

Infor Library and Information Solutions

Superior library management

The task of managing a library has become infinitely more complex. Traditional and digital library collections are constantly evolving in both scope and size. An endless array of applications—ranging from RFID to payment systems and self-service devices—are now commonplace in many libraries. It's not enough for a library to simply make the catalog available online anymore.

Library customers expect far more in the age of Google™ and Facebook™. You now need solutions that support a much broader range of services than in the past. For library staff involved in the day to day running of the library, you need an end-to-end solution that addresses all aspects of library automation. You must be able to capture your customers' needs and to deliver the services that your customers have come to expect. You must continuously strengthen overall awareness of the library's services by delivering an online experience to your patrons that is social, personalized, and interactive.

Decades of expertise

Infor™ Library and Information Solutions draw on decades of expertise in library technologies, serving public libraries, academic libraries, and special libraries throughout North America, Europe, and Australia. Infor Library and Information Solutions benefit from the support of Infor's global team of experts, some 13,000 employees operating in more than 120 countries around the world. Infor solutions are built on innovative technologies that are trusted by 70,000 global customers to help many of the world's most successful organizations deliver great results.

A comprehensive library solution

The Infor Library and Information Solutions suite helps libraries operate at peak efficiency, manage collections

more effectively, and keep customers engaged through an advanced assortment of integrated applications, including:

Infor Libraries Iguana

Infor Libraries Iguana is both your library's website and its catalog—a place where people can discover topics that interest them and personalize their experience. With Infor Libraries Iguana, your library customers get an attractive, engaging, social media-style platform that incorporates an innovative set of web-based customer service features. By making it easy for people to see and understand the programs and resources your library provides, Infor Libraries Iguana helps people use those resources quickly and easily. It also turns your library into an online social hub, where customers can interact with each other the way they do on popular social media services.

To increase engagement and expand awareness of your programs, Infor Libraries Iguana supports widgets that allow customers to share items from your library on their favorite social media sites. Your customers are free to use widgets to share information any way they want, and when they do, they increase awareness of your programs among their friends, as well.

Because Infor Libraries Iguana leads to more frequent and meaningful interaction, you'll gain valuable firsthand information about what your users find most compelling and interesting. By incorporating that information as part of your workflow, you can:

- Gain better insight about how customers use your collection
- Learn the demographics of your user base, including age, type of borrower, and geographic residence
- Manage key interactions including visits, complaints, requests, and questions
- Develop your collections based on reliable data and effective analytics

Infor Libraries V-smart

Benefit from a modern Integrated Library System (ILS) in a browser-based environment. This visually appealing and customizable web-based solution delivers convenient access to all system functions, including:

- Circulation
- Cataloguing
- · Acquisitions
- Serials
- Reporting

Infor Libraries V-smart runs on any platform that supports Microsoft™ Internet Explorer® or Mozilla Firefox® and allows access via a flexible set of web services.

Infor Libraries V-insight

Understand who uses which services, as well as how and when they use them with Infor Libraries V-insight. A convenient, easy to use decision making tool, it gives you true insight into a library's operations through advanced statistical analysis and in depth trend reporting through features that include:

- Web-based statistical analysis of preconfigured and customized dashboards
- · Easy access to accurate data for decision making
- · Pick and click functionality

- Schedule-based dashboard creation, updating, and data processing
- Uploading and sharing of statistical reports and documents
- · Global export of statistical data

A unique approach

With Infor Library and Information Solutions, your customers gain a much richer level of engagement with your library's services and collections. In addition, your administrators will be able to more easily manage customer relationships and understand customer usage through a single, streamlined workflow. You can easily integrate Infor Library solutions with external resources, including databases, self-service machines, and RFID technology.

Get better results

Improve operational excellence, increase levels of collaboration, and accelerate community building with Infor Library and Information Solutions. With this end-to-end system, you get support for all your core library operations and a platform for engaging customers and expanding future services. When your library keeps pace with developments in Internet technology, social media, online media, and other innovations with Infor Library and Information Solutions, you become more valuable to customers, and customers keep coming back.



641 Avenue of the Americas New York, NY 10011 800-260-2640 infor.com

About Infor.

Infor is the world's third-largest supplier of enterprise applications and services, helping more than 70,000 large and mid-size companies improve operations and drive growth across numerous industry sectors. To learn more about Infor, please visit www.infor.com.

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