Infor KnowledgeZone

Flexible training options save time and money.

For nearly a decade, Infor™'s customers have turned to the KnowledgeZone for help with training requirements with:

- Implementations
- Migrations
- Upgrades
- Employee turnover
- Cross-training and retraining
- Expanded software use

In-depth knowledge, no travel required.

Project team members, super-users, and IT support need in-depth knowledge of the products your organization relies on. The KnowledgeZone provides resources that help people get the training they need without having to travel. The KnowledgeZone offers:

- Online instructor-led classes with:
  - -Live instructors
  - -Hands-on labs
- Self-study classes with:
  - -Training videos with audio
  - -The same instruction as with the instructor-led classes
- Training guides used by Infor Consulting Services

In addition, many IT departments use the KnowledgeZone to offload routine user training questions, freeing up time for other tasks.

Get trained by Infor experts, 24x7.

Unlimited access.

A subscription gives your users unlimited access to all our training resources for a year. They can:

- Take as many instructor-led classes as they wish.
- Watch the self-study videos as often as they need.
- Download the training guides whenever they want them.

The subscription includes all existing and forthcoming materials and courses.

KnowledgeZone before, during, and after.

The KnowledgeZone helps maximize your consultant dollars by letting your users:

- Preview the software.
- Prepare for on-site consulting and training events.
- Remember and expand on what's been learned.
- Learn and cross-train long after the official training is over.

Efficient, effective, and non-disruptive.

It's often unrealistic to send people to one class and expect them to be trained. Training takes time and repetition. Plus, attending a one-day or multi-day class might not only be inefficient, but also unfeasible. Avoid wasting the time and money associated with travel, normal human forgetting, and one-size-fits-all classes. The KnowledgeZone provides training that's:

- Easily accessible on the web
- Available around-the-clock
- Requires zero travel
- Available in instructor-led and self-study formats
- Broken into segments, so you can focus on just the portion you need

Hundreds of companies use the KnowledgeZone.

Last year, KnowledgeZone subscribers around the globe:

- Registered over 1,000 individuals and groups for virtual and live training sessions
- Downloaded more than 45,000 training guides
- Watched more than 111,000 self-paced recordings

Join the hundreds of companies currently using Infor KnowledgeZone and give your users the training resources they need, so they can focus on their job, not the software.

More information.

See what's available for your product at: KnowledgeZone.Infor.com

You can also email us at KnowledgeZone@Infor.com

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About Infor.

Infor is the world's third-largest supplier of enterprise applications and services, helping more than 70,000 large and mid-size companies improve operations and drive growth across numerous industry sectors. To learn more about Infor, please visit www.infor.com.

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