



Customer Profile

Chicago Tube & Iron finds quick ROI with Infor Consulting Services.



Facts at a glance

Solution: FM, CPM

Products: Infor™ SunSystems, Infor Corporate Performance Management

Industry: Equipment

Country: USA

“Infor’s consulting team was knowledgeable, competent, and flexible. They did what we expected in a cost-effective way. And if we wanted them to do more, they were accommodating.”

—Mike Dinanno, VP and CFO,
Chicago Tube & Iron

About the company

As one of the largest steel service centers in the United States, Chicago Tube & Iron Company (CT&I) distributes over 30,000 items, supplying tubing, cold-finished bar, pipe, valves, and fittings to fabricators and manufacturers. The company also manufactures pressure parts for the electric utility industry. To learn more, visit www.chicagotube.com.

Challenges

- Eliminate year-end blackout periods and allow multiple fiscal periods to be open simultaneously.
- Simplify report writing for post-close reporting.
- Provide extensive visibility into operating data with ongoing financial data management.
- Add more dashboard reporting for management.
- Make it easier for accounting staff to post to general ledger.

Benefits

- Accelerated implementation with the Infor consulting team’s involvement—in three weeks, including project design, software installation, system build, and integration.
- Simplified close of fiscal year-end with multiple fiscal periods open.
- Reduced preparation time for CFO monthly report by 40%.
- Reduced ad hoc reporting time from two days to a few hours.
- Improved usability for all accounting staff.
- Added ability to monitor financial and operational data performance every day and make adjustments.

“Infor’s consulting team fully delivered on their promises—as advertised—and the product has also performed as advertised.”

—Mike Dinanno, VP and CFO,
Chicago Tube & Iron

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