



Infor Learning Management

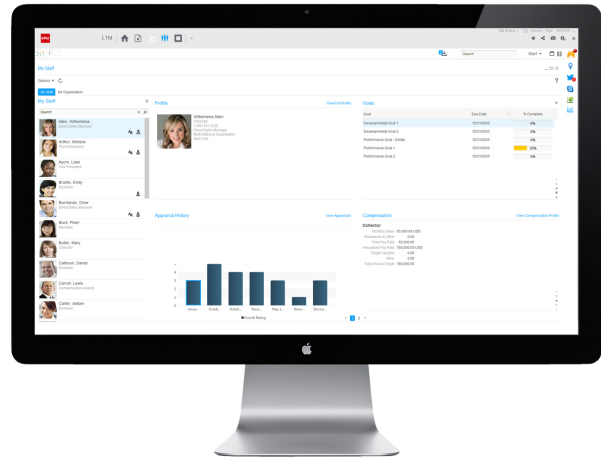
Maximize return on capability

Everyone knows the importance of return on investment (ROI), but lasting success depends on what we call return on capability (ROC), the continuing value you gain by transforming the way the people in your organization perform. Your workforce holds the key to your organization's success, so making your workforce more agile, connected, and effective can boost business efficiency and improve your bottom line. You can achieve this—improving overall results and ensuring that your organization achieves its ongoing performance goals—with advanced learning management software that unifies the entire learning process, manages instructional content, and connects the devices you use to access that content.

Learning management needs to be an essential component of your unified human capital management (HCM) strategy. By fostering the talent within your workforce, everyone can achieve his or her full potential and transfer those accomplishments directly to your business. With the right learning management software, your organization will be positioned for true return on capability.

Learn with an experienced partner

Infor® Learning Management solutions help many of the world's most successful companies transform business-critical knowledge into measurable results. Winner of the coveted Gold Brandon Hall Award for best advance in learning management, Infor Learning Management software embodies our commitment to innovations that deliver great business results. Leading organizations such as Toyota, Sonic, The Hartford, the United Nations, and over 1,000 others rely on Infor Learning Management to help launch new products, train employees and external partners, and drive productivity across the extended enterprise.



Transfer knowledge faster

Sharing information efficiently is a serious challenge for large organizations, with far-ranging implications across industries and business objectives. Retailers and manufacturers need to communicate quickly and consistently across multiple distribution channels to support their sales force. Organizations that operate in the healthcare, utilities, military, and public sectors need to deliver training that meets safety and compliance training requirements, while working within tight budgets.

Knowledge transfer is even more challenging when your business operates globally and needs to disseminate essential, time-sensitive communications to scattered audiences in multiple languages.

If you don't have efficient knowledge sharing processes in place, your company is at risk. Gaps in time-sensitive regulatory, safety, and compliance information can result in liability. Delayed training for new product launches can mean lost sales. Inconsistent brand messaging can destroy brand loyalty and trust. Disconnected talent management practices can damage employee morale and retention. Limited language capabilities can contribute to confusion and misunderstanding.

In our mobile culture, your employees have high expectations about knowledge transfer. They expect easy access to engaging content and the ability to collaborate. The best technology solutions meet your business objectives and satisfy your employees' desire for responsive, intuitive, and accessible information sharing using the tools they prefer.

Extend your reach

Infor Learning Management offers a globalized, mobile-enabled learning solution to meet your learning, training, and development needs. With Infor Learning Management, you'll be able to address your knowledge transfer challenges, so you respond to change quickly, no matter how large and spread out your organization may be.

With the Infor Learning Management solution, you can deliver strategic learning across your extended enterprise and help your employees do more of what they were hired to do. The solution is easy to use and implement, helping to quickly drive performance and productivity throughout your extended enterprise.

Deliver rich training

Infor Learning Management can help your organization implement new learning and information dissemination processes quickly and with far-reaching results. Sales organizations will be able to synchronize delivery of knowledge with their product and event launches, both inside their organizations and across their distribution channels.

Healthcare organizations can improve adoption of evidence-based standards to improve patient care. Companies with high employee turnover will be equipped to train new staff quickly and cost-effectively to help maintain margins and profits. Organizations within regulated industries can easily deliver rich, interactive training across the globe and at a moment's notice to ensure compliance. And employers can empower employees to manage their own development and drive performance aligned to business goals.

With Infor Learning Management, you get tools for:

Learning management system (LMS) and learning content management system (LCMS)

integration—Create, publish, deliver, manage, and track learning content from a single platform.

Techtronic Industries North America leveraged Infor Learning Management to support all new product launches and achieved:

- 11% increase in sales
- 45% reduction in returns
- 33% reduction in costs of training

Mobile learning—Interact with learning via smartphones and tablets. Our solution is compatible with all major mobile devices for learning on-the-go and on-demand.

Social learning—Create blogs, wikis, videos, and podcasts to enhance learning. Enable networking, collaboration, and informal learning to support learning objectives.

Certification and compliance management—Enable robust certification management and tracking. Ensure compliance with corporate programs and regulatory requirements.

Learning portal—Manage the gateway to the enrollment, certification, and learning activities within the system. Establish multiple portals for different audiences with a single installation and allow user self-registration and automated user profile updates and password retrieval.

Content authoring—Transform any subject matter expert into a cost-cutting power user. Content authors can create, update, and localize effective and engaging media-rich e-learning content faster than ever before. HTML5 eLearning templates automatically adapt your content to different screen sizes on mobile devices. Allow your learners to interact with their content from laptops, smartphones, and even off-line.

E-commerce—Turn your learning department into a profit center. Allow learners to purchase your online courses and instructor-led training via credit card or account.

Reporting and analytics—Generate ad-hoc reports and view analytic dashboards to measure the business impact of learning activities. Access real-time information and gain insight into what users are learning by viewing their session activity and scores.

Administration—Manage, schedule, and assign courses, dates, locations, attendees, and authors. Provide registration, scheduling, and certification for all of your training courses. Create and distribute custom evaluations and surveys. Assemble distribution groups and customized rules to deliver content to exactly the right users at the right time while easily tracking your learners' completion statistics. You can even run dynamic queries on the learning database through a browser.

Web integration—Connect Infor Learning Management with other applications, such as your HR and talent management systems, to deliver personalized learning solutions. Automate access and manage data for users, levels, curriculum, and courses.

Software-as-a-Service—Achieve rapid deployment, reduced cost of ownership, and minimum upfront investment through our Software-as-a-Service (SaaS) model. Leave IT infrastructure, updates, upgrades, and maintenance to Infor and focus on your mission to drive productivity across your extended enterprise with maximum efficiency.

Reap the benefits

With Infor Learning Management, you'll be able to:

Simplify content creation and dissemination. Infor Learning Management allows authors to quickly create effective, interactive learning and assessments, with no programming experience required. Subject matter experts can quickly become course authors, with the flexibility to update information in real time.

Because all learning materials are gathered in one place, learners can be more self-reliant and learn on their own schedules. Users and content within the system can be assigned special attributes that then allow you to automate distribution and target specific user groups automatically.

Accelerate your strategic business-led learning with Infor Learning Management and manage that learning more efficiently and effectively than you can with any other solution.

Encourage collaboration. With Infor Learning Management, learning is no longer limited to the classroom or the individual. Your learners are empowered to take their experiences and understanding and become active participants and contributors. Users can share knowledge by posting blogs, organizing events, sharing videos and multimedia, and much more.

Social collaboration is integrated into the learning process to enrich learning and drive the transfer and creation of vital knowledge across the extended enterprise.

Align development to business results. Infor Learning Management allows organizations to drive business results by improving employee competence. Built-in multi-rater assessment tools help ensure that employees meet required competencies and development goals. Managers can use this information to create personal learning paths that identify appropriate training activities to close skill gaps.

Meet mobile demand. Use smartphones and tablets to provide sales teams and line executives with mobile access to all the knowledge they need to succeed. Learners can use the devices they carry with them at all times to access essential information. You'll be able to respond to market changes more rapidly, accelerate time-to-market, and support your sales teams with the product knowledge they need so they can sell more.

Overcome geographical and language barriers. Infor Learning Management has been deployed in over 80 countries and in more than 40 languages—with more languages being added regularly to match the needs of a global client base. Pre-translated interfaces, time and date formats, right-to-left support, and translation and localization of system objects (course name, descriptions, objectives), and e-learning content are easily supported in the Infor Learning Management solution.

Pick up speed in the marketplace

Infor Learning Management has become the standard for fast, efficient transfer of knowledge within the organization. And with fast and efficient transfer of knowledge, it can become the standard for knowledge transfer outside your organization, too. Create, deliver, track, and assess your organization's learning, training, and development activities—online and offline—with our single, multilingual technology.

With Infor Learning Management, you'll:

- Create and deploy rich, interactive content as quickly as possible.
- Automate administration.
- Personalize learning and track results.
- Empower learners through flexible and mobile delivery.
- Promote collaboration to drive engagement and productivity across your enterprise.

“Infor Learning Management has allowed us to directly contribute tens of millions of dollars in revenue to the company, but I personally feel that the single greatest impact is the training department's ability to help every employee to do their job better and with greater satisfaction.”

—Matt DeFeo, Vice President of Leadership Development, Techtronic Industries Company Ltd.



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About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 73,000 customers in more than 200 countries and territories improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.

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