



Infor Organizational Change Management services

Make change management a catalyst for success

Successful companies know that managing the people side of organizational change is as important as implementing or upgrading technology. That's because most technology investments only generate value when organizations make changes that improve users' skills enough to yield better business performance. By including Infor™ Organizational Change Management services as part of a new software implementation or upgrade, your organization can more quickly gain broad user acceptance, raise user proficiency, and improve performance across your organization.

Focus on improvement

Business improvement rarely happens on its own—it requires an explicit, emphatic emphasis by leadership to demonstrate company-wide commitment to change. When you put a high priority on helping people do their jobs better when adopting new technology, you can ensure that your transformational projects will meet your business objectives and you can achieve your intended ROI.

Increase the value you gain from your technology investment.

Take a structured approach

Most companies take a structured approach to implementing new technology. But they often forget to take an equally structured approach to changes on the people side of the equation. You can multiply the value of your software investment by investing in user skills at the same time as you roll out new software. The value of improving user skills increases even more when the cost of the technical part of the change is high—it makes sense to ensure a good ROI by effectively addressing the people issues.



Improve performance

Infor Organizational Change Management (OCM) services help you improve performance across your organization by:

- Using proven expertise, methods, and tools to evaluate your situation and help you formalize your change management strategy and plan.
- Identifying key organizational risks and showing where your organization will gain the most value by preparing employees for change.
- Assessing your organization's level of readiness to lower the risk associated with the change initiative. That assessment also gives organizational leaders valuable information about what does and doesn't work before launching a change initiative.
- Helping you understand and prioritize key employee needs, so you can meet schedules and budgets.

Rely on experience

Infor Organizational Change Management (OCM) services integrate change management, communication, and training for end users, expertly organized to help ensure the success of your software implementation or upgrade. Our organizational change management team is made up of seasoned veterans with extensive experience at designing and delivering change management services. Your investment in Infor OCM services can boost end-user adoption rates and ensure on time, on budget results and increase the value you gain from your technology investment.

Benefits:

- Reduced organizational risks
- Increased employee adoption and productivity
- Higher returns on your technology investments



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