



TOP REASONS TO UPGRADE TO INFOR SCM WAREHOUSE MANAGEMENT

Executive summary

Traditional warehouse management solutions have done a good job ensuring processes inside the four walls of the warehouse run as smoothly as possible. But as global business becomes more complex, the solutions must evolve to keep pace with changing demands and new challenges. That is the philosophy behind Infor™ SCM Warehouse Management, a solution that helps companies like yours evolve to new levels of efficiency and productivity in warehouse management. This technical paper explains how.

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IT'S ALL ABOUT FLEXIBILITY.

Flexibility. That's what companies need today to enhance warehouse management and increase throughput and productivity. Flexibility is precisely what is built into Infor SCM Warehouse Management.

- ▶ What if you could offer users tools to personalize RF dialogs, reports, and queries without IT involvement?
- ▶ What if you could set up any billing configuration without being locked into preset templates?
- ▶ What if you could drive more business by efficiently supporting a cross-docking environment with a single application?
- ▶ What if your warehouse management system enabled global expansion by supporting different languages and rapid implementation beyond your local regions?

You can turn these "what ifs" into reality with Infor and Infor SCM Warehouse Management.

WHAT IS INFOR SCM WAREHOUSE MANAGEMENT?

Infor SCM Warehouse Management is a global warehouse management system and the next step in the evolution for Infor SCM Warehouse Management 4000 and Infor SCM Warehouse Management FOURSITE customers. Unlike today's client/server system, Warehouse Management has a zero footprint—a web user interface that is state-less, meaning no software that installs on your PCs. If you have access to the web server it is hosted on and the appropriate security clearances, you can access our solution, making it very easy to deploy over a wide area network (WAN)—it requires no administration at all on desktop PCs. It is built on the latest Java-based architecture, J2EE.

Infor SCM Warehouse Management is also scalable to implement in a distributed manner, so you can manage different warehouses centrally within a single instance. It also handles multiple languages, including single and double byte languages, so it truly is a global solution.

AN ENTERPRISE VIEW.

If you need an enterprise view of all your warehouses, including inventory balances across your enterprise, Infor SCM Warehouse Management is ideal. It provides a dashboard with dropdowns where users can see granular information—presented in user-friendly graphic views—for each facility, whether in Miami, Indianapolis, London, or Hong Kong.

Support for paper-based and RF processes

Warehousing across small, medium, and large sites requires support to execute transactions from the desktop, in a paper-based environment or one that is fully RF driven. With Infor SCM Warehouse Management, you get the tools you need to execute warehouse transactions in a fully RF environment,

while still having the flexibility to drive specific activities through a paper-based environment— with transaction completion recorded through the desktop. Either way, the system can easily manage movement of materials from the staging location to the storage location; to manage daily cycle counting programs; and to efficiently drive order fulfillment and picking for customer orders.

Wave management

Gain further efficiencies by grouping orders into waves to be picked and released together, optimizing labor resources. Advanced wave planning via the wave workbench lets the warehouse identify at risk orders and take action to ensure they are fast-tracked when necessary to meet shipment times.

Cross-docking capabilities

Use cross-docking features to bypass traditional receiving, putaway, replenishment, and pick cycles by moving “received” goods directly from the inbound dock to fulfill outstanding demand, all while reducing staffing, equipment needs, space requirements, and inventory carrying costs. Infor SCM Warehouse Management supports multiple cross-docking options: opportunistic, standard cross-docking, and flowthru.

With Infor SCM Warehouse Management, you can maximize product placement strategies, prioritize tasks, implement fair productivity standards, and increase logistics efficiency.

KEY FEATURES.

Infor SCM Warehouse Management includes many functional enhancements that give you greater power and flexibility in the processes of warehouse management.

RF personalization and warehouse execution

RF dialogs have grown more and more complex over the years, and Infor SCM Warehouse Management addresses this with an RF subsystem that is fully user-configurable, so you have control over prompts and their sequence, as well as screen and label content. For example, you can add special masking features to fields to be sure your barcode patterns are the foundation for all scans. While we include a full set of standard dialogs, the system also features design tools that make it easy to personalize dialogs for different customers, users, or warehouses.

This complete RF module gives you total control over your RF configurations, more flexibility and features, and the ability to personalize. You can do everything end to end across the lifecycle with full task interleaving capabilities—which our customers have requested we include in the solution. You have all the tools you need to manage all the key warehouse management processes, from receiving to loading and every step in between.

You're not limited to RF if your organization still has paper-based processes. The solution has full paper, list-based management.

Beyond RF and paper-based processing, Warehouse Management also supports a voice picking environment through Infor's partnership with Vocollect voice software. Implementing voice in the right environment can offer significant efficiency gains—as Infor's large voice customer base can attest to.

3PL billing

Infor SCM Third Party Logistics Billing is driven by warehouse transactional data from the Infor SCM Warehouse Management core solution and third-party systems.

Key features include contract management, the ability to bill on any warehouse transaction, as well as include manual accessorials, and centralized billing management. Unlike some billing systems, which decide in advance what you can bill on, now you can set up billing on any transaction, as well as add manual changes during invoicing. Centralized billing management gives you the flexibility to implement multiple warehouse systems separately and uniquely, while the billing system centralizes the billing for each of your warehouses and customers. With this centralization, you can handle your corporate accounting reporting, support a consolidated reporting of all billing activities, control invoicing cycles, and provide consolidated, summarized or individual detailed billing statements.

Labor management

Comprehensive labor management functionality works in real time to handle full engineered labor standards, advanced labor monitoring, and labor reporting. You can schedule and monitor all direct and indirect labor and provide feedback to workers and supervisors as activities are completed. You can also set standards by part of facility, task, operator, and equipment, so you can accurately measure your workers' performance. Operators can have real-time visibility of their "goal" time and performance results compared to standard directly through their RF mobile units. And you can optimize labor and reduce costs through the solution's support for forecasting, time and attendance, assignment scheduling and monitoring, and enforcement of standards.

Integrated business intelligence

Infor SCM Warehouse Management includes integrated BI with a standard report writer for designing invoice, packing lists, reports, etc. The goal is put more power in the hands of the end user for creating special reports and queries without IT involvement.

EXTENDED CORE CAPABILITIES.

These additional capabilities can extend the power of Infor SCM Warehouse Management as your needs require:

Warehouse Management portal

The Warehouse Management portal provides your partners (e.g., customers, suppliers) with real-time access to order and inventory status. This self-service portal offers secured access to only the data you authorize. Partners have full visibility to order line details, inventory lot & status details, and can even create inbound, ASN details, or outbound orders. Providing your partners with a secured portal can save your personnel significant time by reducing frequent phone calls, and with the advanced features

allowing customers to create orders or ASN level details on-line, your warehouse will be able to process orders much more efficiently.

The portal can also be used to extend visibility to anyone in your organization who needs it—off-site team members, for example.

RFID

Infor's RFID framework drives business process optimization for many companies. A comprehensive RFID component integrates with Infor SCM Warehouse Management for full RFID tracking as well as tag and label compliance.

Small parcel shipping

An optional small parcel shipping system handles all major parcel carriers so you can easily assign tracking numbers, print labels, etc., in the formats they require. Electronic carrier manifesting is also supported, so at the end of each day you can email each carrier with a list of everything shipped through them.

Transportation management

Infor SCM Transportation Management helps operations streamline their multiple modes of inbound and outbound transportation. With Transportation Management, operations can significantly reduce transportation costs by optimizing carrier/route selection and through aggregation and consolidation of shipments.

YOUR UPGRADE PATH: DELIVERING VALUE WITH INFOR FLEX.

Infor Flex is a groundbreaking program that gives customers on maintenance a clear, fast and cost effective path to adopt Infor's latest product innovations. Through a package of software, services, and financing, Infor Flex gives customers compelling, low-risk options to upgrade to the latest version of their existing Infor products. Infor SCM Warehouse Management is part of the Infor Flex program.

At a time when many IT budgets are flat or decreasing, Infor Flex provides Infor customers with strong incentives to upgrade their software, which positions them for future business agility through Infor ION when the economy rebounds. For your maintenance dollars, you'll get new functionality through Infor SCM Warehouse Management that will help keep you competitive in today's marketplace.

Infor SCM Warehouse Management checklist.

These key capabilities are at the heart of Warehouse Management:

- ▶ Full serialized tracking
- ▶ Inbound and outbound catch weight

- ▶ Deliver-by and best-by date tracking
- ▶ User-defined lot and date code conversion
- ▶ Proximity-based task management
- ▶ RF system-directed task interleaving
- ▶ Customer-specific shipping paperwork and labels
- ▶ Advanced picking options—by hold code, batch, cluster, voice, dynamic picking, and more
- ▶ Dedicated and dynamic forward pick management
- ▶ Excel export/import functionality with full validation
- ▶ And more

WHY INFOR?

With hundreds of implementations in over 40 countries, translated into many languages, Infor SCM Warehouse Management is a set of proven, customer-driven solutions that meet the full range of your supply chain execution needs. Inside the warehouse, it delivers the best functionality available for achieving operational excellence. Outside the warehouse, it creates value by extending warehousing capabilities and expanding your ROI. Built on Infor ION, our innovative suite of interoperability and management services that accommodate constant, but unavoidable changes in business practices, Warehouse Management allows you to turn change into opportunity. You're never locked into existing releases that are difficult to upgrade or limited by system capabilities that can't support customers' needs.

Interested? Contact your Infor sales rep today and let's get started evolving your warehouses to new levels of efficiency, productivity, and cost savings.



ABOUT INFOR.

Infor is a leading provider of business software and services, helping 70,000 customers in 125 countries improve operations and drive growth. To learn more about Infor, please visit www.infor.com.

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