Infor Lawson Mobile Supply Chain Management Receiving and Delivery

Manage and track supplies with speed and efficiency.

Every day, a steady stream of supplies flows into and through the typical healthcare facility. Managing these deliveries can put a strain on even the most well—staffedmaterials management team. Lost products, frantic phone calls, stacks of paperwork,and other challenges add up to an inefficient use of human and financial resources,as well as diminished service to internal customers. Infor™ Lawson Receiving and Delivery, a component of Infor Lawson Mobile Supply Chain Management, can help you transform a full range of package management processes, starting at the receiving dock and extending to the end user. Besides helping to increase overall efficiency, you'll improve the promptness and accuracy of supply delivery to clinicians and other internal customers, allowing them to devote more time to patient care.

Infor Lawson delivers.

Infor Lawson receiving and delivery helps equip your materials management team to provide faster, more efficient, higher quality service to internal customers. Are you currently able to:

- Allow requesters to track deliveries at any time from their computers?
- Accurately track and deliver purchase order and non-purchase order packages?
- Efficiently manage complex, multi-step delivery routes?
- Achieve accountability throughout your receiving and delivery processes?
- Capture signatures and recipient information on mobile handhelds?

If not, consider the benefits and features of Infor Lawson Receiving and Delivery.

Benefits.

Infor Lawson, a leader in mobile supply chain management solutions for healthcare organizations, offers Receiving and Delivery to help elevate staff productivity, as well as service levels, internal customer satisfaction and the wise use of financial resources. For your organization, specific benefits may include:

- Increasing accuracy, accountability, and efficiency from the receipt of packages through delivery to end users.
- Enabling requesters to track their deliveries using a web browser.
- Reducing the number of phone calls and complaints from internal customers.
- Decreasing the number of lost packages and thereby lowering the costs associated with staff searches, unnecessary reorders, and excessive inventory levels.
- Accelerating the delivery of packages to their final destination.
- Improving service to clinicians, so they can spend more time with patients.
- Streamlining the entry and management of data through barcoding and automatic updates to other Infor Lawson Supply Chain Management applications.
- Eliminating the need for redundant data entry, which also lessens the potential for error.
- Extending the reach and mobility of your staff through handheld devices.
- Dramatically decreasing the reliance on paper forms, saving costs and manual handling.
- Providing managers with the up-to-the-minute process and data visibility they need to optimize their operations.

Features.

Package receiving.

- Enables dock logging and validation of carrier manifests.
- Uses carrier barcodes and tracking numbers for faster processing.
- Records purchase order and non-purchase order deliveries with wireless handhelds that scan barcodes and allow data entry via a simple user interface
- Leverage barcode scanning (including GS1 and HIBCC barcodes) to capture additional product details like lot and serial number
- Automatically creates electronic receipts against Infor Lawson—generated purchase orders.

Delivery management.

- Supports complex, multi-step delivery routes.
- Creates, prints, and processes manifests.
- Prints delivery tickets and labels.

Delivery verification.

- Records recipient information and signatures on handheld devices.
- Tracks delivery performance, including attempted deliveries and any observed damage to items.

Self-service tracking.

- Allows requesters to track deliveries from their computers.
- Displays the current status of the receiving and delivery process and location of the package.

Stock issues and returns.

- Enables wireless issues and returns, using a simple scan of the item barcode or bin label.

Activity tracking and reporting.

- Tracks operator activities, including actions performed and duration of tasks.
- Provides comprehensive productivity reporting.

Mobile technology platform.

- Uses a Microsoft® Windows—based mobile operating system, which works with a variety of popular handheld devices.
- Takes full advantage of wireless technology and security.
- Supports multiple transmission modes, including real-time wireless, intermittent wireless and cradle-based synching.

Other Infor Lawson products.

- Works in conjunction with other Infor Lawson Supply Chain Management applications.
- Support Infor Lawson BI.

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About Infor.

Infor is the world's third-largest supplier of enterprise applications and services, helping more than 70,000 large and mid-size companies improve operations and drive growth across numerous industry sectors. To learn more about Infor, please visit www.infor.com.

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