



Infor IT Services Automation

Manage all of your IT investments

Today's CIO must balance the dual roles of being a technology visionary and a business pragmatist. At the same time, CIOs must find new and innovative competitive advantages, while also ensuring that your resources and investments maximize your ROI. From people and processes to the technologies and finances that fuel their efforts, Infor® IT Services Automation gives you the insights, visibility, and control you need to manage your entire portfolio of IT investments.

Key benefits:

Infor IT Services Automation is a highly adaptable project portfolio management (PPM) solution, with key benefits that include:

- Project management
- Resource management and allocation
- Scheduling
- Budgeting
- Forecasting
- Work in progress (WIP) reporting
- Quantitative and qualitative project assessment
- Robust and fully integrated time and expense management

Access information in a decision-ready format

Infor IT Services Automation is purpose-built for the fiscal environment where IT departments operate. The system gives both IT managers and accounting managers the tools they need to access project information in a decision-ready format. Infor ProServ Project provides a bridge that allows data to flow back and forth seamlessly from project management to accounting to facilitate both economic and service delivery success.

Drive higher value from every investment

Infor IT Services Automation helps you drive higher value from every investment, by delivering significant ROI. With Infor IT Services Automation, you can:

- Gain visibility and centralized control of your IT investments, including all of your pending and in-progress projects.
- Improve your bottom line through better capitalization of internal IT investments and accurate, timely internal billing, and chargebacks.
- Establish and maintain project portfolios that align with corporate strategic objectives.
- Collaborate with management and internal customers to intelligently prioritize investments and assets.
- Provide extensive reporting capabilities to keep business leaders and project managers informed.
- Increase on time and on budget project delivery.
- Consolidate or eliminate redundant projects before they consume time and expense.
- Maximize resource utilization by assigning the most appropriate professionals to every project.
- Improve your demand forecasting to avoid resource shortages.
- When necessary, make budget and/or workforce reductions that have the smallest possible impact on strategically important projects.
- Use historical IT data to negotiate better terms and deeper discounts with vendors
- Analyze IT performance to track improvements versus benchmarks.

Achieve outstanding transparency and control

With Infor IT Services Automation, your project managers and finance teams can achieve outstanding transparency and control, all while working in their native systems, right out of the box with no interface to build. Infor IT Services Automation gives you the tools you need for:

- Capacity planning and utilization
- Skills and role management, including proficiencies and experience
- Matrixed employee evaluations
- Flexible cost and rate schedule management
- Powerful weighted searching
- Capitalization versus expense
- Margin and revenue
- Variable cost schedules
- Configurable rate cards
- Best practice administration
- Earned value analysis
- Project team management and allocation
- Bi-directional Microsoft Project® interface
- Vendor management

Optimize all of your enterprise-wide projects

By linking critical project cost data to key accounting systems to ensure optimal budget management and information flow, Infor IT Services Automation offers a flexible and highly efficient system for overseeing and optimizing enterprise-wide projects. With Infor IT Services Automation you can reduce your costs, improve your operations, and add strategic value to your organization.

[Learn more about Infor Financial Management software >](#)



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641 Avenue of the Americas, New York, NY 10011

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