



Customer Profile

Takeda Makes Compliance Easy with Infor EAM Enterprise



Facts at a glance.

Solution: EAM

Products: Infor™ EAM Enterprise

Industry: Chemicals & Life Sciences

Country: Ireland

“Using Infor EAM Enterprise, we’re reaping the benefits of real-time accurate data that we can analyze, make changes, and develop a lean maintenance system. EAM is so flexible, and even in the heavily regulated pharmaceuticals industry, we can apply innovative approaches while maintaining database integrity in a validated environment.”

—Anthony Cantwell, Maintenance Manager,
Takeda Ireland

About the company.

Takeda Ireland Limited (Bray), a wholly-owned subsidiary of Takeda Pharmaceutical, manufactures pharmaceuticals for European and US markets. Located in Bray, County Wicklow, Ireland, the growing company began shipping its Blopess®/Amias hypertension prescription drugs in September 1999, followed quickly by its largest selling product for peptic ulcers, Lansoprazole. To learn more, visit www.takeda.com.

Challenges.

- Ensure compliance with stringent FDA 21 CFR Part 11 regulations on electronic records and electronic signatures.
- Implement a scalable system that provides efficient data delivery, allows for growth, and drives improved manufacturing practices and lean maintenance requirements.
- Allow easy system design changes to meet evolving customer needs.

Benefits.

- Eliminated 20,000 paper work orders per year through a streamlined workflow process combined with electronic approval signatures.
- Gained big improvements in technician use—from 40% to 93%—as well as percentage of technician time spent on planned versus reactive work—from 40:60 to 82:18.
- Reduced administration time for the planner and technicians by 2.5 hours a day using the advanced report writing SQL queries and automating the planning and scheduling display and shift handover report.
- Created a “visual factory” for real-time work orders and spare parts status that enhanced inter-departmental communication and engineering response times.
- Gained ability to get instant updates on parts used versus waiting for month-end restock invoices, and to use the cost report during shift handover meetings, improving the technician and engineering approach and behavior on parts usage.

“The visual factory screen gives us instant updates on parts used instead of having to wait for month-end restock invoices, and the improved cost report that we use during shift handover meetings has much improved our parts usage.”

—Anthony Cantwell, Maintenance Manager,
Takeda Ireland

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