Infor Public Sector Utilities

Prepare to do things differently tomorrow with a software partner that does things differently already

Outpace the demands of tomorrow with agile, easy-to-use, utility-specific solutions from Infor. Faster, more flexible software gives you the power to control your own destiny, with technology that you can implement on your own terms, to your specific demands.

Become the utility of the future today

It simply won't be possible for public utilities of the future to operate the way they did in the past. Between aging infrastructure, growing demands for environmental accountability, concerns over resource conservation, and the need for greater community involvement, you'll inevitably need to do things differently. You'll need the help of a software company that does things differently already.

To become the utility of the future, you need the information architecture of the future—a fast, flexible network that integrates the smartest, most focused information systems available for managing the complex balancing act that makes a utility successful. With advanced systems and intelligent management, your organization and infrastructure can get better results at every level of your "triple bottom line," mastering financial and human resource management, environmental performance, and community concerns. You'll also be ready to deliver better service to more people, more economically for many years to come.

Capitalize on Infor's experience

Utilities like yours trust Infor® solutions to help them work more efficiently in the wake of increasing customer demands and shrinking budgets. Infor Public Sector solutions help organizations optimize asset performance to operate more sustainably and better satisfy customers. With innovative Infor ION integration technology driving a powerful portfolio of utility-specific solutions, Infor brings you years of embedded industry expertise acquired through our long-term partnerships with major city, county, state, and federal agencies around the world.

Explore a new approach

Infor takes a different approach to building and operating software. Groundbreaking Infor ION technology gives you the freedom to implement a comprehensive information framework step-by-step, which allows you to limit disruption, control costs, and perfect each phase of your implementation before going on to the next. As a result, you'll get a perfect fit for your utility management challenges.

We understand the unique requirements of managing asset-intensive organizations in ways that deliver the greatest value in the complex environment in which you actually work and help you make the most of the resources you have, in disciplines including:

- **Asset management.** No other company equals Infor's experience in government-specific asset management. With Infor's purpose-built solutions, you can improve performance, streamline maintenance, and optimize investment throughout the life of every part of the system. You get detailed asset inventories to manage sewer, water, and

storm systems, as well as all other government asset types, such as facilities, buildings, equipment, vehicles, and more.

- **Sustainability**. You'll be able to manage your utility's environmental priorities, minimize your energy consumption, and avoid accidents and consequent penalties. If you're already dealing with prior environmental problems or stricter regulatory requirements, Infor solutions can help you document your efforts to remedy those problems and prove environmental compliance.
- **Customer care.** It's important that your customers perceive you as a responsive and responsible member of your community and know about your achievements as a steward of community resources. With Infor's web-based solutions for customer service information, account status, and repair data, you can be sure that your customers will develop a positive impression of your organization and stay aware of your efforts to keep them satisfied.
- **Workforce management.** Your workforce is central to your success as a utility provider. You can ensure that you assign your staff effectively, maintain all certifications, and acquire needed qualifications to keep your operation running smoothly in the long run with Infor human capital management and workforce management solutions.
- **Financial management, accounting, and reporting**. To provide first rate service and excellent maintenance, you need to maintain financial health. Hundreds of municipalities around the world trust Infor financial management solutions to monitor and control expenditures, improve revenues, forecast future needs, and maintain top performance. You can also plan and budget more effectively with Infor operational solutions, to get maximum value from scarce resources.
- **Supply chain and procurement**. Take a more strategic approach toward procurement and streamline every step of your supply management process with Infor's supply chain management solutions. You'll gain automated management of supplier relationships, so you can take control over spending.
- **Management insight and analytics**. You'll have access to the latest reliable information you need to help you drive the most value for your utility organization with Infor business intelligence and analytics software. As a result, you'll be ready to react faster and with more confidence.

Innovations you can't afford to ignore

You can't afford to ignore Infor's unique, innovative approach to technology, even if you're not yet ready to move to a next-generation government software solution. In the end, you'll be prepared to turn your utility service into a smoothly running organization that satisfies your customers well into the future. It's time you took advantage of the innovative technology solutions that have made public utility providers successful for more than 30 years.

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About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 70,000 customers in 194 countries improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.

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