# Infor Hospitality

## Quick guide

# With Infor Hospitality, you get a purpose-built, comprehensive suite of solutions that meet the needs of properties of all sizes around the world.

## Specialized tools:

- Streamline your global hospitality enterprise's operations with beautiful applications and mobility.
- Use social networking to enhance service for your most loyal guests and meeting planners.
- Maximize revenue by optimizing pricing and upsell opportunities.
- Minimize costs while maintaining your reputation through proper staffing.
- Avoid service problems through preventive maintenance, but when incidents do happen, impress your guests with quick response.
- Improve accuracy and boost both top-line and bottom-line results.

## For your industry

Industry-specific capabilities, including front office, back office, call center, concierge, events, housekeeping, engineering, food and beverage, customer relationship management, and revenue management.

- Modern solution with a beautiful new user experience, enterprise collaboration framework, and pervasive analytics embedded through process flows.
- Flexible solution that lets you tailor screen layouts, add modular features geared toward different property types, and deploy as either SaaS or on-premises, according to your needs.
- Comprehensive solution suite with out-of-the-box integration between front office, accounting, reservations, engineering, revenue management...and more.

# Hospitality solution map

| Infor SoHo User Experience | |
|---|---|
| **Infor Ming.le**™ Social Business | **Motion** Mobile Apps |
| **Analytics** Pervasive, Embedded Business Intelligence | |

| | | | |
|---|---|---|---|
| Hospitality management system | Revenue management | Customer relationship management | Enterprise asset management |
| Financial management | Enterprise performance management | Workforce management, labor scheduling | Human capital management |

| Technologies | |
|---|---|
| **Local.ly** Cloud-based Localizations | **Infor ION**® Integration, Workflow, Alerts, Business Vault, BI |
| **Infor Mongoose** Rapid Application Development | **Infor Business Cloud**™ Hybrid, SaaS |

# Infor Hospitality capabilities

| Focused service hotels | Full service hotels | Gaming | Alternative lodging |
|---|---|---|---|
| Mobility | Enhanced guest experience | Customer value optimization | Military gender, rank handling |
| Central rate admin | Group block management | Payroll with employee self-service | Leasing management |
| Sundry module | Integrated A/R | Comp accounting | Extended-stay revenue optimization |
| One-click check-in | Workplace collaboration | Room type forecasting and optimization | Web booking engine |
| Screen painter | Market segmentation | Rapid application development | |
| Global support | Pricing optimization | | |
| Automated revenue management | | | |

# Resources

## Brochures

Independent hotels, smaller chains, and global hotel companies are improving guest experience and driving revenue with the Infor Hospitality Enterprise suite. Read the brochure.

Optimize product prices and achieve maximum profit margins with Infor EzRMS. Learn more.

Whether you have a small, two-star hotel or a multi-site luxury brand–a corporate entity–you can grow revenue and cut costs, because with Infor SunSystems for Hospitality.

## Videos and demos

Learn how to improve guest service and increase profits using social technology. View webcast.

See how easily you can manage and monitor a property through modern mobile technology with the Infor HMS mobile app for your iPad. Watch this detailed demonstration.

Infor HMS can incorporate Twitter feeds, internal social collaboration, and advanced asset management to manage your property and your reputation more easily. See how.

More information ›  Contact Infor ›

## White papers and reports

Learn ways hotels and casinos can use social CRM to drive guest experience and brand loyalty. Read the whitepaper.

Check out a champion—see how Infor HMS stacks up against the competition in this InfoTech vendor landscape report for hotel management systems.

## Customer stories

City Nites Hotels-UK uses mobile applications to speed guest service. Watch the video.

Larkspur Landing streamlines operations and reduces check-in/check-out times with Infor HMS. Read the profile.

Trump Hotel Collection's corporate director of revenue management discusses benefits gained with Infor EzRMS. Watch the video.

## Infor 10x suite for Infor Hospitality

Infor 10x Starter Guide

eBrief: Infor 10x Specialized by industry

## About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 70,000 customers in 194 countries improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.

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