

Customer Profile

Indiana University Health improves accountability and cuts costs.



Facts at a glance

Products: Infor™ Lawson Mobile Supply

Chain Management

Industry: Healthcare/Hospitals and

Health Systems
Country: USA

"Infor Lawson Mobile Supply Chain Management is key to our organization's strategic business goals. Our departments are leveraging this software to help reduce overall costs."

> —David Krol, IU Health

Challenges

- Bring transparency and accountability to supply chain operations.
- Improve efficiency in supply chain operations.
- · Reduce cost.

Benefits

- Increased productivity by 50%.
- · Saved \$228,500 in labor costs.
- Projected total savings of \$442,000 over the next five years.
- Saved on average 8 to 22 minutes per worker, per run;
 10 minutes per call on dispatches; 20 minutes per clerk, per bin filling instance.
- Accelerated delivery of purchase order (PO) and non-PO packages to final destination.
- Decreased number of lost packages and reduced staff searches, unnecessary reorders, and excessive inventory levels.
- Accelerated the counting process through mobile handheld technology.
- Decreased staff overtime.

About the organization

Indiana University Health is Indiana's most comprehensive healthcare system. A partnership with Indiana University School of Medicine, one of the nation's leading medical schools, gives patients access to innovative treatments and therapies. IU Health is made up of hospitals, physicians, and allied services dedicated to providing preeminent care. IU Health has 135,701 admissions per year, more than 2 million outpatient visits annually, nearly 23,000 full-time employees, and more than 3,700 physicians. To learn more, visit www.iuhealth.org.

"Infor Lawson Mobile Supply Chain Management has freed us from behind the desk to being in front of the customer. It has brought transparency, accountability, efficiencies, and cost reduction to our supply chain operation."

> —David Krol, IU Health

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