

- **Training and certification**—The technology and practices of emergency response evolve rapidly, and your agency’s responsibilities can change without warning. You need to be able to rapidly train and retrain your staff to meet emerging needs. Infor Learning Management solutions give you a single platform for creating, disseminating, and monitoring the completion of training of everyone on your staff so that your workforce stays at maximum capability at all times.
- **Staff deployment and management**—Your public safety staff needs people with a wide range of specific, sophisticated, lifesaving skills, available around the clock. Infor Workforce Management (WFM) solutions help you recruit, train, and retain people with critical capabilities and align the right people to the right crew, on the right shift, at the right location for optimum readiness.
- **Human capital management**—When you automate routine tasks related to payroll and benefits with Infor HCM solutions, you can improve payroll accuracy by up to 65%, reduce the cost of HR service delivery by 20 to 50%, and create benefits plans that support your mission.
- **Supply chain management**—There’s no substitute for having the right supplies on hand when minutes count. Infor Lawson Supply Chain Management simplifies the process of tracking what you have, where you have it, and when you need to replenish. With full integration to financial, administrative, and electronic medical records, Infor solutions can help you stay ahead of supply requirements and avoid inadvertent duplicate purchases and misplaced inventory.
- **Billing and finance**—Don’t let administrative and finance issues take away precious time that you could otherwise spend on mission-critical tasks. Infor financial and billing solutions are preferred by municipal and healthcare organizations worldwide for ensuring quick, accurate completion of financial tasks.

Infor Public Safety solutions help you:

- Maximize the reliability of your assets.
 - Accelerate service to your citizens.
 - See clearly into all areas of your agency.
 - Provide public transparency.
 - Improve operational efficiencies.
 - Provide improved decision support.
 - Improve public outreach.
- **Licensing and permitting**—You can accelerate and simplify your entire permitting and licensing process for fire safety, occupancy, and other crucial concerns with the Infor Public Sector Suite (formerly known as Hansen), solutions trusted most by municipal governments worldwide. With a single system to manage everything from application to fee collection to record keeping, your citizens will appreciate the amount of time and effort you save for them, and you’ll cut down on errors caused by transcription mistakes and citizen non-compliance.
 - **Asset management**—You can ensure maximum readiness, performance, and service life from the vehicles and equipment that you rely on with Infor asset management software. With capabilities for detailed tracking of maintenance, custody, and usage of your agency’s assets, you’ll get more use from your assets, deploy them more effectively, and have confidence that the machines you need are ready when the need arrives.
 - **Jail management**—Your jail faces unique operational challenges—space availability, assignment, maintenance, and cleanup. Infor solutions help you address those issues efficiently and economically.
 - **Business intelligence and analytics**—You can stay on a path of continuous improvement when you take advantage of Infor analytics solutions to analyze trends and monitor performance. Infor’s business intelligence and analytics solutions give you real-time insight into operational effectiveness and efficiency.

The response teams you manage will do more than work better with Infor Public Safety solutions—they'll function more efficiently, as a unified whole. You'll be ready to deliver more effective, coordinated responses with Infor ION technology, because you'll have built-in integrations that deliver unparalleled flexibility for connecting critical public safety information systems. In addition, Infor Cloverleaf technology gives you the most powerful and widely trusted solution for integrating sensitive healthcare information, all while helping to ensure that patient data is protected as required by HIPAA, HITECH, and other applicable laws and regulations.

Improve operations across the board for better safety

The value of integrated information and synchronized, multi-agency response has become more important to public safety officials everywhere. You'll be able to continuously monitor the issues that matter most and take rapid, effective action with the help of Infor Public Safety solutions. When your police, fire, EMS, and other public safety departments use the information available to them in a coordinated and integrated way, you can improve overall performance, giving your officers the information they need that can often save lives.

With Infor solutions supporting your public safety organization, you'll be positioned to deliver better services more effectively.



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About Infor

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