

Chemicals & Life Sciences

Customer Management

- ▶ Lead and Opportunity Management
- ▶ Complex Customer Specification
- ▶ Complaint Tracking
- ▶ Customer Use Certification

Product Life Cycle

- ▶ Product Data Management
- ▶ Formulation Management
- ▶ Collaborative Formulation
- ▶ Safety Compliance

Sourcing & Procurement

- ▶ Supplier Development
- ▶ Qualification and Selection
- ▶ Strategic Sourcing
- ▶ Tactical Sourcing
- ▶ Centralized Purchasing
- ▶ Local Market Purchasing

Supply Chain Management

- ▶ Global Supply Chain Design and Risk Management
- ▶ Sales and Operations Planning (S&OP)
- ▶ Demand and Supply Planning
- ▶ Collaboration

Order Management

- ▶ Sales Orders
- ▶ Web Ordering B2B
- ▶ Configurable Logistics & Shipping
- ▶ Invoicing, Returns & Credits
- ▶ Customer Service
- ▶ Customer/Item Cross Reference

Production Management

- ▶ Batch Processing
- ▶ Batch Balancing
- ▶ Flow Processing
- ▶ Resource Sequencing
- ▶ Yield Management
- ▶ Co-Product/By-Product Processing

Warehousing & Transportation

- ▶ Barcoding/RFID
- ▶ Hazardous Material Handling
- ▶ Tank Optimization
- ▶ Freight Management
- ▶ Global Track and Trace
- ▶ Reusable containers

Enterprise Asset Management

- ▶ Preventive, Predictive and Condition-Based
- ▶ Planning and Scheduling
- ▶ Sustainability, Energy Reduction, Compliance
- ▶ Risk Management
- ▶ Lifecycle Cost Management

Trade Management

- ▶ List Price Management
- ▶ Contract Pricing
- ▶ Attribute Pricing
- ▶ Sample Management
- ▶ Trade Discounting
- ▶ Deduction Management
- ▶ Rebates

Quality Management

- ▶ Specification Management
- ▶ Shelf-Life Management
- ▶ Lot Traceability & Recall
- ▶ Stability Testing
- ▶ Variable Attributes
- ▶ Potency
- ▶ MSDS

Import Management

- ▶ Import Management
- ▶ Container Control
- ▶ Import Expense Control
- ▶ Supporting Service PO's
- ▶ Lot Actual Landed Cost

Human Capital Management

- ▶ Personnel, Benefits and Payroll
- ▶ Workforce Management
- ▶ Talent Management
- ▶ Training and Certification
- ▶ Health and Safety

Financial Management

- ▶ Planning and Budgeting
- ▶ Consolidation
- ▶ Corporate Performance Management
- ▶ Cash Flow Management
- ▶ Self Billing, Rem. Advise
- ▶ Retro Billing

ION Process & Intelligence

ION Cloud