

Customer Profile

Zicom increases visibility and saves time with Infor I N



Facts at a glance

Solution: ERP

Products: Infor™ LN

Industry: Equipment

Country: Singapore

"We considered SAP, Oracle, and others, but chose Infor LN because it's a good product and very competitive with other major ERPs in the market."

> —Saroj Thakur, Group Executive IT, Zicom

About the company

Zicom is a leading manufacturer of marine deck machinery, fluid regulating and metering stations, transit concrete mixers, and foundation and geotechnical equipment.

Zicom Group Ltd is listed in Australia and also has direct presence in Singapore, Thailand, China, and Indonesia. To learn more, visit www.zicomgroup.com.

ECnet, an Infor channel partner, collaborates with leading companies around the world to provide best-of-breed technologies and expertise to help customers streamline their business processes for efficiency and competitive value. For more information, visit www.ecnet.com.

Challenges

- Gain greater visibility into data and processes for better planning.
- Replace the legacy system with one that affords scalability and integration with all modules.
- Control IT costs, including maintenance and support.

Benefits

- Slashed time involved in business processes by 50% or more--especially during the month-end close.
- Reduced the number of manual steps in individual business processes, leading to fewer errors.
- Gained better reporting capabilities in operations and finance.
- · Streamlined financial consolidation.
- Worked with ECNet, an Infor channel partner, to implement Infor LN across three subsidiaries.
- Experienced a smooth implementation and have enjoyed excellent system stability for the 2+ years since the system went live.

"Our business processes are properly mapped now and our assembly and manufacturing data is maintained in the ERP, allowing us to analyze material and labor costs."

—Saroj Thakur, Group Executive IT, Zicom

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