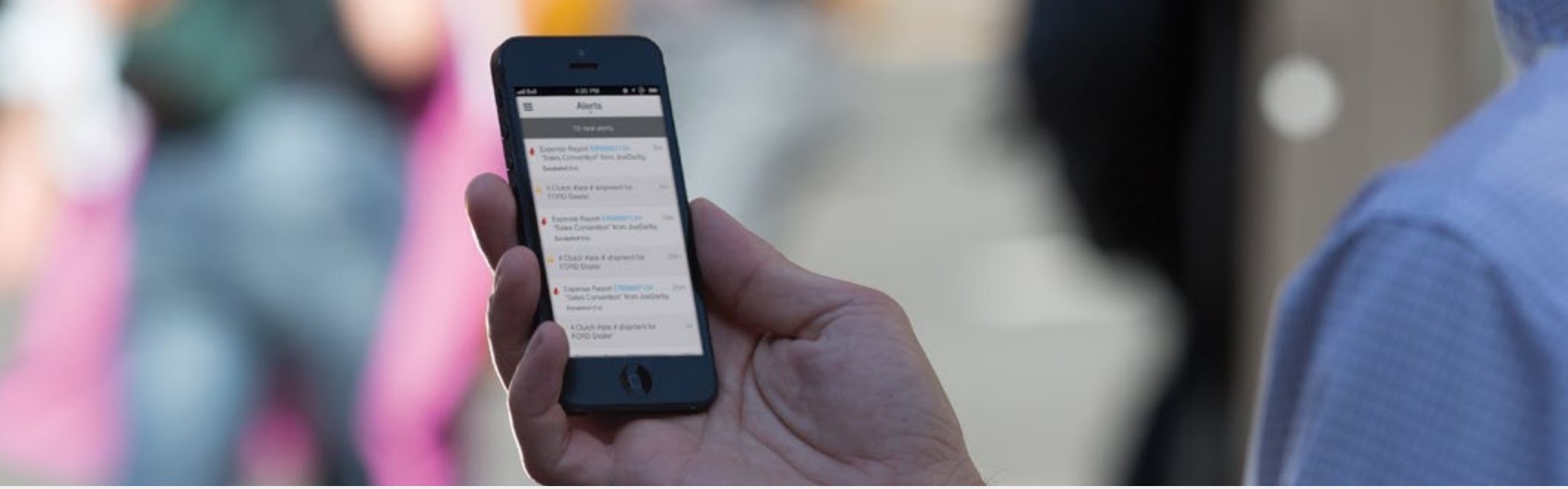
- Biometric-protected data centers
- Guard-controlled access; locked cage spaces
- Closed-circuit television monitoring
- Systems for physical intrusion monitoring, detection, and alerting

Operations security

- Restricted access, limited user account permissions
- Hardening and managed patching
- SSL/TLS and transaction-based business logic
- Encryption using mechanisms like TLS/SSL, PGP and secure FTP

Monitoring

- Dynamic password management
- Server authentication through digital certificates
- Formal configuration and change management processes
- Customer-owned data, privacy protection
- Incident monitoring, logging, and auditing



Reliability you can trust

Keeping your systems up and running is paramount. With Infor CloudSuite, you get technology you can trust to help deliver the dependable performance your business demands.

Performance standards

- 99.5% guaranteed server availability, 24/7/365; 99.9% historically
- Service level agreements for application uptime, disaster recovery, response time to incidents
- Secure connectivity with encrypted Internet traffic
- Architecture designed to help support spikes in demand

Redundancy/replication

- Data backed up to off-site data centers, both full systems backups and log files
- Redundant power, backup generators, UPS, PDUs, cabinet strips, HVAC, Internet connections, routers, switches, firewalls, load balancers, network paths, power supplies, N++ load balanced server farms, clustered database servers, clustered storage, and double parity RAID

Disaster recovery

- Replication of data to secondary data centers
- Daily backups stored off-site with a minimum of 14 days retention

Infor CloudSuite solution opportunities

Infor CloudSuite lets you put some of the most innovative business technologies available today to work for your business in ways that can help optimize value and minimize risk. Open up a world of opportunity with innovative, cloud-based technologies such as:

Solution suites

Take advantage of solution suites that give you the combined power of complementary Infor applications. You get highly-targeted capabilities for both industries (such as automotive and hospitality) and key business areas, (such as e-Commerce and human capital management).

- Infor CloudSuite Automotive
- Infor CloudSuite Equipment
- Infor CloudSuite Aerospace & Defense
- Infor CloudSuite Hospitality
- Infor CloudSuite Healthcare
- Infor CloudSuite Corporate
- Infor CloudSuite Rhythm e-Commerce and Engagement Platform

Core enterprise management

Help lower your total cost of ownership, simplify maintenance, and optimize application performance by taking advantage of proven, cloud-deployed operational systems that cover areas such as ERP and financial management.

- Infor CloudSuite LN
- Infor CloudSuite SyteLine®
- Infor CloudSuite M3
- Infor CloudSuite EAM
- Infor CloudSuite Lawson
- Infor CloudSuite SunSystems

Innovative technologies

Change the way you work with solutions such as Infor ION, for ease of integration between Infor Ming.le™ for enterprise collaboration; and Infor Motion, which delivers industry-specific mobile applications and anytime, anywhere access to information and systems.

- Infor ION
  (Integration with both Infor and third party solutions)
- Infor Ming.le
  (Enterprise collaboration, contextual analytics)
- Infor Analytics
  (Business intelligence and enterprise performance management)
- Infor Motion
  (Mobile applications and development platform)
- Infor Mongoose
  (Rapid application development platform)

Infor analytics

Make connections, uncover opportunities, and see things about your business that wouldn't otherwise be possible with Infor Analytics. These industry-driven analytics, delivered as a service in the cloud, can help power better decision-making across every part of your business.

- Infor Industrial Manufacturing & High Tech Analytic Pack
- Infor Automotive Analytic Pack
- Infor Aerospace & Defense Analytic Pack
- Infor Food & Beverage Analytic Pack
- Infor Fashion Analytic Pack
- Infor Equipment Dealers & Rental Analytic Pack
- Infor Healthcare Analytic Pack
- Infor Public Sector Analytic Pack
- Infor Financial Services Analytic Pack
- Infor Hospitality Analytic Pack

High value extension applications

Capitalize on fast and easy extensions to your core technology footprint with best-of-breed applications that can add dramatic value to top and bottom line results, such as Expense Management, Enterprise Asset Management, Learning Management, HR Service Delivery, Marketing Resource Management, and more.

- Infor CloudSuite Enterprise Asset Management (EAM)
- Infor CloudSuite Expense Management (XM)
- Infor CloudSuite Supplier Exchange
- Infor CloudSuite Automotive Exchange
- Infor CloudSuite Product Configuration Management
- Infor CloudSuite Marketing Resource Management (Orbis)
- Infor CloudSuite Workforce Management (Workbrain)
- Infor CloudSuite HR Service Delivery (Enwisen)
- Infor CloudSuite Learning Management (Certpoint)
- Infor CloudSuite Interaction Advisor (Infor Epiphany)
- Infor CloudSuite Inforce (SFDC/ERP)
- Infor PeopleAnswers Talent Science

Industry applications

Get access to a range of highly-targeted, industry-driven applications designed to address areas such as healthcare, public sector, and hospitality.

- Infor Hospitality Management (EzRMS)
- Infor Hospitality Management (HMS)
- Infor Healthcare Information Exchange
- Infor Property Management (AMSI)

> “Moving to the cloud lowers costs and provides better service. That’s just the bottom line. You need to have trust. We have it with Infor.”

Kevin Ellsworth
CFO, Scott County, Minnesota

Right for today, ready for tomorrow

With Infor CloudSuite, help streamline the process of achieving a modernized technology platform and position your business to more easily take advantage of innovative new applications. Less hassle, more value, and true business agility. That's the bottom line. Infor CloudSuite can help you:

1

Modernize

Get a clearly defined project scope and complete program for moving to a modernized platform.

Speed deployment with implementation accelerators and pre-built industry platforms.

Reduce uncertainty with transparent pricing; SaaS-based, per-user per-month.

Scale up or down to meet changing needs.

Get support for hybrid deployments, including Infor and third-party solutions.

2

Extend

Take advantage of extension solutions that integrate with existing systems and increase the value of your technology.

Easily connect to existing third-party hubs, such as SAP or Oracle, with pre-built integrations.

Integrate relevant data, KPIs, and reports to get a comprehensive view of your business.

Extend the capabilities of your solutions with an expanding range of mobile-enabled offerings.

3

Accelerate

Keep your technology up-to-date and performing at optimal levels with automatic upgrades.

Get comprehensive, industry-driven suites that deliver the capabilities you need out of the box.

Provide a modernized, consistent user interface across all of your applications.

Increase response times and productivity with dynamic workflows.

Improve decision-making with embedded, pervasive industry analytics.

Best-in-class support and services

The goal of the Infor Xtreme™ team is to help you get the greatest possible value from your solution. Whether connecting with us via our customer portal or over the phone, you get full support from professionals who have deep expertise covering Infor's solutions and industries, including Infor-managed upgrades that keep your technology optimized and up to date. The benefits of Infor CloudSuite support and service options include:

Online and phone support

Get the most from your solution with access to online chat sessions, knowledgebase articles, and video briefings on Infor's latest application features—all delivered via the Xtreme Portal. You can also get help when you need it by speaking with an experienced support representative during regular business hours.

Upgrades

Ensure your business stays up-to-date, and up and running on the latest version of your technology solution. Infor CloudSuite upgrades your solution with minimal disruption to your business operations.

Premium options

Includes 24/7 critical incident support for severity 1 issues; a flexible set of remote administrative service offerings across a broad range of categories; and a designated Customer Success Manager (CSM) to provide you with advice and guidance on your CloudSuite application.

The services described herein are subject to change and may not be available for all products.

Discover your full business potential with Infor CloudSuite

Infor CloudSuite can help open up a world of opportunity for your business and make it easier and more cost-effective to take advantage of a broad range of innovative technologies, from high value extension applications to industry-driven solutions. Don't miss this chance to learn how Infor CloudSuite can help dramatically simplify your IT infrastructure, reduce your total cost of ownership, and build a technology platform with the flexibility and scalability to meet your needs now and as your business changes.

Learn more about Infor CloudSuite ›

About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 70,000 customers in 200 plus countries improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.

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