Customer Profile

City of Des Moines Gains Big Savings with Infor EAM Asset Sustainability

Facts at a glance.

Solution: EAM
Products: Infor™ EAM Asset Sustainability
Industry: Public Sector/Cities
Country: USA

"With Infor EAM Asset Sustainability, we identified annual savings of $200,000 in energy efficiency alone—just in our first phase of implementation. Utility bills are much less, so taxpayers win. Also, productivity nearly quadrupled, and we can continuously monitor processes to further streamline them."

—Bill Miller, EAM ASE Facilities Management, City Of Des Moines

About the organization.

The City of Des Moines, Iowa, is the contracting operator for the region's wastewater reclamation authority (WRA), operating a treatment facility processing wastewater from several counties, municipalities, and sewer districts. The Des Moines WRA sought to streamline its processes to improve efficiency and cut costs. To learn more about the City of Des Moines, visit www.dmmwra.org.

Challenges.

- Efficiently maintain all equipment, facilities, and assets.
- Meet all maintenance requirements within current budgets.
- Provide more tools to establish energy and condition monitoring capabilities.
- Integrate data between EAM and SCADA systems.
- Analyze energy usage trends for high-energy use assets and identify energy savings opportunities.

Benefits.

- Implemented much more efficient processes by easily configuring the system to follow maintenance best practices, including reliability-centered maintenance and root cause analysis.
- Improved productive (wrench) time for maintenance technicians to repair or replace assets from 20% to 75%—compared to an industry average of 30% to 50%.
- Gained annual savings of $200,000 in energy efficiency alone during first implementation phase, and increased overall energy efficiency and maintenance productivity by 25%.
- Received the Governor of Iowa's Environmental Excellence Award in 2010 for energy efficiency improvements—and was recommended for the same award from the Midwest Governor's Association.
- Gained quick user adoption through ease of use, improved visibility, and helpful tools for managers such as dashboards showing key performance indicators.

"Infor EAM's functionality, configurability, ease of use, and cost-effective price beat competitive products hands down. Our job is much easier, and we're starting a plan to be ISO 50001 compliant. Infor is leading the pack, rolling out cutting-edge improvements one after another."

—Bill Miller, EAM ASE Facilities Management, City Of Des Moines

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