Automate business processes

To thrive in today’s ever-changing economy—where markets are created and disrupted on a regular basis—you need a modern and rapidly configurable application framework to underpin your business process strategies. This includes business processes that require human review and approval workflows, so you can seize opportunities faster than the competition.

IPA can help your organization become nimble by simplifying manual, complex business procedures into seamless, consistently designed and business rules- and action-based processes for solutions such as Infor CloudSuite™ HCM, Infor CloudSuite Financials, and Infor CloudSuite Supply Management.

Streamline your entire business

To keep a competitive edge and realize a better return on internal processes and talent investment, you need access to agile and smart technology that helps reduce process management complexity and automatically routes work to people. As a result, your teams will be able to conduct business more efficiently and be empowered to drive revenue and increase profits. You can do this and more with Infor® Process Automation (IPA).
Configure and automate complex business procedures and processes

With IPA, you get a visual programming framework with preconfigured menus that allow you to build application extensions and external interfaces to automate, control, and measure business processes. You get any-to-any data mapping for multistep, multilevel, human review, and approval business process logic.

Automate and connect business processes using industry-standard methods

IPA includes a Designer component that gives your developers and business analysts a graphical, drag-and-drop-based design tool that allows them to automate simple and complex business processes. They can do this by combining application data from disparate sources, and configuring and managing business processes. As a result, you can accomplish a variety of tasks, such as:

- Assign, branch, return, and trigger control features (e.g., If-Then-Else conditions, return data to the initiated business process, define sub-process in parent process, and initiate another process from a current process).
- Automatically send workflow information that requires action to a user's in-basket.
- Include user action functions within the Infor Global Human Resources and Infor Talent Management reporting structure.
- Execute automatic functions with any web-based program.
- Call a web service and use any returned information as part of the process.
- Use notifications to send emails and SMS messages within a process to multiple phone numbers, tasks, and actors.
- Send messages to specified users in Infor Ming.le™.
Automatically initiate enterprise-wide business application user actions

With Infor Process Automation, you can consolidate data and business process metrics from across your organization into one system that can invoke and communicate with Infor CloudSuite HCM, Infor CloudSuite Financials, and Infor CloudSuite Supply Management. You'll be able to take advantage of configured, automated business processes and actions in real time for quicker decision-making.

Infor Process Automation

- Reduce or eliminate the need for Infor application modifications.
- Add, update, and inactivate users within Infor Technology Foundation and Infor Lawson systems.
- Import and export data to/from the Infor Technology Foundation database or file system.
- Query and perform transactions on Infor Technology Foundation-based application data, as well as other Infor applications.
- Query and retrieve data from any LDAP repository.

Learn more about Infor Technology >