

Is your medical equipment helping—or hurting—the patient experience?

From noisy carts to faulty diagnostic equipment, improperly managed assets can imperil patient satisfaction and value-based reimbursements.

- There are more than 10,000 medical devices available to hospitals, according to the [World Health Organization](#). Managing them is a growing challenge for health systems, as service and maintenance costs per bed have increased rapidly.
- A survey of [1,900 healthcare technology professionals](#) shows that their biggest concern is managing devices and systems in the IT network.
- The Joint Commission's [medical equipment maintenance standards](#) require hospitals to implement maintenance plans, adhere to manufacturer's recommendations, keep full inventories, identify high risk equipment, and closely monitor the credentials of those running the equipment—all of which can account for significant financial and staff resources.

Take steps to meet the challenge:

- Implement a comprehensive enterprise asset management (EAM) system to track maintenance, monitor equipment in real time, and manage the physical environment.
- Integrate EAM with financial management solutions to seamlessly share requisition data and monitor maintenance costs.
- Leverage staff resources with automated workflow and a system that ensures appropriately skilled people are maintaining equipment.

A comprehensive EAM system helps you create a restful, healing environment—and deliver excellent clinical care.

10K

medical devices are available to hospitals.

90%

growth in costs, per bed, per year, for equipment service and maintenance have occurred between 1995 and 2010.

62%

of healthcare technology professionals surveyed say device and system management is one of their biggest challenges.

“

There is nothing worse than going into an emergency department and having to wait around until the staff can find the right piece of equipment. It can be very frustrating for patients.”

Steve Beard, Senior EAM Architect, Infor

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INF-1640826-en-US-0417-1