Master Infor products. Maximize your potential.
Training is the critical component needed to utilize the full value of your investment and achieve unparalleled benefits for your business. Learning solutions are available for every stage of your product lifecycle with Infor including new implementation, upgrading, or further advancement to your application.

**OUR GOAL:**
Our goal is to provide you with the right content, at the right level, at the right time.
Get your project team up to speed

Different levels of application and technical training are designed to prepare your project and technical teams for the various decisions they will face.

Level 1: Overview & Use

Provides product overview and knowledge necessary to use the system.

Level 2: Configuration & Administration

Accelerates the deployment of Infor software through knowledge of configuration options and administration.

Level 3: Installation & Integration

Explores software installation and integration with other systems, as well as how to extend the application.
Your convenient, effective solution

You can choose to receive training at your site, online, virtually or at an Infor location near your employees.

Instructor-led Classes
Face-to-face training in your office or at one of Infor’s facilities.

eLearning
Recorded classes that can be accessed anywhere, and at any time. Lets each user learn on his or her own schedule.

Instructor-led Virtual Classes
Real-time training conducted by live instructors in an online environment. Can be taken from your own desk in a virtual environment.

Self Directed Learning
Flexible training taken from your own desk at your own pace, includes demonstrations, hands on labs, social collaboration and access to an instructor.
Infor Education
Learning Space: self-directed education in the cloud

Cloud-based access to your own learning space 24/7

Engaging demonstrations, hands-on exercises, and social interaction are benefits of a total learning experience that we bring to all our classrooms. Now you can access these great assets from the comfort of your own home or office.

With self-directed learning, you access demo simulations to learn new processes, interact with other students and your instructor via social media, use the same course workbook as used in a classroom, and have the ability to conduct hands-on exercises in a real live training environment—all from your own learning space in the cloud.
Purchasing training just got easier

The Infor Campus Card provides a cost-effective, convenient, and flexible way to decide how and when to spend your training dollars. With the Campus Card, you can get training dollars in bulk at tiered volume discounts—saving you time and the cost of initiating separate budget approvals, purchase orders, and expense reimbursements for each training purchase.

Cost-Effective
- Get tiered volume discounts
- Streamline processing of training expenditures

Convenient
- Minimize administrative paperwork
- Take training as needed—dollars are good for up to a year from the date of purchase
- Receive monthly usage reports

Flexible
- Public instructor-led classroom or virtual training
- eLearning courses and education subscriptions
- Private instructor-led training
Expand your results

When adopting business improvements, the key to success is your end user’s ability to integrate the solution into his or her day-to-day routine. To complement standard training and achieve maximum user proficiency, we offer Infor End User Training Services. By incorporating this customized training into your total learning experience, you can reduce your project risk, accelerate time to value, and lower your total cost of implementation.
Infor Certification Program

Infor customers, partners, and employees are all eligible for certifications. Certification exams for each product line are role-based, including functional exams for consultant services, and technical exams for administration, installation, security authorization, and integration.

Certification tracks
Certification tracks include training courses that cover exam topics. These courses and tracks have been designed to help you prepare, but are not prerequisites for taking an exam.

Preparation tools
As a complement to relevant training courses, our exam guides can help candidates self-assess their knowledge against the detailed exam objectives. Studying these guides is an effective way for you to improve your readiness for passing a certification exam.

Certification process
Infor uses an online testing platform, Webassessor, to make Infor certification exams accessible from anywhere, at anytime. Webassessor offers candidates a convenient way to take exams in a secure, proctored environment.

89% of employers think IT-certified individuals tend to perform better than non-IT-certified individuals in similar job roles.

89% of employers believe certified employees are more likely to stay with their organization than non-certified IT staff.

70% of employers believe IT certifications provide long-term savings for the organization.
What our customers say

No one can tell you how to use Infor products like an Infor Instructor will...The classes are without a doubt the best I have ever taken for any software product. You are doing yourself and your organization a disservice if you are not taking advantage of Infor Training.

Billie Lee
Director of IT
Altercare of Ohio

Because of the power training course I took through Infor Education, I could hit the ground running on setting up Infor Lawson Smart Notifications®. As a result, we're seeing increased efficiency in information sharing across the organization.

Terry Wasti
Senior Business Analyst, IT
The Jackson Laboratory

Our instructor was probably one of the best instructors I have had...I came into this not knowing anything about this project I was just hired for. After this course and his guidance, I feel that I am ready to go ahead with confidence.

Daryle Rech
System Administrator
Kronos Aria Health System
Infor TechEd

Collaborative training and networking with Infor product experts and developers

Infor TechEd is a technical education conference focused on helping you get the most out of your enterprise software suite. It is a prime opportunity to gather with and learn from like-minded colleagues, hear the latest strategy updates and product announcements, experience hands-on education, and interact with a broad range of product experts. Each Infor TechEd is product focused and includes:

- **Keynotes**
- **Deep Dives**
- **Open Labs**
- **Panel Discussions**
- **Food & Beverage**
- **Reception & Entertainment**
Infor Education is here to help you...

- Reduce training and traveling expenses
- Drive performance, proficiency, and productivity
- Minimize costly downtime
- Develop and maintain workers’ skills and expertise
- Gain access to expert instructors
- Focus less on troubleshooting and more on doing business
Get started

For more information about the courses and how to register, please contact:

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EducationAmericas@infor.com

For Europe, the Middle East and Africa:  
EducationEMEA@infor.com

For Asia Pacific:  
EducationAPAC@infor.com

Visit us

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About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 70,000 customers in 194 countries improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.