Customer Profile

Tecnichapa increases profitability and efficiency with Infor EAM Enterprise

Facts at a glance

Products: Infor® EAM Enterprise
Industry: Industrial Manufacturing
Country: Spain

"With Infor EAM Enterprise, we have a precise analysis of our activities, which allows us to offer high quality service to our clients."

—Jaime López, IT director, Velatia

About the company

Tecnichapa, a Velatia company, designs, develops, and manufactures metallic components for clients in the computer science, aeronautics, and communications industries. To learn more, visit http://www.tecnichapa.com.

Challenges

- Reduce cost of outsourced preventative maintenance management.
- Expand outsourced preventative maintenance beyond breakdown resolution.
- Analyze, plan, and evaluate costs associated with maintenance tasks.
- Automate data entry and expand in scope beyond current system constraints.

Benefits

- Reduced the cost of external subcontracting by 25%.
- Decreased maintenance costs by 15%.
- Lowered plant energy cost by 30%.
- Increased global maintenance key indicators by 400%.

"Infor EAM Enterprise helped us reduce replacement value (the relationship between the cost of maintenance and the supported investment) by 15%, which is a fundamental element in guaranteeing the profitability and efficiency of our business."

—Jaime López, IT director, Velatia

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